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| State | Transaction Type | Registration Extensions Y/N | Temp Tag Extensions | Emissions/Inspection Extension Y/N | DMV Penalty Waiver | DMV Update | Motor Vehicle Dealer Operating Status (Based on essential business designation under shelter-in-place order and dealer association guidance) | Electronic Lien and Title - (ELT) Y/N | Remote Online Notarization Y/N |
|-------|------------------|-----------------------------|---------------------|------------------------------------|--------------------|---|--|---------------------------------------|--------------------------------|
| AB | Licensing | Y | No | N | Unclear | Private Registry offices (over 200) remain open; may close as they deem necessary with notice to Service Alberta. Upcoming expiry dates for Alberta drivers' licenses, vehicle registrations, other permits and certificates are being extended until May 15. Vehicle registrations expire on an assigned month based on the registrant's surname or a company name. Albertans with surnames or company names beginning with B, D, G, Y will now have until May 15, 2020 to renew their vehicle registrations. | Open even under shelter-in-place | N | N |
| AK | Licensing | Y | No | N | Unclear | To comply with social distancing recommendations related to COVID-19, DMV will be augmenting lobby operations until 3/31 and will only serve customers in person if they have an appointment. As of Monday 03/31/2020 the following changes took effect: (1) vehicles may have expired registration until 5/11/2020; (2) noncommercial and commercial driver licenses that expires during the pandemic period, may be extended for six months. As of Thursday 04/09/2020 the following changes took effect: (1) suspension of the requirement of out of state drivers to obtain an Alaska driver's license within 90 days of entering Alaska; (2) suspension of the requirement to obtain an Alaska title and registration within 30 days of purchase; (3) grant of a commercial driver license holder who is temporarily out of state a 6 months extension. | Open even under shelter-in-place | N | N |
| AL | Licensing | Y | No | N | Yes | Out of an abundance of caution for the health and wellbeing of the public, as well as our employees, we are asking taxpayers to limit in-person visits to our taxpayer service centers at this time. At this time, title applications from designated agents and salvage inspection applications will not be received in-person at the Montgomery Taxpayer Service Center. These applications must be mailed to the Motor Vehicle Division. By order of the Commissioner of the Department of Revenue on April 1, 2020, the deadline for annual registration and renewal of vehicles during the month of March and April 2020 has been extended through May 15, 2020. This extension includes the registration of vehicles purchased or otherwise acquired whereby the 20-day registration requirement falls during the period of March 17, 2020 through May 15, 2020. This extension also applies to motor vehicle registrations and renewals for vehicles registered under IRP. Registrants will also be granted an extension to surrender license plates under mandatory liability insurance law. Penalty charges associated with motor vehicle registrations and renewals and motor vehicle property tax payments extended through May 15, 2020 will not be charged until May 18, 2020. | Open even under shelter-in-place | N | Y |
| AR | Licensing | N | No | N | Yes | Although the Arkansas Department of Finance and Administration remain open, the list of locations closed through March 30 due to county closures: Rogers, Gravette, Hamburg, McGehee, Decatur, Augusta, Cave City, Manila, Ash Flat, Benton, Horseshoe Bend, Wynne, Mammoth Spring and Dover. Pursuant to the authority under Governor Asa Hutchinson's March 17, 2020 Executive Order 20-06, the Arkansas Department of Finance and Administration has identified provisions of regulatory statutes stated below that prevents, hinders, or delays DFA's ability to render maximum assistance to the citizens of Arkansas while adhering to guidelines to prohibit the spread of disease or seeking assistance from the state to obtain benefits or services related to health, education, employment, or any service rendered by the State in response to or to mitigate the spread of COVID-19. The following statute is suspended for a period of thirty days from the date of EO 20-06, which is April 16, 2020: Ark. Code Ann. § 27-14-1004(a), which imposes a late registration penalty of \$3.00 for each ten days a person fails to properly register a motor vehicle until the penalty reaches the same amount as the annual license fee of the vehicle, which may range from \$17.00 to \$30.00. Under EO 20-06, DFA has suspended through April 16, 2020 the penalty under Ark. Code Ann. § 27-14-1004(a) for the late registration of a motor vehicle or the late renewal | Open | Y | N |
| AZ | Licensing | Y | No | N | Unclear | In order to safely and efficiently serve customers during the ongoing health situation, the Arizona Department of Transportation Motor Vehicle Division will limit office visits to only those customers who need essential services that must be done in person. Beginning Monday, March 23, appointments will be required for any in-office services. Walk-in customers will be directed to access services online or by phone, or if necessary, to make an appointment to return. Authorized Third Party offices are not affected by this change and may have services available. By Executive Order of Governor Doug Ducey the following extensions are in place: Driver License renewal requirements are extended six months from the expiration date for all Arizona driver licenses and driving permits that expire between March 1, 2020 and September 1, 2020. For example, if a driver license expires on March 20, 2020, the new expiration date will be September 20, 2020. Requirements to submit a medical clearance card for a commercial driver license are extended until September 1, 2020. These deferred dates will be reflected on motor vehicle records for impacted people. Customers do not need to obtain a duplicate credential. Your current driver license or ID card will be accepted by law enforcement and other government agencies under this Executive Order. Duplicate credentials may not be ordered in an MVD office; however Authorized | Open even under shelter-in-place | Y | Y |

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| BC | Licensing | N | No | Yes, extension for required mechanical inspection if Certificate of Approval expires 03/31/2020 or 04/30/2020 until 05/31/2020 | None | ICBC asks that you only attend a driver licensing office if your transaction is urgent and cannot be done by phone or online, and if you are not showing symptoms. As of March 17th, we have suspended all road tests and we will reassess in two weeks. There are no cancellation fees for these bookings. All ICBC Driver Licensing and Service BC offices are open, some Appointed Agents are closing or limiting services. In ICBC offices customers are being asked health screening questions before being permitted to enter office. Limited number of customers in office at any given time. Vehicle Reg/Licensing/Insurance broker offices remain open for processing. Enhanced DL/ID appointments are currently suspended, a printer or regular mail/courier is unavailable after renewing by phone, motorists are now allowed to (a) have electronic or unsigned documents or (b) display expired decals on their license plate. New registrations (i.e. similar to transfer of title) and licensing or insuring a vehicle by a new owner can only be processed in person at an office (Autoplan broker). If a vehicle displays a Vehicle Inspection Certificate of Approval decal expiry date of 3/30 or 4/30 the vehicle may continue to operate on B.C. highways under an extension that will remain in place until 5/31. The extension period may be extended or terminated based on current events. | Open even under shelter-in-place | N | N |
| CA | Licensing | No, but title transfers and registrations have informal 60-day enforcement extension for expiration dates effective 03/16/2020 | No (informal guidance from DMV) | N | Unclear | The California Department of Motor Vehicles (DMV) is moving to offer Californians essential services online starting next week to continue processing critical transactions during the COVID-19 pandemic. Field offices will be temporarily closed to the public statewide beginning March 27 and reopen, virtually, on April 2. DMV field office employees will return on Wednesday, April 1 to process transactions and begin training on the DMV Virtual Field Office, which began in a limited pilot March 23. The Virtual Field Office gives customers the capability to take care of transactions that previously required an in-person office visit by virtually interacting with DMV staff. Beginning April 2, 2020, customers initially can complete vehicle title transfers and complex vehicle registration renewals by visiting virtual.dmv.ca.gov. In response to the COVID-19 pandemic, the California Department of Motor Vehicles (DMV) today asked California law enforcement to exercise discretion for 60 days in their enforcement of driver license and vehicle registration expiration dates beginning March 16, 2020. The California Department of Motor Vehicles is extending driver licenses expiring during the COVID-19 pandemic. Licenses for drivers younger than 70 that expire between March and May 2020 are now valid through May 31, 2020. Based on informal discussions with agency officials, the California DMV has not provided a 60-day extension of vehicle Customer service center has been temporarily closed | Repair Only (parts/service) | Y | N |
| CA | Toll & Violation | N/A | N/A | N/A | N/A | Customer service center has been temporarily closed | N/A | N/A | N/A |
