

**MINUTES OF THE
9-1-1 BOARD OF MANAGERS' MEETING**

June 26, 2006

LOCATION: 9-1-1 Board Room
150 Hilbig Road, Conroe, Texas

ATTENDING: John Chancellor, President
Ricky Rogers, Vice President
Allen Fletcher, Secretary
J.C. Edwards, Treasurer
Charlie Ray, Member
Randy Hagan, Ex-Officio Member
Larry Foerster, Legal Counsel
Robert Gunter, Executive Director
Deborah Turner, Deputy Director
Russell Steffee, MIS Manager

GUESTS: Rhon-Anthony Green, AT&T
Jeromy Francis, AT&T
Capt. Peggy Frankhouser, MCSO
Lt. David Park, MCSO

Chief John Chancellor, President, called the meeting to order at 11:30 a.m.

PUBLIC COMMENTS

No citizen requested to address the Board of Managers.

EXECUTIVE DIRECTOR'S REPORT

Mr. Gunter inquired whether there were any questions or comments regarding the report. There were none.

BUILDING INTERLOCAL AGREEMENT

Mr. Gunter stated the interlocal agreements were being presented today for discussion purposes. Mr. Gunter distributed copies of previous interlocal agreements with a copy of the draft interlocal, and performed a detailed review of the proposed interlocal of the facility. Mr. Gunter stated no action is requested, the agreements were presented for review and discussion only.

CALL-TAKER INTERLOCAL AGREEMENT

Mr. Gunter presented copies of the original documents and the County's proposed changes, and stated that no action is required, the documents were provided for information purposes only.

MATTERS REQUIRING ATTENTION BUT NO IMMEDIATE ACTION

For the convenience of our guests, the discussion of call-handling will precede the budget workshop.

Mr. Gunter distributed copies of the Conroe Police Department's call answering times and briefly reviewed the data provided. He then distributed copies of the most recent information for the Montgomery County Sheriff's Office. He noted marked improvements in the call times from the previous month. Chief Chancellor inquired what contributed to the change? Captain Peggy Frankhouser stated they are staffed at almost 100%, having just hired three additional staff, and have instituted overtime during peak periods, 2:00 pm to 6:00 pm and 6:00 pm to 10:00 pm. Captain Frankhouser stated they are only down by two personnel. Chief Chancellor inquired whether there is a national standard? Mr. Gunter replied that NENA has established standards. Lt. David Park stated NENA's answering standard is 90% within 10 seconds, approximately 3-4 rings during the busy hour. Chief Chancellor asked whether the County would consider going to a 24/7 county operator for 5800 non-emergency calls? Captain Frankhouser was uncertain, however, they have switched the 5800 calls to the Positron system so that actual call numbers can be determined.

After further discussion, it was agreed that, once concrete call numbers are available, further discussion will ensue.

CONSENT AGENDA

Chief Chancellor noted items six (6), seven (7), and eight (8), of the consent agenda. Mr. Rogers made the motion to approve these items in their entirety. Mr. Edwards seconded the motion. The motion carried.

There were no invoices requiring approval.

Mr. Rhon-Anthony Green, Data Network Specialist with AT&T, requested to speak to the Board of Managers, and introduced Mr. Jeromy Francis, Area Manager Field Operations with AT&T. Mr. Green stated AT&T is aware of the problems MCECD has experienced with the field technicians and their technical expertise and their level of knowledge with the Positron System, and they are here to let us know that Mr. Francis will implement more and better coverage and technicians in the future. Mr. Francis stated he has secured further training for the technicians, and AT&T is committed to making this work.

WORKSHOP TO DISCUSS PROPOSED 2006/2007 BUDGET

The meeting was adjourned to a budget workshop at 12:29 a.m.

RECONVENE MEETING TO REGULAR SESSION

The regular meeting was reconvened at 12:39 p.m.

After a brief discussion, Chief Chancellor requested a motion. Mr. Rogers made the motion to adopt the Budget for FY 2006/2007 with an increase of \$4,000 to line 183-legal services, which will change the

bottom line to \$3,273,666.65. Mr. Edwards seconded the motion. The motion carried.

Chief Chancellor requested a motion to adjourn. Chief Charlie Ray made the motion to adjourn. Mr. Allen Fletcher seconded the motion. The meeting adjourned at 1:00 p.m.

Attest:

B. Allen Fletcher
Secretary

John R. Chancellor
President