



# Comtech Managed Network Services

## Tried, Tested, and Proven.

### Interactive Services

#### Satellite Internet & Broadband

Comtech offers point-to-point, point-to-multi-point and meshed satellite connectivity through our global network of teleports, or as private networks. Our end-to-end services include hardware, colocation, uplink, capacity and are all backed by our world-class implementation, monitoring and technical support.

Comtech provides much lower contention ratios than many of our competitors to ensure the highest QoS for our clients, along with a range of turnkey services to provide the best experience available in the industry – as our past performance shows.

Comtech offers coverage across the globe, with shared services available in most regions and full design, installation and maintenance services.

Comtech's full line of products and services provide commercial and government customers unrivalled options for true global communications. Our satellite offers are designed to work as standalone systems or in concert with our industry leading SNAP, Tropo, wireless, Executive Kit, microsat (X-Band) and baseband systems.

### Core Services

- **Continuity of Operations (COOP):** Comtech's industry leading solutions for continuity of operations can be extended to your remote sites and operators using our satellite and terrestrial systems for resiliency and redundancy.
- **Satellite and terrestrial bandwidth:** Private, secured point to point and point to multipoint connections across our C, KU, KA and X Band satellite and terrestrial networks.
- **Occasional use:** Comtech offers occasional use capacity for special events or short duration high bandwidth requirements. Our monthly maintenance services ensure your network remains at a state of readiness between events.
- **On-network colocation:** Managed colocation services available at our teleports and terrestrial PoPs to ensure the highest resilience and performance in your network, while keeping costs down.
- **Turnkey solutions:** Comtech manages a full suite of satellite solutions based on complex solutions including Geostationary, MEO and LEO subscription services to allow one true source for your secure global data, voice, video, personal and machine-to-machine (M2M) communications.

## VoIP

Comtech offers turnkey voice services to make your user experience as simple, cost-effective and reliable as possible. COMTECH offers the ideal package for agencies with employees needing to communicate in fluid situations, across one, or multiple, regions.

Our state-of-the-art VoIP services packages include all the necessary hardware and allow US numbers to be allocated to any user anywhere in the world, with full virtual office facilities for a low, fixed monthly price that includes unlimited usage.

## Reactive Services

### Rapid Deployment & Emergency Relief systems

- » Easy to deploy, lightweight VSAT and portable terminals
- » Low contention ratio satellite access ensures effective services where no others are available
- » Full Internet, VoIP, and wireless integration options
- » Proven solutions comprising Ultra and COTS solutions
- » Preconfigured and ready to activate upon arrival

## Professional Services

- » Earthstation design, implementation and operation for infrastructure networks
- » Teleport, TT&C, operations centers, remote hubs, hybrid networks
- » Global survey, installation, in-theatre support and maintenance provided by our seasoned Field Service Engineers
- » Worldwide technology training and documentation services
- » Custom hybrid solutions for secure or hostile environments

Comtech's unique experience and product portfolio can provide you with satellite, terrestrial, wireless and even atmospheric based networking solutions – or a combination of these to ensure your seamless operations in any environment.

## Managed Service Operations Center (MSOC)

- 24x7 Customer Service
  - » Manned with Certified Techs/Engineers
  - » ITIL Best Practices Operations
- Network Management
  - » Network Performance/Availability
  - » Incident/Change/Problem Management



## About Comtech

Comtech Telecommunications Corp. (Nasdaq: CMTL) designs, develops, produces and markets innovative products, systems and services for advanced communications solutions. The Company sells products to a diverse customer base in the global commercial and government communications markets. For more information visit [www.comtechtel.com](http://www.comtechtel.com).

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