| CO | Licensing | N | No, but dealers can issue serial temp tags | Y | Yes, by some counties | To embrace social distancing as the best means of combating the spread of the COVID-19 virus, the Colorado Department of Revenue will close all facilities to the public but maintain internal and online operations to best serve Coloradans, effective Wednesday, March 18, through April 18. All state driver license offices will be closed to the public but will continue to process online license and ID renewals and other DMV online services. Those that cannot complete renewals online are encouraged to use the online service to request an expiration extension, or to call the DMV call center at 303-205-5600, which is open from 8 a.m. to 5 p.m., Monday through Friday. Coloradans specifically seeking CO-RCSA services or information should call 303-205-2335. Based on information provided to the Colorado Automobile Dealers Association, the Department will be sending registrants with expiring registrations a letter notifying them that DMV is temporarily unable to assist with a renewal or registration and granting immunity from citation so long as the letter is in the possession of the driver. The letter, which is available here, provides: "Notice of inability to obtain vehicle registration due to COVID-19 pandemic: The DMV will begin issuing this letter to applicants that cannot renew their vehicle registration. The DMV has notified law enforcement of this letter. This letter is issued by the Department of Revenue. Vehicle | Repair (parts/service), remote sales only | Y | Y |
| CT | Licensing | Y | Yes, 90 days | Yes, extended 90 days if expiring between 03/10/2020 and 06/08/2020; waiver of VIN verifications until 06/08/2020 | Yes | Beginning Wednesday, March 18, 2020, all Connecticut Department of Motor Vehicle Branch Offices will be closed to the public for the transaction of business until further notice. DMV will continue to provide services online, through the mail, and by phone. Governor authorizes DMV to extend renewal deadlines (license only) to reduce crowds at DMV branches; and is ordering a 90-day extension on all license renewals. These credentials include drivers' licenses, learner's permits and identity cards that expire between March 10, 2020 and June 8, 2020. Motor vehicle registrations are not covered under the extension. The DMV encourages people who must renew their registrations to use online, phone, or e-mail renewal methods. Open Locations (for License/Identification Renewals and Duplicates Only): Milford Nutmeg/DMV Express Office— BY APPOINTMENT ONLY 977 Boston Post Road, North Haven- Nutmeg/DMV Express Office— BY APPOINTMENT ONLY 117 Washington Avenue. Closed Locations: Avon AAA— 70 East Main Street; Bridgeport DMV; Cheshire DMV; Cromwell AAA— 34 Shunpike Road; Danbury DMV; Enfield DMV; Enfield AAA— 109 Elm Street; Hamden DMV; Manchester AAA— 1500 G Pleasant Valley Road; Middletown DMV; New Britain DMV; Norwich DMV; Norwalk DMV; Old Saybrook AAA— 210 Main Street; Old Saybrook DMV; Southington AAA— 755 Queen Street; Putnam DMV; | Repair (parts/service), internet sales, deliveries only | N | Y |

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| DC | Licensing | Y | No | Y | Yes | DC DMV remains operational with most necessary services provided online. Effective March 25, all DC DMV in-person Service Centers will be unavailable to the public. In-person services at Adjudication Services are set to resume on Monday, April 27. All other in-person services at DC DMV locations (e.g., Inspection Station and Service Centers) are set to resume on Tuesday, April 28. DC DMV has extended the expiration date for all documents expiring March 1 through April 28, including driver licenses, identification cards, vehicle registrations, inspections, ticket payments and ticket adjudication responses, until May 15. All driver licenses, vehicle registrations, and vehicle inspections scheduled to expire will be granted a waiver without penalty until DC DMV reopens at full operating capacity. | Open even under shelter-in-place | N | N |
| DC | Toll & Violation | N/A | N/A | N/A | N/A | Street sweeping suspended | N/A | N/A | N/A |
| DE | Licensing | Y | No | Y | Yes | Effective Monday, March 23, 2020, all four Delaware Division of Motor Vehicles (DMV) locations will go to kiosk, drive-through and emergency appointment only. Dealer paperwork can be dropped off for processing and picked up when notified. Inspection lanes will remain open as no personal interaction is required, and the drive through windows at each location will have additional staff working to process DMV-related transactions. At no time will there be more than 10 people permitted in DMV lobbies. Late renewal fees are being waived until further notice. This includes Driver License, Vehicle Registration, Title Transfers, and Trailer Tags. The following DMV services are suspended until further notice: All Class D and Commercial Driver License (CDL) road exams; All motorcycle safety courses conducted at all DMV locations; All vision tests will be temporarily waived; All emissions testing for vehicles; All Auto Theft Unit (ATU) transactions. Extended renewals for driver licenses and registrations and waiving all late fees until further notice. | Repair (parts/service), remote and online sales only | N | N |
| FL | Licensing | N | No | N | Unclear | To minimize exposure to COVID-19 and help protect visitors and our employees, Florida Department of Highway Safety and Motor Vehicles and Florida Highway Patrol offices will be closed to the public beginning Thursday, March 19 through Sunday, April 19. At the direction of Governor Ron DeSantis, Florida Department of Highway Safety and Motor Vehicles (FLHSMV) Executive Director Terry L. Rhodes has issued an Emergency Order extending all Florida driver licenses and identification cards that will expire in the next 30 days. All Florida driver licenses, commercial driver licenses and identification cards set to expire in the next 30 days will be granted a 30-day extension beyond their current expiration date. | Open even under shelter-in-place | Y | Y |
| GA | Licensing | Y | Yes, through 5/15/2020 | N | Unclear | Due to concerns regarding COVID-19, DOR is temporarily suspending in-person services effective Monday, March 23, 2020. Taxpayers can conduct all business with the Department via online services, telephone, or designated secure lockbox locations. Due to concerns regarding COVID-19, the Georgia Motor Vehicle Division (MVD) is extending all motor vehicle registrations that expire between March 16, 2020, and May 14, 2020. Those registrations are extended through May 15, 2020. This extension applies to personal passenger vehicles, commercial vehicles, and vehicles registered in the Georgia International Registration Plan (IRP). The extension also applies to Temporary Operating Permits (TOPs) (also called "drive-off tags") issued at the time of a vehicle purchase. Registrations that expired before March 16, 2020 do not qualify for this extension. Due to concerns regarding the COVID-19 coronavirus, the Georgia Department of Revenue's Motor Vehicle Division (MVD) will not require motorists in Georgia who purchased a used motor vehicle in a private sale (sales not involving a licensed motor vehicle broker or dealer) on March 16, 2020 or later to have a license plate until after May 15, 2020. That means that any driver with a valid Bill of Sale dated March 16, 2020 or later in the vehicle will be able to drive the purchased motor vehicle on the highways and streets of Georgia through and including Friday, May 15, 2020 without a | Open | Y | N |
| HI | Licensing | N | No | Yes, until 06/01/2020 | None | in Honolulu County (Oahu), all driver licensing centers and satellite city halls will be CLOSED to the public until further notice, effective March 25, 2020. In Hawaii County, the Vehicle Registration & Licensing (VRL) offices at the West Hawai'i Civic Center (WHCC) and in Waimea will be closed on Monday, March 23rd. Effective as of Wednesday, March 25th, the Vehicle Registration & Licensing Division has closed all of its office locations. | Limited sales activity (close a pending transaction), replace damaged vehicle, extend lease, sales to essential workers with no other means of transportation); repair (parts/service) | Y | N |

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| IA | Licensing | Y | Yes, 60 days | Y | Yes | Beginning March 24, Iowa DOT operated service centers are open by appointment only. Walk-in customers will not be served. Customers with essential service needs will be given priority scheduling. All other customers will be scheduled after May 1. If your vehicle registration expired Jan. 16, 2020 or later you do not need to renew your registration at this time. If you are purchasing or transferring a vehicle you will not be required to obtain a title and registration within 30 days, like normal. This will remain in effect during this declared disaster. You will not be required to obtain license plates within 45 days, like normal. This will remain in effect until the declared disaster is over. If you purchased, transferred, or brought a vehicle into the state on or after Feb. 17, 2020, you do not need to apply for a title and registration within 30 days and you will not be assessed a penalty for late filing during the disaster emergency in Iowa. We also recognize that you or the dealer may be waiting for title documents from other states that have suspended operations. Title and registration transactions are done through your local county treasurer's office. Most county treasurer's offices are closed for in-person visits. However, if you have all of your necessary transfer documents, most county treasurer's offices are accepting and processing applications sent by mail and in some cases delivered | Open | Y | Y |
| ID | Licensing | Y | No | N | Unclear | Effective immediately, the Idaho Transportation Department has also extended all Vehicle Registrations and Temporary Handicap Placards that are expired or will expire between March 1, 2020 and May 31, 2020, to be valid until June 30, 2020. This extension applies to all registrations issued at a county office (includes passenger, commercial, non-commercial, and farm registered vehicles). At this time, the extension does not apply to registrations issued directly by the department or Ports of Entry (includes Full Fee or IRP registered commercial vehicles). New issuances and renewals of these registration types can be done online. Effective immediately the Idaho Transportation Department is allowing all Idaho licensed vehicle dealers to issue 60 day temporary registration permits for any vehicles sold between March 17, 2020 and May 31, 2020. This allowance is only for dealership customers who have just purchased a vehicle from the same dealer issuing the temporary registration. | Open | Y | Y |
