



Jacaranda Trace

March 30, 2020

Dear Residents:

COVID-19 UPDATE

We know it's been a concerning time for you and your loved ones given the spread of Coronavirus (COVID-19). Your health and well-being are of utmost importance to us, and we are committed to being responsive to your needs as the situation evolves. We assure you that we are focused on taking precautions to reduce the spread of the disease.

Please be advised that we have been notified that two residents (in the same condo) of the Jacaranda Trace community **who are not Club Members are in self-quarantine**. This may be because they have:

- Shown symptoms of COVID-19.
- Tested positive for COVID-19
- Traveled to a high-risk area for COVID-19 infection
- Been in close contact with someone who has tested positive for COVID-19

The residents have been in contact with the appropriate Florida Department of Health authorities and continue to follow their direction regarding this situation. **Florida Health authorities have notified anyone who came in contact with the two residents.** We ask that you continue to follow the guidance from the Centers for Disease Control (CDC) and state and local public health authorities. The CDC has published information on its website here: <https://www.cdc.gov/coronavirus/2019-ncov/community/home/faq.html>

WHAT WE ARE DOING

As we continue to focus on making our community as safe as possible please be aware that:

- We are currently undertaking additional cleaning of all common areas and amenities as recommended by public health authorities
- Until further notice all amenity spaces will be closed
- Mailboxes are being cleaned 3 times daily
- Elevators are being cleaned 2 times daily
- Sanitizers placed throughout the campus
- Furniture has been removed from the Mail Room area
- We request, for your safety, please keep gatherings to a minimum
- Resident temperature checks beginning Thursday, April 2nd and then weekly
- Please practice social distancing
- Communal activities are suspended
- Non-employees are not permitted in any common area to include entrance lobbies, fitness rooms, pool, lounge, dining venues, libraries, auditorium, etc.

- Limit family visits to hours of 9:00 a.m. to 4:00 p.m. and you must be 18 years or older
- All Dining venues are closed. Meals delivered to unit with delivery charge waived
- Transportation Services are limited to medical, grocery, pharmacy and financial institutions.
- Newspapers delivered by Concierge.
- All packages delivered to Concierge and then delivered to you. The Coronavirus can live up to 24 hours on cardboard. Place a table or chair outside your door which will enable you to leave the package outside for 24 hours before you open.

STAFF & PERMITTED NON-EMPLOYEES

All have temperature checks and are asked the following questions:

1. Are you coughing, sneezing or have any flu-like symptoms?
2. Have you traveled outside the United States or taken a cruise in the last 14 days?
3. Have you encountered anyone who has COVID-19 or is suspected of having COVID-19?
4. Have you traveled to New York, New Jersey, Connecticut or been exposed to someone from those states in the last 14 days.
5. Have you traveled to New Orleans or been exposed to someone from that state in the last 14 days?

If the answer is yes to any of the above questions, they are not permitted entry. If their temperature is 99.6 degrees or greater and/or the answer is yes to questions 1 to 3 and 5, they will be denied entry for 14 days. If the answer is yes to question 4, they will be denied entry for 21 days. All those approved for entry will be issued a wrist band and the wrist band color will change daily.

BEST PREVENTION PRACTICES

We would like to take this opportunity to remind you of the CDC's best practices for COVID-19, which you can view at www.CDC.gov/coronavirus/2019

- Wash hands often with soap and water for a minimum of 20 seconds. If soap and water are unavailable, use an alcohol-based hand sanitizer (with at least 60% alcohol base)
- Avoid touching your eyes, nose and mouth with unwashed hands
- Avoid close contact with people who are sick
- Put distance between yourself and other people if COVID-19 is spreading in your community
- Cover your mouth and nose with a tissue when you cough or sneeze and immediately discard the tissue. If you don't have a tissue, cough or sneeze into your upper sleeve, not your hands; and
- Stay home if you are sick, except to get medical care

The Center for Disease Control (CDC) has also published guidance for How to Prepare on their site. We encourage you to consult the CDC's website on an ongoing basis.

We will keep you informed of the situation as soon as additional information is available to us. Please do not hesitate to contact our office with any concerns and questions you may have.

Sincerely,

Gail Chase, Steve Roskamp and Greg Patterson