MAIL PROTECTION SERVICE PORTUGUESE BAR ASSOCIATION

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CASE STUDY



Organization: Portuguese Bar Association

Industry: Services **Location:** Lisbon

Solution: MPS EE - Mail Protection Service - Enterprise Edition

Quantity of Users: 33,000

The Portuguese Bar Association was established in 1926, and is a public association, independent from Government bodies, which is free and autonomous in relation to its rules.

CHALLENGE

The Portuguese Bar Association (Ordem dos Advogados - OA) manages incoming and outgoing e-mail on a daily basis for close to 33,000 Attorneys and Interns across the nation. On a daily basis these attorneys work with sensitive information which is exchanged between various judicial operators.

Due to the high volume of e-mail accounts as well as due to the sensitive information exchanged in emails, the OA needed a solution to ensure e-mail service availability as response times and deadlines are critical to the management of processes and proceedings.

Additionally, this solution needed to be capable of user activity event recording, providing proof of when mails are sent and delivered, including the time at which these events occur, such that all of the information is recorded for each message.

Another frequent problem was the high level of Spam, Viruses, and Malware found in approximately 70% of all e-mail traffic. This problem was exacerbated by the public listings and the volume of e-mail traffic.

The OA was previously using a competing solution to filter email, but it did not fulfil key requirements for e-mail management including user activity event recording and service availability. Moreover, the solution frequently did not provide OA with the ability to send and process email securely.

For the Attorneys that work with sensitive information on a daily basis it is extremely important to securely send and receive messages within deadlines.

The MPS EE solution provided by AnubisNetworks provides the Attorneys with the ability to send emails securely, as well as to effectively and transparently control the entire communication process.

"The MPS EE solution by AnubisNetworks has met our expectations in regards to service availability, e-mail management and security, which turns into productivity gains in relation to our daily activity."

"E-mail Security is one of the most important points upon which our daily activities are based. The fact that we handle sensitive information and public listings aggravated the problem of receipt of large volumes of Spam. With the AnubisNetworks solution, we are able to have security, effective control and transparency of e-mail messages."

RESULTS

The provision of the MPS EE solution from AnubisNetworks for the effective management of all internal and external e-mail has been extremely productive for the daily activities of the OA. The implementation of MPS EE has driven greater productivity and visibility for the OA. Moreover, the OA can now provide and receive information safely and transparently over the email systems, avoid delays, and leverage a more reliable service.

This platform has the capacity to store information from the user activity event record for periods which are much greater than normal, facilitating the information management of each process.

It also provides them knowledge, through Message Tracking, regarding which messages are considered Spam, as well as the ability to control and release these messages through the Digest Report.

For the OA, the drastic reduction of Spam, by nearly 80%, the control and filtering of e-mail with a greater degree of availability, and the access to user event activity records have driven operational advantages. These benefits have also lead to an increase in productivity.

MPS

Protect your Ecosystem by ensuring legitimate email is received and delivered (important for reputation management), and by setting Anti-Botnet, Control and Quota management features. MPS from AnubisNetworks ensures your email ecosystem is failsafe. MPS is used by several top Telcos, ISPs and Large organizations worldwide.

Increase your Productivity by placing your messaging security infrastructure at the perimeter, and by optimizing operations with Helpdesk accounts, multitenant delegated management, message tracking and several easy ways to manage quarantine.

Reduce Your Total Cost Of Ownership with a robust platform under a transparent business model, with long-term advantages (like, for instance, free SW version update), and a world renown hardware support. Moreover, web services-based architecture and integration with your directories and third party systems, this solution evolves with your infrastructure.

Protect Your Investment with a redundant platform that scales with your business growth, and with robustness to process millions of messages per hour, MPS permanently fits your business email traffic.

FIND OUT MORE ABOUT OUR E-MAIL SECURITY SOLUTIONS IN: HTTPS://WWW.ANUBISNETWORKS.COM/PRODUCTS/EMAIL-SECURITY

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