

# Fault symptom

If your Landroid®L does not work correctly, follow the trouble shooting guide below. If the fault persists, contact your Dealer. Refer to the Owner's Manual for Landroid®L component information.

| Symptom   | Cause   | Action   |
|---|---|--|
| Landroid®L turns on, but the Blade Disc does not move.                          | Landroid®L is searching for the Charging Base.  | This is normal, the Landroid®L needs to recharge, the Blade Disc does not rotate while it is searching for the Charging Base automatically.  |
| Landroid®L vibrates.  | Blades may be damaged. Check condition of the Blade Disc.   | Check the Blades, and replace them if damaged .<br>Clean the debris or foreign objects on the blades and blade disc.   |
| Grass is being cut unevenly.  | Landroid®L does not work enough hours per day.  | Add more hours to the mowing time.   |
|   | Mowing area is too big.   | Try decreasing the size of the mowing area or adding more hours to the mowing time.  |
|   | Blades are dull.  | Change all the Blades and screws in order to balance the Blade Disc.   |
|   | The cutting height is set to low for the length of the grass.   | Raise the cutting height and then gradually lower.   |
|   | Grass or other object has wrapped around the blade disc.  | Check the Blade Disc and remove the grass or other object.   |
| The LED light on the Charging Base does not turn on.                            | There is no power.  | Make sure the Blade Disc rotates easily. If need be, you may take off the Blade Disc and then remove the debris. See How to Clean.   |
|   | The Boundary Wire isn't connected.  | Check that the power cord is connected properly and that the power source is sufficient.   |
| Green light flashing on charging base.  | The Boundary Wire isn't connected.  | Check that the Boundary Wire has been connected correctly or that it has not been broken off.  |
| The charging time is far more than 2.5h.  | Poor connection caused by debris on the Charging Strip.   | Clean the Contact Strip of the Charging Base and the Charging Strip on the Landroid®L using a cloth.   |
| The mower does not charge.  | There is no power.  | Check that the power cord is connected properly and that the power source is sufficient.   |
|   | The Boundary Wire isn't connected.  | Check that the Boundary Wire has been connected correctly or that it has not been broken off.  |
|   | Does not operate correctly while manually charging.   | Connect the charger base while the machine is off. Before the LED light of the charging base turns green from red, press ON/OFF Key and close the Keypad Window to start charging. |
| Landroid®L is starting to have shorter run-times between charges.               | Something is clogged in the Blade Disc.   | Take off the Blade Disc and clean it. The grass is too high and too thick.   |
|   | Landroid®L is shaking heavily.  | Check the Blade Disc and Blade, remove the grass or other object.  |
|   | The battery may be exhausted or old.  | Replace a new battery.   |
| Landroid®L is not operating at the correct time.                                | The clock is not set to the correct time.   | Set the clock.   |
|   | The times set of the Landroid®L to start and stop mowing are incorrect.                                   | Change the time settings for the mower to start and stop.  |
| Landroid®L wheels skid or wheels rip the grass up.                              | Landroid®L cover is stuck by branches and followers, which may result in skipping when it hits obstacles. | Make sure to clear up the branches or followers inside Landroid®L's cover, and surround the branches or followers as an island to avoid further damage.                            |
|   | Rain or irrigation makes the grass wet.   | Please mow the grass when the grass is dry.  |
| The Landroid®L exits the boundary wire due to high speed when going down a hill | The Boundary Wire is placed on a slope steeper than 25% (15°).  | Reposition the Boundary Wire away from slopes that are steeper than 25% (15°). Please refer installation manual for details.   |