



TO: All Residents and Family Members of Sarasota Bay Club and Jacaranda Trace
FROM: Gail Chase, Greg Patterson and Steve Roskamp
DATE: April 9, 2020
RE: Coronavirus Update #18 - Delivery Services Update

Thank you for your continued cooperation!

As previously reported the continental breakfast, along with the delivery of lunches and dinners, is going well and we do not anticipate any changes in providing meal service. If you are interested in making changes to your dining meal plan please contact Martha Walker at Jacaranda Trace (408-2034) or Teresa Traugutt at Sarasota Bay Club (552-3276). As a reminder we are offering a 10% discount on all meals plans during this crisis.

We are aware that due to the overall increased demand of grocery delivery, there are delays in anticipated delivery times. Please be patient and plan ahead, especially for online grocery orders, as it may take several days for orders to be fulfilled and delivered. We have in-house staff that is available and ready to assist with online ordering. Please contact Cameron Roskamp (croskamp@freedomsenior.com) or Ken Gustafson (kgustafson@freedomsenior.com) at (941) 954-1111 if you need assistance with online ordering.

Due to the delay in delivery dates, if you are running low on a necessity that you anticipate running out of before your grocery delivery arrives you can now order select items through Dining Services.

We anticipate delivering these necessity items **once a week** by staff already delivering your meals, newspapers or packages. Residents of **Jacaranda Trace** will receive their emergency items on **Tuesdays** and residents of **Sarasota Bay Club** will receive their emergency items on **Fridays**.

The attached Emergency Necessity Item form can be completed and submitted to Dining Services. These items are only intended to be 'emergency' orders until your regular groceries are delivered. Please note that limited quantities may be available, so it's possible you may only receive partial fulfillment based on availability. Again, we recommend that you or your family member plan ahead for your online grocery orders.

Effective **Monday, April 13th**, we will begin accepting emergency orders for necessity items. Forms are available from Dining Services or via the Resident Connect Portal.

Residents of **Jacaranda Trace** may submit requests to The Grill staff 7:30 am to 1:00 pm Monday through Friday. All orders must be received by **10:00 am Monday for next day delivery on Tuesday afternoon**. Orders may be submitted to The Grill at any time, but only those received by 10:00 am Monday will be delivered the following Tuesday afternoon.



Residents of **Sarasota Bay Club** may submit requests to the Hostess Station staff 10:30 am – 5:00 pm Monday through Friday. All orders must be received by **10:00 am Thursday for next day delivery on Friday afternoon.** Orders may be submitted to the Hostess Station at any time, but only those received by 10:00 am Thursday will be delivered the following Friday afternoon.

Your order will be delivered to your unit (outside the door) and will have your form attached to the bag, confirming the items received. The cost of these items will be added to your monthly service statement.

In the event of an urgent need and we are unable to secure the necessity, we will discretely inquire via Resident Connect and the Green List should other residents have extra items available to share until your order arrives.

We are neighbors helping neighbors!

We still remain a healthy community with no reported positive or presumptively positive cases of coronavirus either in residents, staff or family members of staff. Please know if we have a positive case we will share the information with you. It is important you know we will remain transparent throughout this crisis and information you may need to know to protect yourself and our staff will be shared.

Again, thank you for all you do to assist us.



Resident Name: _____ Unit # _____

Phone Number: _____ Date: _____

Orders may be submitted at The Grill 7:30 am - 1:00 pm, Monday through Friday.

Orders must be received by **10:00 am Monday for next day delivery on Tuesday afternoon**

Qty	Pantry	Brand	Cost
_____	Bread (Soft Rye 1 loaf = 16 slices)	Flowers	\$ 5.00
_____	Bread (Whole Wheat 1 loaf = 16 slices)	Hilltop Hearth	\$ 3.50
_____	Chicken (canned - chunk 29.5 oz)	Swanson Chicken	\$ 12.50
_____	Crackers (Asstd Biscuit 7.05 oz box)	Carrs	\$ 4.50
_____	Crackers (Lavash 4.5 oz box)	Valley Bakery	\$ 2.50
_____	Dish Soap (3 oz)	Palmolive	\$ 1.00
_____	Oatmeal (instant 12 packets)	Quaker	\$ 3.00
_____	Sugar (20 oz canister)	Ritulas	\$ 2.00
_____	Tuna (5 oz - 4 pack)	Bumble Bee	\$ 6.74

