



COVID-19 INTERNATIONAL SERVICE UPDATE - Updated April 10, 2020

Due to the severity of the COVID-19 outbreak, there are widespread airline cancellations and restrictions into affected areas. As a result, please note below the countries to which service has been suspended or partially suspended, as well as additional important information regarding our international services. Please note, delays are being experienced to all international destinations.

We will move any shipment to Client Action – Admin Hold status that is impacted due to the restrictions of the international countries listed below.

Please contact your Customer Support Representative with any questions. We will continue to provide updates as they become available.

Suspended Countries

Angola	Czech Republic	Laos	Nepal	St. Lucia
Ascension	Djibouti	Lebanon	New Caledonia	Sudan
Bahamas	Ecuador	Libya	Panama	Suriname
Bolivia	Fiji	Luxembourg	Papua New Guinea	Trinidad and Tobago
Bonaire	French Polynesia	Macao	Paraguay	Tunisia
Bostwana	Gambia	Madagascar	Peru	Uganda
Brunei Darussalam	Guatemala	Malawi	Philippines	Uruguay
Burundi	Guinea-Bissau	Maldives	Republic of Congo	Vanuatu
Cameron	Guyana	Mali	Rwanda	Venezuela
Cayman Islands	Honduras	Mauritania	Samoa	Wallis and Futuna
Chad	Hong Kong	Mauritius	Saudi Arabia	Western Sahara
Chile – Easter Island	India	Moldova	Senegal	Zimbabwe
China	Iran	Mongolia	Somalia	
Cook Islands	Jamaica	Montenegro	South Africa	
Costa Rica	Kenya	Morocco	Sri Lanka	
Curacao	Kuwait	Myanmar	St. Kitts and Nevis	



COVID-19 INTERNATIONAL SERVICE UPDATE - Updated April 10, 2020

On April 10, 2020, the United States will impose export restrictions on Personal Protective Equipment (PPE) related to COVID-19. This rule will remain in effect for 120 days –until August 8, 2020. Any export of such goods will require explicit approval from the U.S. Federal Emergency Management Agency (FEMA). Packages with any of the below noted PPE related to COVID-19 will be placed on hold and inspected. If packages fit the criteria, they must be returned and may not leave the United States during this time.

The following five types of PPE included in this export ban:

- N95 Filtering Facepiece Respirators, including devices that are disposable half-face-piece non-powered air-purifying particulate respirators intended for use to cover the nose and mouth of the wearer to help reduce wearer exposure to pathogenic biological airborne particulates
- Other Filtering Facepiece Respirators (e.g., those designated as N99, N100, R95, R99, R100, or P95, P99, P100), including single-use, disposable half-mask respiratory protective devices that cover the user's airway (nose and mouth) and offer protection from particulate materials at an N95 filtration efficiency level per 42 CFR 84.181
- Elastomeric, air-purifying respirators and appropriate particulate filters/cartridges
- PPE surgical masks, including masks that cover the user's nose and mouth and provide a physical barrier to fluids and particulate materials
- PPE gloves or surgical gloves, including those defined at 21 CFR 880.6250 (exam gloves) and 878.4460 (surgical gloves) and such gloves intended for the same purposes.

Please contact your Customer Support Representative with any questions. We will continue to provide updates as they become available.