

SEMINAR CRISIS MANAGEMENT FOR PENSION FUNDS LONDON, 13TH OCTOBER 2016



CRISIS MANAGEMENT FOR PENSION FUNDS

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THE SPEAKERS

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CRISIS MANAGEMENT FOR PENSION FUNDS

In today's world, pension organisations find themselves stretched across an increasing diversity of environments, which change faster and less predictably.

Good crisis management and the ability to adapt have become key to success.

There are some sectors where these skills are commonplace and pension funds can learn from them.

As a consequence, on the occasion of its 10th anniversary, and the 350th anniversary of the Great Fire of London, Avida International hosted a seminar focused on the importance of crisis management for pension funds.





Keynote speaker **GENERAL SIR RICHARD SHIRREFF**, Deputy Supreme Commander NATO Europe 2010-2014, discussed his experience of how the military deal with crisis management.

MARTIN REEVES, Senior Partner and Managing Director at The Boston Consulting Group's New York office, Director of the BCG Henderson Institute and co-author of 'Your Strategy Needs a Strategy' (Harvard Business Review Press, June 2015), shared best practices in agile and adaptive organisations.

SALLY BRIDGELAND and **PAUL BOERBOOM**, Senior Adviser and Founder of Avida International respectively, gave practical examples of risk management and the lessons that can be learnt by the pensions industry.

BART HEENK, Managing Director of Avida International, talked about the importance of repeated practice and thorough preparation.

The event was chaired by **PROFESSOR GORDON CLARK**, Avida International Advisory Board member, Director of the Smith School of Enterprise and the Environment, University of Oxford, and renowned author on pensions governance.





Professor Gordon Clark

Avida International Advisory Board member and Director of the Smith School of Enterprise and the Environment, University of Oxford

Pension funds are, by definition, not very agile or adaptive to changing environments and dealing with uncertainty because of their long term nature and longevity. They are typically reactive in a crisis situation, if they even recognise a crisis.

A governance function is key, helping you to become more robust.



General Sir Richard Shirreff

Deputy Supreme Commander NATO Europe 2010-2014

C It's not the plan that is crucial, it's the planning.

Leadership and intuition are about experience and training, lots of training.



Martin Reeves

Senior Partner and Managing Director of The Boston Consulting Group's New York Office, Director of the BCG Henderson Institute and co-author of 'Your Strategy Needs a Strategy'

If you can't shape or predict then adapt not just informally but with discipline.

Transforming companies are usually playing catch-up...



Sally Bridgeland and Paul Boerboom Senior Adviser, Avida International and Founder, Avida International

Give everyone a plastic card with emergency telephone numbers and a bar of chocolate.

Hurry when you have time so you have time when you need to hurry...

A crisis is only a crisis if you lose control.

Never let a good crisis go to waste.



Bart Heenk

Managing Director, Avida International

C Practice, practice, practice...

Be prepared so you don't panic and take the wrong decision.

Het is pas crisis als het bier op is. (A real crisis is when the beer runs out.)



BAKER & MCKENZIE

Baker & McKenzie's Pensions Team comprises 20 pensions lawyers and is widely recognised in the industry as a leading specialist practice. We have provided strategic and day to day pensions advice to our clients for over 30 years so have an in depth knowledge of the full range of pensions law issues. We have considerable experience of designing and leading major pension projects (e.g. buy-ins/outs) and are known for providing pragmatic and commercial advice. Pensions law is complicated - we make it understandable. An 'outstanding team', which has 'superb technical skills, a responsive service and strong business acumen'. Legal 500, Pensions 2016.



At KAS BANK we think your scheme's custodian should give you more. So as well as keeping your assets safe, we'll give you better information – so you can make better informed decisions. And we'll give you better service – so you can focus on managing your scheme.

We're pensions people, with a personal approach, so we're not on the outside struggling to understand your world; we're on the inside, looking at your problems from your perspective. As a result, we believe in bringing you fresh thinking and new ideas, including tools and education to help trustees control their costs more effectively.

We're raising the standard of administration for all UK pension funds. Whether you want to understand your costs more transparently, monitor your managers more closely, or improve investment performance more sustainably, we're on your side – helping you to deliver better outcomes for your members.



NN Investment Partners is the asset manager of NN Group N.V., a publicly traded company listed on Euronext Amsterdam. NN Investment Partners is head-quartered in The Hague, the Netherlands.

NN Investment Partners in aggregate manages approximately EUR 187 bln (USD 204 bln) in assets for institutions and individual investors worldwide. NN Investment Partners employs over 1,100 staff and is active in 16 countries across Europe, Middle East, Asia and U.S.

ROBECO The Investment Engineers

Robeco is a global asset manager offering a mix of investment solutions across a broad range of strategies to institutional and private investors. Recognized as a leader in quantitative and sustainability investing and driven by research-led innovation, we adopt a cautious but pioneering approach to identifying investment potential for our clients. Headquartered in Rotterdam, the Netherlands, Robeco has offices across Europe, the US, Middle East and Asia and is a subsidiary of Robeco Group. As at 30 June 2016, Robeco Group had EUR 269 billion in assets under management. Find out more at robeco.com/uk.

Russell Investments

Russell Investments is a global asset manager that offers actively managed multi-asset portfolios and services that include advice, investments and implementation. Russell Investments stands with institutional investors, financial advisors and individuals through advisors - using the firm's core capabilities that extend across capital market insights, manager research, asset allocation, portfolio implementation and factor exposures.

Russell Investments has over £182 billion in assets under management (as of 30/06/16) with over 1,700 institutional clients, independent distribution partners and individual investors globally. Russell Investments has four decades of experience researching and selecting investment managers worldwide. Russell Investments managed 755 transition events representing over £483 billion during 2015 through its Implementation Services business.



Founded in 1983, The Townsend Group ("Townsend") provides a core set of investment skills exclusively focused on global real estate and real asset classes. The firm offers these capabilities to institutional investors as an investment advisor and consultant. We retained our first client, The Ohio Police and Fire Pension Fund, in 1986, beginning a relationship that continues today.

Townsend has been advising and managing real estate portfolios for nearly three decades and across multiple market cycles. We currently manage \$14.7 Billion in client assets (as of March 31, 2016), as well as advise clients with real estate and real asset allocations in excess of \$179.3 Billion (as of December 31, 2015). Through our global investment platform, fiduciary culture, asset class expertise and client capital scale, we are able to deliver clients unique information, while providing a sourcing and execution advantage.



UBS Asset Management is a large-scale asset manager, with well-diversified businesses across regions, capabilities and client segments. We offer a comprehensive range of active and passive investment styles and strategies.

We take a connected approach to find the answers to our clients' investment challenges. Our global capabilities include equity, fixed income, currency, hedge funds, real estate, infrastructure and private equity investment capabilities that can also be combined into customized solutions and multi asset strategies.

Invested assets totaled GBP 487 billion as of 30 June 2016. We are a leading fund house in Europe, the third largest international asset manager in Asia, the largest mutual fund manager in Switzerland¹ and one of the largest fund of hedge funds and real estate investment managers in the world. We are located in 22 countries around the globe with approximately 3,500 employees.

¹ Morningstar/Swiss Fund Data Swiss Promoters Report (as of 30 June 2016)



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