| IL | Toll & Violation | N/A | N/A | N/A | N/A | Manual toll lanes have been closed; violations will be held during this period and grace-periods in place for late payment. The City of Chicago has suspended collection on all tickets, the enforcement of any tow/impound orders, and will not be issuing any new parking violations with the exception of violations that threaten public safety. | N/A | N/A | N/A |
| IL | Licensing | Y | No | Y | Yes | The Illinois Secretary of State's Vehicle Services Department is closed until May 1, 2020, with a 90-day extension on vehicle registration renewal dates. On April 10, 2020, Illinois Secretary of State Jesse White announced his office filed emergency rules extending expiration dates for driver's licenses, identification (ID) cards, vehicle registrations and other transactions and document filings for at least 90 days after Driver Services facilities reopen. The previous extension was for 30 days. SO offices and Driver Services facilities are CLOSED to the public through April 30, 2020. | Repair (parts/service), online and remote sales only | N | Y |
| IN | Licensing | Y | No | N | Yes | In accordance with Governor Eric J. Holcomb's Executive Order 20-09 beginning Tuesday, March 24, all BMV branches will be closed to in-person public activity until at least April 7, 2020. Pursuant to Executive Order, effective March 19, 2020 and for the following 60-day period, administrative penalty (late) fees are waived (including for late vehicle title transactions and registration renewals) and the Indiana Bureau of Motor Vehicles is not required to operate a branch in each of Indiana's 92 counties. Effective March 31, 2020, Indiana Department of Revenue (DOR) Commissioner Bob Grennes has waived several Motor Carrier Services (MCS) requirements until May 22, 2020. The waivers affect: (1) Out-of-state motor carriers who are delivering COVID-19 supplies do not need to obtain trip permits or register with the International Registration Plan (IRP) or the International Fuel Tax Agreement (IFTA) before entering Indiana. Upon request, drivers must be able to prove they are hauling food, goods, medical supplies, other equipment and supplies to address the public health threat posed by COVID-19. This waiver will expire on May 22, 2020; (2) IRP or Base Plate registrations (BPR) expiring on March 31, 2020, or April 30, 2020, will not expire until May 31, 2020. Also, an Indiana based IRP or BPR registrant may delay a registration renewal and/or payment for registrations effective May 1, 2020, until May 31. | Open even under shelter-in-place | N | Y |
| KS | Licensing | Y | Yes, for temp tags issued on or after 01/01/2020 | No, but Kansas Highway Patrol allowing virtual VIN inspections | Yes | Due to the announced drawdown of state government offices, all Kansas Department of Revenue offices are closed March 23rd - April 6th. On Monday, March 23, 2020, Governor Laura Kelly signed two executive orders regarding the Kansas Department of Revenue and the extensions of tax return filings, as well as driver's license and vehicle registrations. Kelly signed Executive Order #20-12, extending deadlines for driver's licenses and vehicle registration renewals and regulations during the COVID-19 pandemic. All driver's license renewals and vehicle registrations extended by this Executive Order must be completed within 60 days of the expiration of Executive Order #20-12. Many Kansans may be unable to renew their driver's license or vehicle registration during this time, but delivery drivers and other critical employees must be able to continue critical operations and drive without fear of licensing or registration issues. | Open even under shelter-in-place | N | N |

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| KY | Licensing | Y | No | N | Yes | Following the guidance of Governor Beshear to limit in-person services, the One Stop Shop in Frankfort and all statewide license issuance locations, including REAL ID offices, will be closed to the public until further notice. We apologize for any inconvenience and appreciate your understanding. Online services are still available at this time. By executive order, Transportation Cabinet has extended all Kentucky operator's licenses, ID cards, permits for a 90 day period subsequent to its current expiration date during which time they are considered in full force as if timely renewed. The expiration date of vehicle registration certificates, vehicle license plates, vehicle tag certificates and handicapped parking permits and other deadlines mandated by the Department of Vehicle Registration, including lien filings, are extended for a 90 day period subsequent to its current expiration date during which time they are considered in full force as if timely renewed, and any additional fees for the late renewal of or application for such licenses, permits, certificates, cards and plates are waived. | Repair Only (parts/service) | N | Y |
| LA | Licensing | Y | Yes, until 5/10/2020 | N | Yes | Due to precautions related to the COVID-19 response, Louisiana Office of Motor Vehicles Commissioner Karen St. Germain has announced that all OMV locations across the state will be closed effective Friday, March 20, 2020. During the closure, online OMV services will remain available to the public. Citizens may also take advantage of available Public Tag Agent locations. Throughout the closure, licensing and registration requirements remain waived through Governor John Bel Edwards' Emergency Proclamation: Late fees for driver's license which expire between March 9, 2020 through May 10, 2020, are suspended until May 20, 2020. Penalties and interest due on state and local sales and use taxes collected by the Office of Motor Vehicles which began on or after March 9, 2020 are suspended and are waived until June 19, 2020. The three-day period mandated in LA R.S. 32:863.1 to appear at an Office of Motor Vehicle field office for a notice of violation served on or after March 9, 2020 but before May 10, 2020, is suspended until May 13, 2020. The expiration date of temporary registration plates issued pursuant to LA R.S. 47:519 and La. R.S. 47:519.2 which expired on or before March 9, 2020 is suspended until May 10, 2020. The expiration date of license plates issued pursuant to LA R.S. 47:462 which expired on or after March 9, 2020 but before May 10, 2020 is suspended until May 10, 2020. The notice of | Open even under shelter-in-place | Y | Y |
| MA | Licensing | Y | Yes, but must be reissued with extended date | Yes, inspection stickers expiring between 03/01/2020 and 04/30/2020 are extended by 60 days | Unclear | Only the following 8 RMV centers will be open effective March 18th until further notice: Boston/Haymarket; Brockton; Fall River; Lawrence; Pittsfield; Plymouth; Springfield; Worcester; Milford - Commercial Driver's License/Permit ONLY; Wilmington - Commercial Driver's License/Permit ONLY. Effective Friday, March 27th, the RMV will be enforcing a strict no walk-in policy at its eight Service Centers open to the general public. The only transactions that will be processed at service centers are those that require an in-person transaction, including Commercial Driving Licenses or Permits (CDLs / CLPs), some new registrations, out of state conversions and new Mass IDs. Customers who need to complete these transactions will be required to make an online appointment reservation, and customers arriving without an appointment will be asked to leave and make an appointment online to return at a future date. All passenger plate registrations that have expired in March or will be expiring in April have been extended for 60 days. Registrations that expired in March have been extended until May 31st and registrations that expire in April have been extended until June 30th. All non-commercial vehicle inspection stickers that expire on March 31, 2020 (designated by a number 3 on the inspection sticker) must be inspected by May 31, 2020. All non-commercial vehicle inspection stickers | Repair (parts/service), internet sales, deliveries only | Y | N |
| MB | Licensing | N | No | N | None | Manitoba Public Insurance is closing its Bison Service Centre in Winnipeg, effective as of March 19, to allow it to be used for a COVID-19 mobile, drive-thru testing centre. Manitoba Public Insurance is closing its Dauphin Service Centre at the end of business today (March 26). The service centre will then be transitioned to a COVID-19 mobile, drive-thru testing centre. Manitobans affected by COVID-19 are now able to conduct many transactions by phone with Autopac agents or directly with Manitoba Public Insurance's Contact Centre. MPI has announced that it is temporarily allowing the following transactions to be done without the need to visit an Autopac agent or one of MPI's Service Centres in person: New registration and policy application; Renewal of an expiring/expired driver's licence (including photo); Reapplication of a lapsed driver's licence; Manual reassessment of an active or lapsed driver's licence; Driver's licence replacement; Basic ID card replacement (with no information changes); Vehicle insurance coverage renewal, reassessment, reactivation, reapplication; Transfer of policy; Payment; Customers who need to complete any of the transactions above are encouraged to call their Autopac agent or MPI's Contact Centre at 204-985-7000 or 1-800-665-2410 directly. | Open even under shelter-in-place | N | N |

