# **Tactical Communications**

# **Comtech Logistics Engineering**

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## **Reliability for Mission Success**

Reliable field performance, proactive repair, coordinated shipping, managed inventory control, on-location sparing and repair; all enhance the operational efficiency of any network. In addition, whether it's an in-field system in a remote location or the day-to-day communications infrastructure, each can be vital to the mission and effectiveness of the network. As part of our commitment to supply chain and lifecycle management, Comtech has developed an integrated approach to provide networks that require less support, reduce costs, and operate efficiently without disruption.

Comtech harnesses more than 20 years' experience serving Integrated Logistics Support (ILS) customers in CONUS, Europe, Asia, Africa, and behind-the-lines locations around the world including war zones. Combining satellite, wireless, and advanced network engineering services with in-theater facilities and staff, Comtech's ILS team quickly and cost-effectively supplements your support requirements in the rapid installation and maintenance of communications networks around the globe. Comtech's state-of-the-art systems can anticipate future logistics needs and systems requirements to ensure continuity of service, even in hostile environments, for its global network of customers.

Comtech's ILS team consists of personnel with in-field military and government backgrounds, security clearances, and experience at client and Comtech facilities in CONUS and OCONUS; including Iraq, Afghanistan, and the Horn of Africa. They have the skills, certifications, and expertise to support Comtech, partner, and client products and services as part of Comtech's commitment to global Total Communication Solutions.

Comtech ILS services harness more than 20 years' experience serving commercial, government, and military customers. Comtech is experienced in deploying a wide range of communications equipment and has specialized expertise in the detailed planning and risk-management considerations required to deliver field service and support equipment to harsh, hostile, and remote environments globally.

#### **Features and Benefits**

- In-theater depots, logisticians, spare parts, repair, and training capabilities
- Cleared personnel augmentation, including Microsoft and Cisco Certified
- Global asset and inventory management and tracking
- Earth stations, VSAT terminal and service, cellular RF equipment, wireless systems, long-haul terrestrial microwave, Tropo systems and advanced IP networking design, implementation and support
- Proven, hands-on experience in harsh and remote environments
- Familiar with military and government standards, protocols, and procedures
- Minimizes service disruptions and inventory management costs
- Improves operational efficiency
- Provides 24x7 help desk and network operations center support



#### **Onsite Engineering Support Services**

Comtech's ILS team offers complete, end-to-end services and can tailor its capabilities to meet clients' custom needs including full implementation, inventory, and program management. Comtech's network of security cleared field engineers are highly trained and experienced in the deployment, training, and maintenance of almost all industry standard, customized, and secure RF, satellite, IP/IT infrastructure, and wireless networks.

#### **Forward Depot Services**

Recognizing that rapid response to onsite networking and equipment issues is essential. Comtech maintains field offices in Iraq, Afghanistan, Europe, and Asia to cost-effectively manage the in-theater movement of parts and personnel, inventory control and equipment, storage, testing and repair facilities, third-party vendor repairs, customs, and return shipping. Comtech's ILS solutions demonstrate Comtech's commitment to complete lifecycle management of its customers' equipment and services while offering well-defined, sustainable support strategies to contain costs and complete the mission.

#### **Training and Documentation**

Comtech's ILS team provides a range of training options to fit your needs. From classes at its modern facility in Atlanta, Georgia, to computerbased training at your sites, to on-the-ground instruction in combat zones, Comtech can meet your specific needs. In addition, Comtech will deliver the highest quality technical manuals and documentation based on either commercial specifications or military standards according to the customers' needs.

#### **IT Services**

Comtech Information Technologies (IT) Services is more than an array of highly reliable solutions. It's a suite of IT services tailored to the specific needs of each government agency and commercial enterprise we serve.

Our IT services, which are administered by highly qualified on-site IT program managers, feature highly reliable expert service and solutions and offer competitive pricing.

We provide our IT services to public sector clients in the federal, state, and local government. We support all aspects of Information technology from the user to the cloud. Our services include Network Administration & Security, Help Desk, System Administration, Security and Virtualization.



### **About Comtech**

Comtech Telecommunications Corp. (Nasdaq: CMTL) designs, develops, produces and markets innovative products, systems and services for advanced communications solutions. The Company sells products to a diverse customer base in the global commercial and government communications markets. For more information visit www.comtechtel.com. Comtech Mission Critical Technologies 275 West Street Annapolis, MD 21401 USA Toll Free: 1.800.557.5869 Outside US: +1.410.263.7616 www.comtech-mct.com

