



INFRASTRUCTURE TECHNICIAN

LEVEL 3
15 MONTHS
FUNDING BAND 11



Provider of professional qualifications:









On this Infrastructure Technician Level 3 apprenticeship programme, learners will become competent first line support for your business and customers. During this apprenticeship they will gain seven qualifications, with six of them being from vendors including Microsoft and BCS. This programme is ideal for those starting their IT career and can lead to a higher apprenticeship in a more specialist field.



EMPLOYERS THAT WE WORK WITH:



















YOUR LEARNING JOURNEY



ABOUT ARCH APPRENTICES

- Arch was first developed by the Blenheim Chalcot group to supply digital talent to their fast-growing startups. The programme soon grew and began providing apprentices to external clients - one of the first being Google.
- We have led on the creation and delivery of a number of apprenticeship programmes including the first digital marketing apprenticeship.
- In 2016, Ofsted rated us 'Outstanding' in every area making us one of the top 5.6% of all independent learning providers.
- We're one of the fastest growing providers in the UK and recently won the exclusive rights to deliver finance and HR apprenticeships across Civil Service Learning, and also chosen as approved providers across the public sector for a selection of apprenticeships.

WHAT'S INCLUDED IN THE APPRENTICESHIP?

20% of the apprenticeship must be done away from the apprentices' work to count towards their off-the-job training - this can be a mix of face to face and virtual classrooms, projects, distance learning and meetings with their dedicated Learning and Development Coach.

Qualifications included:

- CompTIA A+
- MTA Mobility and Devices Fundamentals
- MTA Cloud Fundamentals
- BCS Coding and Logic
- BCS Business Processes/ITIL Foundation
- Cisco IT Essentials
- Infrastructure Technician Level 3 Apprenticeship

PRE ENTRY REQUIREMENTS

• Must already have English and Maths GCSEs at Grade C (4) or above and preferably a total of five GCSEs.

THE PERSON YOU'LL HAVE AT THE END OF THE APPRENTICESHIP WILL:

- ✓ Demonstrate strong interpersonal skills and cultural awareness when dealing with colleagues, customers and clients.
 - ✓ Demonstrate the necessary skills and behaviours to securely operate across all platforms and areas of responsibilities.
 - Effectively operate a range of mobile devices and securely add them to a network.
- Effectively record, analyse and communicate data at the appropriate level using tools and processes.
- Apply structured techniques to problems, test methodologies and troubleshooting.
- Analyse problems by selecting the appropriate tools and techniques.
- ✓ Optimise the performance of hardware, software and Network Systems and services.