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| MD | Licensing | Y | No | Y | Most Likely (case by case) | To preserve the health and safety of customers and employees, the Maryland Department of Transportation Motor Vehicle Administration (MDOT MVA) will close all branch offices statewide at 4:30pm on March 20, 2020 until further notice. Governor Hogan has ordered an extension of all driver's and business licensed, identification cards, permits, registrations with expiration dates beginning March 12 until the end of the state of emergency. As a result, they will not expire until 30 days after the state of emergency has been lifted. Customers with questions related to emergency business needs, like obtaining a Commercial Driver's License (CDL) or registering fleet vehicles needed to bring resources to Marylanders, should reach out to MDOT MVA at COVID19MVAAction@mdot.maryland.gov or 1-800-950-1682. Effective March 30, 2020, all Dealers and Tag & Title Agencies will be able to drop of work at the Glen Burnie Branch Office on Monday and Wednesday. Drop off times will be Monday and Wednesday from 9am-2pm. Each Business entity will be able to drop off a maximum 20 pieces of work per day. Transaction include: Public Specials T1-T5 that cannot be processed via the ERT System, MD Salvage/Rebuilt titles that have been stamped off with MD State Police Inspection, New to State with Excise Tax Calculation, • New to MD Hold Title w/Excise Tax | Open even under shelter-in-place | Y | Y |
| ME | Licensing | Y | Yes, until 30 days after termination of state of emergency | N | Unclear | Effective immediately, BMV main office in Augusta, all branch offices and mobile units are closed to the public until further notice in order to minimize the potential for virus exposure. Secretary Dunlap is working with the Maine Legislature to extend all registrations, temporary plates, registrations and disability placards. Motor vehicle and trailer registrations, including all temporary registrations and any fuel use decals that expire during the state of emergency will be extended. This applies to registrations issued by municipalities or the Bureau of Motor Vehicles, and also to temporary registrations issued by dealers. The State of Maine recognizes the need of individuals, families, and businesses for transportation, work and commerce during the emergency. These registrations can be renewed after the emergency ends. Registrations issued by a municipality, including temporary registrations, are deemed extended until 30 days following the termination of the state of emergency pursuant to P.L. 2019, ch. 617, F-1, emergency laws approved by the Governor on March 18, 2020. Other registrations, including temporary registrations, will be extended until 30 days following the termination of the state of emergency pursuant to the emergency provision of 29 A M.R.S.A. 405(4). Linked below is a temporary registration letter that may be presented to law enforcement to evidence the extension of temporary | Repair only (parts/service) | N | N |
| MI | Licensing | Y | Yes, until 06/30/2020 | No, but late fees waived and Michigan State Police instructed to exercise leniency | Yes | In accordance with Governor Gretchen Whitmer's "Stay Home, Stay Safe" executive order, all Secretary of State offices are closed until further notice to slow the spread of the coronavirus and protect public health. Late fees will be waived during this period. SOS continues to work with Governor Whitmer's administration to explore the option for extending expiration dates for state identification, vehicle registrations and other vital documents obtained through the Michigan Department of State. While SOS is bound by state law and cannot currently provide extensions, SOS has waived late fees during this time. We have notified the Michigan State Police that our offices are closed and asked them to notify local law enforcement agencies across the state and exercise discretion as this may impact drivers' ability to update their licenses and vehicle registration. On April 13, 2020, Governor Gretchen Whitmer signed Executive Order 2020-47, temporarily extending the expiration of valid driver's licenses, state identification cards and commercial vehicle registrations that would otherwise expire during the state's COVID-19 emergency declaration. The temporary extension does not apply to motorists with suspended or revoked driver's licenses. The order, which takes effect April 13 at 11:59 p.m., temporarily extends: (1) Commercial vehicle registrations, including temporary registrations set to expire on or | Repair (parts/services) and internet sales only | Y | Y |
| MN | Licensing | N | No | N | None | DVS services are unavailable at many deputy registrar and driver's license agent offices in response to COVID-19 virus concerns as of March 26, 2020. For a list of closures at deputy registrar and driver's license agent offices, click the link below providing office locations and see the list on the right side of the screen titled "DVS Office Closure Update - Deputy and Exam Stations". On March 25, 2020, Minnesota's governor issued a Stay at Home Order and all essential businesses are ordered closed starting midnight Friday 3/27 thru 5 pm Friday 4/10. The DVS office will be closed for all business for that time period. Minnesotans will still be able to renew vehicle registrations online and by mail during the peacetime emergency. As such, there are no extensions for expired or expiring vehicle registrations. Although vehicle registrations have not been extended, Gov. Waltz signed a bill into law March 28 that provides an extension for Minnesotans whose driver's licenses or ID cards expire during the peacetime emergency. The law extends the expiration date for any valid driver's license, instruction permit, provisional license, operator's permit, limited license, and farm work license that would expire during the peacetime emergency. The expiration dates for these licenses will be extended for two months after the month the peacetime emergency ends. | Repair Only (parts/service) | N | Y |

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|-------|------------------|-----------------------------|---|------------------------------------|--|--|--|-------------------------------------|--------------------------------|
| MO | Licensing | Y | Yes (informal guidance) | Y | Yes | To alleviate public congestion in local license offices, DOR has implemented automatic extensions for expiring driver licenses and motor vehicle registrations. These extensions are effective as of March 21, 2020. Vehicle owners with registrations or license plates expiring in March and April have been granted an automatic two-month extension. Owners will be able to continue operating their vehicles on Missouri roadways without penalty until they can apply for renewal. The time frame in which a vehicle safety and emission inspection is valid for March and April license plate expirations has also been extended an additional 60 days. Applicants for title will not be assessed a late title penalty when visiting a license office, effective immediately; this waiver will continue through April 30, 2020. | Repair (parts/services), internet sales, deliveries only | N | N |
| MS | Licensing | N | No | N | None | Department of Revenue District Offices are closed to the public. Starting March 17th the Clinton HQ that provides customer service will be shut down. This includes Titles, IFTA/IRP, and the Jackson District Service Office. Can still use the call center at 601-923-7700, and Taxpayer Access Portal (tap.dor.ms.gov). By order of the Mississippi Department of Revenue on March 24, 2020, the expiration date of an apportioned registration issued under the International Registration Plan which expires March 31, 2020 is suspended and the expiration date is extended to April 30, 2020. | Open even under shelter-in-place | N | Y |
| MT | Licensing | Y | No | N | Unclear | Effective 3/18/2020, MVD is limiting the number of people in each waiting area in order to help address social distancing concerns. Customers who enter a full waiting area can give their phone number to the staff and ask to be called when it is their turn for service. All Montana-issued Class D driver licenses that expired on March 1, 2020 until May 30, 2020, remain valid for an additional 90 days after their expiration date. Commercial driver licenses and medical cards will be given an extension until 6/30/2020 if the card expired on March 1, 2020 or later. A 90-day extension will be provided to dealerships to submit paperwork to county offices and vehicle owners to title and register any vehicles transferred after March 16, 2020. Renewals may be completed online up to 30 days past the month shown on the vehicle's registration tab. For closure of county treasurer's offices, see the first link below. | Open even under shelter-in-place | N | Y |
| NB | Licensing | Y | No | Y | None | Service New Brunswick locations will be closed until Wednesday, April 1, when select service centres will reopen by appointment only. Service New Brunswick had taken precautions to limit the number of customers allowed into its centres at one time and promoted social distancing among customers and employees. However, after Service Canada's announcement to close all of its centres nationally, it was determined that more changes were required to ensure the safety of customers and employees during the COVID-19 outbreak. On Wednesday, April 1, the following Service New Brunswick locations will be able to process essential service transactions by appointment only: Campbellton, Bathurst, Miramichi, Moncton, Saint John, St. Stephen, Woodstock, Fredericton, Edmundston. Instructions for setting up an in-person appointment will be announced in the coming days. Driver's licenses and registrations that were valid as of March 16, 2020 shall remain valid until May 31, 2020. | Repair (parts/service), online sales, pickup/delivery only | N | N |
| NC | Licensing | N | No | N | None | For the health and safety of our customers and employees during the COVID-19 pandemic, some N.C. Department of Motor Vehicles driver license offices will be closed starting Wednesday, March 18. The open offices will be transitioned to handle appointment-only visits and will limit the number of customers allowed inside at the same time, depending on the office size. | Open even under shelter-in-place | Y | N |
