

Your partner throughout the lifetime of your instrument

Biolin Scientific systems are precision instruments, providing accurate and reliable results. To ensure that your instrument maintains peak performance and that you can utilize your instrument in the best way over the years, we offer a number of service and support solutions. Turn the page to find out more.





## Attention Service and Support

### Installation and Training

We offer on-site installation and training conducted by our specialists to ensure the most efficient start with your new system. We also offer refresher trainings to reinforce instrument operational skills and to get new staff up to speed quickly.

### Preventative Maintenance and Verification Service

The Preventative Maintenance and Verification Service secures that your instrument is properly adjusted and calibrated to produce reliable and accurate results. The service is performed by Biolin Scientific certified service engineers and helps to extend the lifetime and productivity of your equipment, all to keep you confident with your instrument and your results. The service includes:

- Exchange of typical wearable parts
- Software updates
- System calibration
- Functionality verification test
- Certificate of performance

The Preventative Maintenance and Verification Service is recommended once per year for maximum performance of your instrument.

### Service Contracts

For our most advanced systems, we offer extensive service contracts to ensure the very best utilization of your instrument as we stay by your side throughout the use of your equipment. Including onsite preventative maintenance, possible repairs and application training, our team of certified service engineers and experienced application specialists will make sure that your instrument is always running at its best.

Please contact us to discuss your service and support needs!

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