



# SECURITY FORTIFICATION

A Framework of Solutions and Services that Help Reduce Risk and Enable Rapid Response to Threats.

## PIVOT'S UNIFIED PORTFOLIO OFFERING

Through our Unified Portfolio, we deliver solutions across the full lifecycle of our customer's technology investments.

### SERVICE CHANNELS

- Integration
- Professional
- Deployment
- Workforce
- Managed

### SOLUTION DISCIPLINES

- Workplace Experience
- Application Modernization
- Network Optimization
- Security Fortification
- Cloud & Datacenter Transformation
- Customer Experience

### SERVICES VALUE STREAM

- Assess
- Design
- Implement
- Manage
- Optimize

Security threats continue to increase in number and sophistication, and organizations of all sizes and in every industry are at risk. Combatting these threats requires a strategic approach to cybersecurity. However, many IT security leaders say their organizations lack effective information security governance that aligns with business objectives and incorporates the policies, processes and controls needed to minimize cyber risk.

Without a governance framework in place, organizations are unable to select the right security technologies among the myriad options available, or to choose among on-premises, cloud-based, open source and managed solutions. They don't know what steps to take to mitigate cyber threats, and are unable to effectively monitor their environment and wade through alerts to detect security incidents. They also lack adequate skill sets in-house and have not developed a culture that understands and prioritizes cybersecurity.

The Pivot Technology Services Security Fortification framework encompasses consulting, professional and managed services that combine to protect the customer's brand and reputation. These services emphasize upfront assessment to determine each organization's business objectives and tolerance for risk, along with a thorough analysis of existing security controls. This approach enables our security experts to advise IT and executive teams on the development of a cybersecurity strategy that improves the organization's security posture and compliance readiness.

Pivot has created a unique reference architecture that aids in the design of the security environment and the selection and implementation of the right solutions. Our reference architecture works in concert with our managed security services, which are built upon an industry-leading security information and event management (SIEM) platform. We provide real-time monitoring and proactive management of the customer's security environment in order to quickly identify and investigate any indications of compromise to systems.



## SOLUTION SUMMARY

Pivot's Security Fortification discipline leverages our significant investments in people, processes and technology to identify and mitigate cyber risks, respond to security incidents, and ensure that the IT environment remains protected:

### EXECUTIVE ADVISORY

Pivot helps organizations prioritize cybersecurity and develop the right security vision and strategy that addresses the most serious threats. Our Executive Advisory services leverage industry standards and best practices that enable the effective management of cybersecurity threats according to the organization's risk tolerance and business requirements. This proven approach can be customized to support organizations of any size, industry or cyber maturity level, and it incorporates Pivot's continuous process improvement methodologies to enable ongoing optimization.

### REFERENCE ARCHITECTURE

Pivot has developed a security governance model and reference architecture based upon the NIST Cybersecurity Framework. The governance model enables organizations to clearly define and build a cybersecurity architecture across the extended hybrid IT infrastructure. The reference architecture helps translate policy into actionable security controls, creating a prioritized action plan that focuses the right resources on each cyber domain to strengthen the security posture and drive high-value business outcomes.

### SECURITY OPERATIONS

Pivot's Security Fortification framework provides instant access to our highly skilled incident response team. Our Digital Operations Center is fully integrated into our reference architecture, enabling our SecOps team to fully monitor and manage the customer's infrastructure, leveraging AI and machine learning to quickly qualify and prioritize threats. Our SecOps team then works closely with the customer's in-house staff to quickly mitigate and resolve each incident.

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