| ND | Licensing | Y | No | N | Yes | In response to the COVID-19 outbreak and Gov. Doug Burgum's emergency declaration, the North Dakota Department of Transportation (NDDOT) is adjusting services to provide online or mail-in services only and working remotely to continue business operations. Public access will be restricted at all Driver License and Motor Vehicle facilities, effective Monday, March 23 until further notice. Employees will be working off site, connected virtually to NDDOT operations as business will proceed in a variety of ways through online services and processing mailed-in paperwork in order to continue providing customer service on a daily basis. The Governor's Emergency Declaration has waived expiration dates for driver licenses and motor vehicle registrations from March 1, 2020 until declared disaster has ended. NDDOT is working with law enforcement agencies in recognizing the waiver period. | Open | N | Y |
| NE | Licensing | Y | Yes, until 30 days after executive order lifted | N | Yes, for registration and tax payments | The Douglas County Treasurer's office and Lancaster County Treasurer's office will no longer accept walk-in traffic beginning March 18th. The State DMV office co-located with the County Treasurer at 5730 S 144th Street in Omaha is accordingly closed. Governor Ricketts issued an executive order extending the expiration date of all DMV licenses, permits, and registrations (including temporary tags) on or after March 1, 2020 until 30 days after the executive order is lifted. | Open | Y | N |
| NF | Licensing | N | No | N | None | No extensions at this time. Customers can renew through on-line service or by phone. | Open | N | N |

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|-------|------------------|-----------------------------|--|------------------------------------|--------------------|---|--|-------------------------------------|--------------------------------|
| NH | Licensing | Y | Yes, 20-day plates executed after 2/26/2020 automatically extended until 4/30/2020 | N | None | Due to concern for the health and safety of its customers and staff during the COVID-19 pandemic, the New Hampshire Division of Motor Vehicles will transition to phone and online services starting Thursday, March 19 and limited appointment only services starting Monday to allow for proper social distancing as defined by the Center for Disease Control. Walk-in operations at all locations will pause Thursday and Friday, March 19 and 20, to allow staff to train and prepare facilities for appointment based operations. Online, phone, and mail services will not be interrupted. Starting Monday, March 23, limited walk-in services will be available by appointment only and consolidated to five locations: Concord, Dover, Manchester, Newport, and Twin Mountain. Based on informal guidance from the DMV, DL and non-driver identification cards that are expired or set to expire between 3/1 and 4/30 will now be eligible for a 6-month extension. 20-day plates as well as NH authorized dealer 20-day plates, issued on or after February 26 have been given an automatic extension through April 30. These extensions do not apply to vehicle registration renewals. | Open even under shelter-in-place | N | Y |
| NJ | Licensing | Y | Yes, by 2 months | Y | Unclear | New Jersey Motor Vehicle Commission agency, road testing, and inspections facilities is again being extended as a measure to mitigate the spread of COVID-19. The closures, which had been extended through Sunday, April 12, will now continue until April 27. The Commission reminds customers that other operations are continuing, through online services like license and registration renewal, as well as other functions, including MVC operations that support commercial trucking critical to keeping the all-important supply chain moving during the COVID-19 public health crisis. All driver licenses, non-driver IDs, vehicle registrations, and inspection stickers expiring before May 31 have been extended by two months. The two-month expiration extensions put in place this week for driver licenses, learner permits, and registrations also apply to commercial driver licenses, commercial learner permits, commercial registrations, and temporary tags. Online Processing of New Jersey Titles and Registrations. Dealership access to either on-line system (CVR and Cox/DealerTrack) will be temporarily discontinued during the government's mandatory shutdown of non-essential business operations. Accordingly, dealerships will not be able to process New Jersey title and registration documents at their facilities. eTemp system. The NJMVC's eTemp system is scheduled to remain operational during the shutdown of non-essential | Repair (parts/service), online sales, remote deliveries only | N | N |
| NL | Licensing | N | No | N | None | In light of ongoing efforts to help contain COVID-19, Service NL has discontinued regular counter service at the Motor Registration Division in Mount Pearl and all Government Service Centres throughout the province. Service NL will offer in-person services by appointment only and only for services not available online. For any Motor Registration Division services not currently available to residents online, clients can also submit their application and supporting documents by email to mrd@gov.nl.ca. All individuals availing of email transactions are asked to provide a phone number in order to process payments and confirm information on their application. | Open | N | N |
| NM | Licensing | N | No | N | Yes | All MVD Field Offices will be closed until further notice. All appointments have been cancelled until further notice. Executive Order 2020-016 requires the Motor Vehicle Division of the New Mexico Taxation and Revenue Department to temporarily waive fees and penalties incurred due to the social distancing recommendations that closed many MVD offices until further notice. The waiver will continue through the period MVD field offices are closed and for a reasonable period of time after, to be determined by the secretary of the Taxation and Revenue Department. Late fees and other penalties will still apply if they are incurred prior to or after the temporary waiver period. State Police is further directed, and local law enforcement is encouraged, not to issue citations for registrations or licenses that expire during the waiver period. | Repair (parts/service), remote sales only | Y | N |
| NS | Licensing | Y | All temporary permits expiring from 3/1/2020 to 3/31/2020 are extended until 8/31/2020 | N | Unclear | All vehicle registrations expiring 31 December 2019 and later are extended until 31 August 2020. All foreign licence plates and driver's licences operating in Nova Scotia are valid until 31 August 2020. Only urgent Registry of Motor Vehicles transactions are available at the Amherst, Bridgewater, Dartmouth, Kentville, Stellarton, Sydney and Yarmouth locations by appointment. You need to call 1-800-670-4357 to make an appointment. Other locations and in-person services are unavailable until further notice. | Open even under shelter-in-place | N | N |

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|-------|------------------|-----------------------------|--|--|--------------------|--|---|-------------------------------------|--------------------------------|
| NT | Licensing | Y | No | N | None | Clients encouraged to use online services where possible. All driver exams are cancelled and Driver and Motor Vehicle (DMV) offices are now closed to clients for in-person services in Yellowknife, Fort Smith, Fort Simpson, Norman Wells and Inuvik. For information on in-person availability in DMV offices outside these communities, please contact them directly. Due to the evolving COVID-19 situation, the Government of Northwest Territories' (GNWT) Driver and Vehicle Services has extended expiration dates on Northwest Territories (NWT) driver's licences, general identification cards and motor vehicle certificate of registrations. Any NWT driver's licence or general identification card that expires during the period of March 31, 2020, to May 31, 2020, will remain valid until June 1, 2020. Private motor vehicle certificates of registration that expire on March 31, April 30, or May 31, 2020, will remain valid until June 1, 2020. Motor vehicle certificates of registration for construction vehicles, dealer inventory vehicles, government vehicles, rental vehicles, school buses, and society vehicles that expired on March 31, 2020, will remain valid until June 1, 2020. In support of the critical resupply chain, the fees associated with Deh Cho Bridge Toll permits, special permits, overweight permits, and over-dimensional permits are set to 50 until further notice. | Open | N | N |
| NV | Licensing | Y | Unclear | Y | Unclear | The Nevada Department of Motor Vehicles has closed its field offices statewide and many of the centralized services in Carson City, including the call center, effective 5 p.m. Tuesday, March 17. The Department has taken the action to help mitigate the possible spread of COVID-19 among state employees, their families, and the general public. The Department does not anticipate reopening until April 16 at the earliest. Nevada Governor Steve Sisolak and the Nevada Department of Motor Vehicles have issued an automatic 90-day extension for expiring driver's licenses, vehicle registrations and other DMV documents. Governor Sisolak signed a Declaration of Emergency authorizing the extension on Friday, March 20. Extensions are being granted on any DMV document that has an expiration date of March 16 through the end of the Governor's Declared State of Emergency. This includes all types of driver's licenses and ID cards, vehicle registrations and movement permits, DMV business licenses and Motor Carrier credentials. Download and print the Extension Letter to present to law enforcement on demand. Note that the DMV is unable to receive or process mail during the closure. | Repair (parts/service), internet sales, deliveries only | Y | Y |