Qty	Dairy	Brand	Cost
_____	Butter (unsalted 16 oz)	CBI Farm	\$ 2.25
_____	Cheese (American 16 oz)	American Heritage	\$ 3.50
_____	Cheese (Swiss thick sliced 24 oz)	Metro Deli	\$ 6.00
_____	Eggs (dozen)	CBI	\$ 4.00
_____	Milk (2% 1 pt)	Sealtest	\$ 1.25
_____	Milk (Almond 1 qt)	Almond Breeze	\$ 3.25
_____	Milk (Soy 1 qt)	Pacific Natural	\$ 3.25
_____	Milk (Whole 1 pt)	Sealtest	\$ 1.25

Qty	Over the Counter Medication/Vitamins (100 ct)	Brand	Cost
_____	Acetaminophen (325 mg)	Generic	\$ 2.00
_____	Advil (200 mg)	Pfizer	\$ 14.00
_____	Alive Vitamins (220 mg)	Nature's Way	\$ 16.00
_____	Aspirin (325 mg)	Generic	\$ 2.00
_____	Aspirin (81 mg chewable)	Generic	\$ 2.00
_____	Ibuprofen (200 mg)	Generic	\$ 5.00
_____	Tylenol (325 mg)	McNeil	\$ 11.00



Qty	Personal Care	Brand	Cost
_____	Toilet Tissue (2-ply standard roll)	Scott Paper	\$ 0.75
_____	Adult Underwear/Pull-Ups (Unisex Small - 20 pack)	Prevail	\$ 13.00
_____	Adult Underwear/Pull-Ups (Unisex Med - 20 pack)	Prevail	\$ 13.00
_____	Adult Underwear/Pull-Ups (Unisex Large - 18 pack)	Prevail	\$ 13.00
_____	Adult Underwear/Pull-Ups (Unisex Extra Large - 18 pack)	Prevail	\$ 13.00
_____	Adult Briefs (Unisex Small - 12 pack)	Prevail	\$ 13.00
_____	Adult Briefs (Unisex Med - 12 pack)	Prevail	\$ 13.00
_____	Adult Briefs (Unisex Large - 12 pack)	Prevail	\$ 13.00
_____	Adult Briefs (Unisex Extra Large - 12 pack)	Prevail	\$ 13.00
_____	Underpads (23x36 - 15 pack)	Prevail	\$ 4.00
_____	Underpads (30x30 - 10 pack)	Prevail	\$ 4.00
_____	Female Pad (Heavy - 39 pack)	Prevail	\$ 10.00
_____	Female Pad (Moderate - 20 pack)	Prevail	\$ 10.00

Qty	Person Hygiene	Brand	Cost
_____	Body Lotion (16 oz)	Lubriderm	\$ 8.00
_____	Body Wash & Shampoo (16.9 oz)	Tena	\$ 5.50
_____	Denture Adhesive (1.4 oz)	Fixodent	\$ 5.50
_____	Denture Cleaner (40 Count Box)	Polident	\$ 5.50
_____	Deodorant (Female 2.6 oz)	Secret	\$ 5.50
_____	Deodorant (Male 2.7 oz)	Men's Degree	\$ 5.50
_____	Mouthwash (3.2 oz)	Listerine	\$ 1.50
_____	Shampoo & Body Wash (16.9 oz)	Tena	\$ 5.50
_____	Toothpaste (4.6 oz)	Crest	\$ 1.75

Please note this is intended to get you through until your regular groceries are delivered

All items will be delivered to your unit (outside the door) with your form attached, confirming the items received. The cost of these items will be added to your monthly service statement.

I understand and agree these items will be billed to my monthly service statement.

Signature: _____

Date: _____