| NY | Licensing | Y | Yes, until further notice | Yes, inspections expiring on or after 03/31/2020 are extended until further notice | Unclear | All DMV Offices are closed effective March 23, 2020. All Licenses, Non Driver ID's, and Registrations with an expiration date of March 1, 2020 or later will be extended. Vehicle safety and emission inspections set to expire on March 31, 2020 or later will be extended until further notice during the COVID-19 emergency. | Repair only (parts/service), but open even under shelter-in-place order effective 03/26/2020 pursuant to Empire State Development Corporation designation of "automotive sales conducted remotely or electronically, with in-person vehicle return and delivery by appointment only" as essential business. | Y | Y |
| OH | Licensing | Y | Yes, until earlier of 90 days after end of declared disaster or 12/01/2020 | N | Unclear | Effective March 19, the Ohio Bureau of Motor Vehicles (BMV) will be closing 181 BMV deputy registrar locations. Five locations will remain open to provide the following services ONLY: Issuance of commercial driver licenses, or CDLs; Renewal of CDLs. All other services will be discontinued. Also, we will close 52 driver examination stations until further notice. Five locations will remain open to perform commercial knowledge exams ONLY. The below five Deputy Registrar and Driver Examination stations will be open for CDL services only, which include CDL Renewal, TIPIC, HAZMAT endorsement, and knowledge testing: Central Ohio: Deputy Registrar – 4503 Kenny Road, Columbus 43220; Driver Exam Station – 4738 Cemetery Road, Columbus 43026; NE Ohio: Deputy Registrar – 22125 Rockside Road, Bedford 44146; Driver Exam Station - 22123 Rockside Road, Bedford 44146; SE Ohio: Deputy Registrar – 142 Gross Street, Suite B, Marietta 45750; Driver Exam Station – 142 Gross Street, Suite A, Marietta; NW Ohio: Deputy Registrar – 1616 E. Wooster Street, Suite 30, Bowling Green 43402; Driver Exam Station - 1616 E. Wooster Street, Suite 30, Bowling Green 43402; SW Ohio: Deputy Registrar – 10938 Hamilton Avenue, Mt. Healthy 45231; Driver Exam Station - 10940 Hamilton Avenue, Cincinnati 45231. BMV will continue with CDL testing and issuance is based on the need to keep our supply chain open and moving. | Open even under shelter-in-place | Y | Y |
| OK | Licensing | N | No | N | None | As COVID-19 continues to disrupt many aspects of public life, the Oklahoma Tax Commission encourages taxpayers to use our online services. The lobby of our Oklahoma City main office is open for services to taxpayers which adhere to current CDC guidelines. Our Compliance Division lobby is closed at this time, as is the lobby of our Tulsa location. Taxpayers may visit our main office (2501 N Lincoln Blvd, Oklahoma City, OK) for in-person service. A key element of preventing COVID-19 spread is social distancing. One way you can practice this during tax season is using our online services to file, check the status of your return, complete identity verification processes, make payments and much more from the comfort of your home through OkTAP. Our online services also extend to our Motor Vehicle division. You can renew your registration, order a personalized plate and more through OKCARS. | Open even under shelter-in-place order | N | Y |

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|-------|------------------|-----------------------------|---------------------|--|--------------------|--|--|-------------------------------------|--------------------------------|
| ON | Licensing | Y | Yes | Y | Yes | As part of the province's enhanced measures, the Ministry of Transportation and Ministry of Health, in cooperation with the Ministry of Government and Consumer Services and ServiceOntario, is extending the validity period of driving products, services and health cards. These changes reduce the need for in-person visits to ServiceOntario, International Registration Plan offices and DriveTest centres during the COVID-19 outbreak, helping to promote social distancing and contain the spread of the virus. These new regulations include extensions for driver licences, licence plate validation, Ontario Photo Cards, and Commercial Vehicle Operator Registration certificates, among others. Extending drivers' licences expiration dates, temporary drivers' licences (TDL), driving instructor (DI) licence and driving schools, Ontario Photo Card (OPC), Extending the Enhanced Driver's Licence (EDL) expiration date for driving purposes only. The expired EDL will not be valid as a travel document. Temporary rules governing Conduct Review Program. Extending time limits for driver training programs time limitations. Extending over 1-year and under 3-year provisions for driver's licences. Extending Valtags validation including International Registration Plan (IRP) Valtags; Extending 10-day special permits and temporary validation. Extending the requirement to register a vehicle (including snow vehicles) within six days. Extending the requirement | Repair (parts/service) only eff. 04/05/2020 | N | N |
| OR | Licensing | N | No | Yes, inspection deadline extended until 09/30/2020 if registration expires between 02/15/2020 and 05/15/2020 | None | In compliance with Executive Order No. 20-12 ODOT buildings are closed to the public. Beginning March 25, 2020, only six Oregon DMV offices will be open, by appointment only, for commercial driver knowledge tests and commercial driver license issuance of original and replacement licenses. Limits on public access will be in effect until April 28, 2020 unless conditions allow DMV to open more offices sooner. The Department of Transportation has partnered with Oregon law enforcement agencies to exercise discretion in their enforcement of driver licenses, vehicle registrations and trip permits that expire during the COVID-19 emergency. Oregon State Police, Oregon Association of Chiefs of Police, and Oregon State Sheriffs' Association have agreed to support a grace period for enforcing expired credentials. Transactions falling within this request include the following that could expire during the COVID-19 emergency: Driver license and identification cards; Passenger vehicle registrations; Commercial vehicle registrations; Trip permits and temporary registrations; Disabled parking permits. | Open even under shelter-in-place | N | N |
| PA | Licensing | Y | No | Y | Unclear | The Pennsylvania Department of Transportation (PennDOT) announced on March 27, 2020 that expiration dates for driver licenses, identification cards, learner's permits, persons with disability placards, vehicle registrations and safety and emission inspections will be extended for Pennsylvania residents in response to statewide COVID-19 mitigation efforts. Deadlines on the following products will be extended effective March 27, 2020: Driver licenses, photo ID cards and learner's permits scheduled to expire from March 16, 2020 through April 30, 2020, the expiration date is now extended through May 31, 2020. Vehicle registrations, safety inspections and emissions inspections scheduled to expire from March 16 through April 30, 2020, the expiration date is now extended through May 31, 2020. Persons with Disabilities parking placards scheduled to expire from March 16 through April 30, 2020, the expiration date is now extended through May 31, 2020. These extensions are in addition to those announced on March 16. Additionally, all Driver License Centers and Photo License Centers and the Harrisburg Riverfront Office Center in Pennsylvania are closed for counter service until further notice effective close of business on Monday, March 16. | Repair (parts/service) and online/remote sales only per official guidance | Y | Y |
| PA | Toll & Violation | N/A | N/A | N/A | N/A | Manual cash collection suspended; drivers without transponders will receive a TollByPlate invoice with normal deadlines in place | N/A | N/A | N/A |
| PEI | Licensing | Y | Unclear | Y | Yes | Due to the Public Health Emergency, all expired and expiring PEI Driver Licenses, Voluntary ID Cards, Motor Vehicle Inspections (MVI), and Vehicle Registration Permits that are eligible for renewal are being extended by 60 days up to June 1, 2020. If required, further extensions will be made. As a result of the provincial responses to mitigating risk of transmission of COVID-19, late fees and license suspension actions will not be taken due to these restrictions and the Province of Prince Edward Island will not be enforcing the collection of fine payments until government returns to normal operations. | Repair (parts/service), online sales, pickup/delivery only | N | N |
| PR | Licensing | Y | No | N | Unclear | Executive order number OE-2020-033 issued on April 12, 2020 by Puerto Rico's governor has shut down non-essential businesses and government agencies such as the Department of Transportation and Public Works (DTOP) and the Department of the Treasury will remain closed until May 3, 2020. All transactions submitted to the DTOP will be retained by this agency to continue processing them upon their return on May 4, 2020. Per Resolution No. 2020-06 of the Secretary of the Department of Transportation and Public Works of April 7, 2020, registration renewals for March and April extended through May 31, 2020. | Open | N | N |
| PR | Toll & Violation | N/A | N/A | N/A | N/A | Closed until March 30 but tolls will continue to be charged | N/A | N/A | N/A |

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|-------|------------------|-----------------------------|---|---|--------------------|---|--|-------------------------------------|--------------------------------|
| QB | Licensing | N | No, but SAAQ advised law enforcement to show leniency with expired temp tags | Y | Unclear | To cut down on unnecessary travel, the SAAQ will be providing vehicle registration and driver licensing services on an appointment-only basis to drivers working in sectors that have been deemed essential. Appointments are also required to obtain road vehicle inspection services. The essential services currently offered in service outlets are: the issuance and renewal of a driver's licence and vehicle registration for drivers of vehicles who work in sectors that are deemed essential and who require a driver's licence in order to carry out their work; the replacement of a lost, stolen or damaged driver's licence; the issuance of a restricted licence further to a penalty and the installation of an alcohol ignition interlock device; the issuance of a new licence at the end of a penalty; the exchange of a new resident's foreign driver's licence if the licence in question is necessary for work or business; the registration of a new vehicle, if the vehicle in question is necessary for work or business; knowledge and road tests, if the driver's licence is necessary for work or business; the recovery of a vehicle at the end of an impoundment period. If you purchased your vehicle from a dealership, you must use a temporary registration certificate, or "Transit". The dealer provides this document, which is valid for a period of ten days. Lenience will be shown, given the current situation. As soon as the risk with regard to COVID-19 is | Open even under shelter-in-place | N | N |
| RI | Licensing | Y | Yes, 90 days for 5-day temporary registration plates | Yes, inspection stickers expiring from 03/01/2020 through 04/30/2020 are extended 90 days; VIN checks on out-of-state vehicles are waived | Unclear | Effective March 13, 2020, all DMV satellite offices will be closed. The DMV will be extending driver licenses and registrations scheduled to expire this month, by 30 days. The Cranston DMV will be providing the following limited services and transactions: Vehicle registration and title - Reservation Only; Dealer services - Drop Off and Checks Only; Adjudication - Reservation Only; Commercial driver licenses and permits - Reservation Only. By order dated March 30, 2020, the DMV has ordered: All Rhode Island driver's licenses, including commercial driver's licenses, permits, and identification cards set to expire between March 1, 2020 and April 30, 2020 shall now expire 90 days from their expiration date. All Rhode Island registrations set to expire between March 1, 2020 and April 30, 2020 shall now expire 90 days from their expiration date. All Rhode Island special use identification tags issued by motor vehicle dealers ("20-day temporary plates") between March 1, 2020 and April 30, 2020 shall now expire 90 days from their expiration date. All Rhode Island 5-day temporary registration plates issued between March 1, 2020 and April 30, 2020 shall now expire 90 days from their expiration date. Rhode Island residents who purchase a motor vehicle from Rhode Island motor vehicle dealers, out-of-state motor vehicle dealers, or private parties between March 1, 2020 and April 30, 2020 shall have up to 90 days to register the vehicle if the | Open | N | Y |
| SC | Licensing | Y | Yes, until 7/1/2020 | N | Yes | The South Carolina Department of Motor Vehicles (SCDMV) remains open, but the agency is adjusting hours of operation at select branches beginning Wednesday, March 25, 2020. These reductions result from staffing limitations and the agency's commitment to enforcing social distancing recommendations in our branch offices. Despite the reduction in operating hours at several locations, the SCDMV is committed to "ensure the proper function and continuity of state government operations," in accordance with the Governor's Executive Order No. 2020-11. The guidelines below are now in place: Since some state residents are not able to pay vehicle property taxes in counties that are or will be closed to the public, and because closure of county offices will delay issuance of tax bills, the SCDMV will suspend the collection of late fees for vehicle registration renewals. The agency will also suspend the suspension of driver's licenses for failure to pay property taxes for registration renewals that expire March 2020 through June 2020. Treat all traceable temporary license plates and 30-day temporary license plates with expiration dates of March 2020 through June 2020 as valid until July 1, 2020. Vehicles that have expired temporary plates that are not properly titled and registered within 45 days after July 1, 2020 will be considered as having expired registrations. All non-commercial vehicles with | Open | Y | N |
| SD | Licensing | Y | Temporary seller's permits expiring from 3/16/2020 to 4/30/2020 are extended by 30 days | N | Yes | Due to the Governor's executive order, SD DOR offices will be closed until May 4, 2020. For the safety of employees and the general public, Governor Kristi Noem signed an Executive Order directing all nonessential staff to work remotely. While the Department of Revenue offices are closed, we are open for business online Monday through Friday, 8 a.m. to 6 p.m. CT. The South Dakota Department of Revenue's Motor Vehicle Division is asking law enforcement to not enforce certain expirations until May 1, 2020. The Motor Vehicle Division requests that law enforcement not ticket March 2020 registration renewals for noncommercial and commercial vehicles expiring on March 31, 2020. These individuals will be given an additional month to renew their registrations. In addition to the March 2020 registration renewals, the Motor Vehicle Division requests temporary seller's permits that expire March 16, 2020 through April 30, 2020, be granted an additional 30 days from the expiration date to get the title transfer documents and payment to the county treasurer and register the vehicle before any law enforcement action is taken. The Motor Vehicle Division will waive any interest and penalties that accrue due to this extension. The motor vehicle division will waive any interest or penalties that accrue due to this extension. | Open | Y | Y |

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|-------|------------------|-----------------------------|---|------------------------------------|--------------------|--|---|-------------------------------------|--------------------------------|
| SK | Licensing | N | No | N | None | All SGI branch issuing offices and claims offices are closed to the public, except by appointment only for certain transactions that must be completed in person. Although licence issuing and vehicle registration services provided in SGI facilities are closed, independent licence and registration issuers may choose to keep the doors of their private business open to the public. | Open even under shelter-in-place | N | N |
| TN | Licensing | Y | Yes, until 06/15/2020 (informal guidance) | Y | None | Effective March 20, 2020, the Tennessee Department of Revenue is not currently receiving walk-in customers at our regional and downtown offices March 20, 2020 through April 12, 2020. This includes the Motor Carrier office at 44 Vantage Way in Nashville. With health and safety in mind in response to COVID-19, the Tennessee Department of Revenue is not currently receiving walk-in customers at our Jackson, Cookeville, and Shelbyville offices. Walk-in service remains available at our Memphis, Nashville, Knoxville, Chattanooga and Johnson City locations. Through Executive Order No. 15, Governor Bill Lee extended the deadline for obtaining registration renewals that expire in March or April. The new deadline for obtaining these renewals is June 15, 2020. The Department of Revenue hopes this extension of time will alleviate concerns of motor vehicle registrants so they can focus on their health and safety amid the ongoing COVID-19 situation. All emissions testing stations will be closed beginning March 26 and will remain closed until further notice. Moreover, Executive Order No. 19 as issued on March 24th suspended the requirement of inspection and testing of light-duty motor vehicles in Tennessee and the requirement for a light-duty motor vehicle owner to submit a certificate of compliance relative to a vehicle's registration in all cases where required between March 12, 2020, and May 19, 2020. Such | Open even under shelter-in-place order | N | Y |
| TX | Toll & Violation | N/A | N/A | N/A | N/A | Manual toll lanes closed; no suspension of violations-- expectation is to pay online later. Harris County Toll Road Authority (HCTRA) has suspended toll collection at this time--this will remain in effect until at least April 3, 2020. | N/A | N/A | N/A |
| TX | Licensing | Y | Yes, until 60 days after normal TxDMV operations resume | Y | Yes | The Texas Department of Motor Vehicles (TxDMV) announced Tuesday, March 17, that its 16 Regional Service Centers would be closed to the public for in-person transactions as of the close of business on March 17. Services and support will continue to be provided by mail, email, and phone while in-person services are unavailable. Additionally, these offices will remain available to provide support to all 254 county tax assessor-collector offices. On March 13, 2020, Governor Greg Abbott issued a proclamation, declaring a state of disaster for all counties in Texas due to the threat of COVID-19. Governor Abbott also issued a statement on March 16, 2020, granting a temporary extension to obtain initial registration, renewal of registration, vehicle titling, and renewal of a permanent disabled parking placard. Governor Abbott also granted a temporary extension for an individual with an expired 30-day temporary permit to obtain another permit or Texas registration. The temporary waiver applies to vehicle owners in all Texas counties as set forth in the above-referenced proclamation and statement. This temporary waiver is in effect until 60 days after TxDMV notifies the public that normal vehicle registration, vehicle titling and related services have resumed. The 60-day period will be the same for all counties. The purpose of the waiver is to prevent customers from having to physically visit a county tax assessor-collector office to | Open even under shelter-in-place order, but in certain counties/cities (e.g., Dallas County, Cities of El Paso and Lubbock), dealers and limited to repair (parts/services), internet sales, deliveries only. | Y | Y |
| UT | Licensing | N | No, but temporary permits issued by DMV is extended from 15 days to 30 days | N | None | In compliance with Governor Herbert's directive on March 27, 2020 to limit person-to-person contact, maintain a six-foot social distance and limit the size of public gatherings, DMV operations are being adjusted. Effective immediately, all State DMV lobbies will be closed to the public. The DMV will continue to provide limited on-site service via the drive through at the following locations: Salt Lake, South Valley, Farmington, Ogden, Hurricane. In order to provide additional time to acquire a required emission test you may go online and receive a temporary operating permit prior to completing an emission test. Registration fees will be required. As of Thursday April 2, 2020, online temporary permit time frames have been extended from 15 days to 30 days. | Open | N | Y |
| VA | Licensing | Y | No | Y | Yes | Effective March 18, 2020, all 75 DMV customer service centers are closed and all DMV 2 Go and DMV Connect services postponed until at least April 2, 2020. During the temporary office closure, DMV's headquarters and website, dmVNOW.com, remain open and continue to process transactions on behalf of Virginians. More than 40 transactions can be conducted at dmVNOW.com, including vehicle registration renewals, some driver's license renewals, address changes, and more. A customer whose driver's license, learner's permit, commercial driver's license, commercial instruction permit, or identification card expires between March 15 and May 15 will have an additional 60 days beyond the credential's expiration date to renew their credential. For example, if a driver's license expires April 30, the extension changes the expiration date to June 29. This extension includes the driver's licenses of Virginians age 75 and older who will not need to visit the DMV to renew until 60 days past the original expiration date. Virginians who are eligible to renew online or by mail are encouraged to take advantage of those services. Vehicle registrations that expire in March and April should be renewed online or by mail. If in-person service is needed (for example, by those who may not have access to the internet), these customers will have an additional 60 days to renew credentials without a late fee. DMV notified law | Open even under shelter-in-place | Y | Y |

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| State | Transaction Type | Registration Extensions Y/N | Temp Tag Extensions | Emissions/Inspection Extension Y/N | DMV Penalty Waiver | DMV Update | Motor Vehicle Dealer Operating Status (Based on essential business designation under shelter-in-place order and dealer association guidance) | Electronic Lien and Title (ELT) Y/N | Remote Online Notarization Y/N |
|-------|------------------|-----------------------------|---------------------|---|--------------------|--|---|-------------------------------------|--------------------------------|
| VT | Licensing | Y | No | Yes, 60-day extension for inspections due by 04/30/2020 | Unclear | The Vermont Department of Motor Vehicles will suspend all in-person transactions effective March 19, 2020 at 4:30pm to reduce the risk and spread of COVID-19. Vehicle registrations and title applications may be submitted by mail but same-time processing is suspended. Delivery of the following services will be suspended until further notice: All driver license and learner permit exams (including Commercial Driver's License exams); Issuance of new (transferring from out of state) Vermont licenses, learner permits, and non-driver ID cards; New motor vehicle dealer site inspections, setup, and training; Inspection station audits, site inspections, setup, testing and training; VIN attachments – in-person visits to apply assigned VINs are suspended; School bus driver clinic observations; Driver education school and instructor licensing and compliance visits All Vermont Rider Education Program classes and instructor training sessions; VIN verifications – DMV personnel will not be available to perform VIN verifications; Over the counter and same-day issuance of titles; All driver license and learner permit exams (including Commercial Driver's License exams); Issuance of new (transferring from out of state) Vermont licenses, learner permits, and non-driver ID cards; New motor vehicle dealer site inspections, setup, and training; All license and registration renewals are extended 90 days from March 16, 2020 pursuant to Executive | Repair (parts/service), remote/appointment sales only | N | Y |
| WA | Licensing | N | No | N | None | The Department of Licensing (DOL) is temporarily closing all driver licensing lobbies beginning March 31, in response to the COVID-19 pandemic. All appointments are being canceled at this time and no appointments will be made going forward. However, vehicle licensing offices (VLOs) are contracted through county auditors and may be open. VLOs handle vehicle tabs, boat decals, and new license plates, reports of vehicle sale or transfer of ownership, vehicle/boat registrations, trip permits, replacement titles, and disabled parking placards or tabs. Governor Inslee has taken action to allow the DOL to temporarily extend the expiration dates of driver licenses. The DOL will send letters to persons whose driver license expired after March 1, and have not been renewed and to those who will expire through June 30. These card holders expiration date will be extended for an additional 90 days. The new expiration date will show up on your driver record if it is pulled up by law enforcement. | Limited sales activity (close a pending transaction before 03/23/2020, replace damaged vehicle, extend lease, sales to essential workers with no other means of transportation); repair (parts/service) | Y | Y |
| WI | Licensing | Y | No | Y | Yes | All DMV Customer Service Centers will be closed to the public on Friday, March 20. DMVs will use this time to deep clean each location and modify office space to allow additional social distancing practices when the service centers reopen on Monday, March 23. To continue to meet legal requirements, while protecting the public and staff, the following changes will be implemented temporarily: <ul style="list-style-type: none"> • Driver licenses and CDLs that expire during this public health emergency will be automatically extended 60 days. Late fees will be waived. The driver record, visible to law enforcement, will show the extension and that the driver license is valid. • All driver skills tests are being cancelled as of March 18 until further notice. • Customers are being notified that Administrative Suspension hearings will be offered by telephone (or paper), not in-person. When Wisconsin DMVs reopen Monday, March 23, in-person customer service will be restricted, by appointment only, to: <ul style="list-style-type: none"> • New driver licenses • Issuing identification cards To reduce the need for travel and in-person interactions during the COVID 19 health emergency, Gov. Tony Evers today announced an extended deadline for vehicle emissions tests, which are required in southeastern Wisconsin. The extension | Open | Y | Y |
| WV | Licensing | Y | Yes, 90 days | Y | None | The West Virginia Division of Motor Vehicles will close to the public beginning Thursday, March 19. Out of an abundance of caution, and in accordance with the most recent guidelines and best practices recommended by both the CDC and West Virginia Department of Health and Human Resources regarding COVID-19, this action will reduce exposure to both customers and employees. Many of the most requested DMV transactions can be performed online or mailed in and do not require a trip to a regional office. DMV Headquarters in Charleston will remain in operation with a smaller staff to continue all online and mail-in business transactions while maintaining social distance internally for employee safety. The DMV is also extending the expiration date of any driver's license, instructional permit, or vehicle registration with an expiration date in March or April of 2020 for three months from the date of expiration on the face of the document. However, DMV will continue to renew any of these items online or through the U.S. Mail as they come in. Per the West Virginia State Police, as a result of the COVID-19 (Coronavirus) Pandemic and gubernatorial executive stay-at-home mandates, a three month grace period will be given to WV citizens for motor vehicle inspection renewal. Beginning April 1, 2020 through July 1, 2020 the motor vehicle inspection program will be suspended during this period. This is subject to | Open even under shelter-in-place | N | N |

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| State | Transaction Type | Registration Extensions Y/N | Temp Tag Extensions | Emissions/Inspection Extension Y/N | DMV Penalty Waiver | DMV Update | Motor Vehicle Dealer Operating Status (Based on essential business designation under shelter-in-place order and dealer association guidance) | Electronic Lien and Title (ELT) Y/N | Remote Online Notarization Y/N |
|-------|------------------|-----------------------------|---------------------|------------------------------------|--------------------|--|--|-------------------------------------|--------------------------------|
| WY | Licensing | N | No | Y | None | To increase social distancing in support of the state's efforts to reduce the spread of COVID-19, the Wyoming Department of Transportation (WYDOT) urges the public to take advantage of the Executive Order Governor Mark Gordon issued allowing for a 90-day grace period for expired driver licenses and identification cards and not visit the Driver Services Offices for those and several related services during the outbreak. The Governor's Executive Order (2020-4), issued March 24, provides a 90-day grace period to those whose driver licenses and ID cards expire between March 15, 2020 through June 1, 2020. It also suspends non-commercial driving tests for 90 days and requires commercial tests to continue with the possibility of additional health-screening questions being asked. Download the 90-day grace period letter to carry with you if you have an expired driver license or state identification card. Local county clerk and treasurer's office information may be found at http://www.wcta.us/ . | Open | N | Y |