



Spyglass 365

A full Microsoft Technology Department at a Fraction of the Cost!

Quite often, companies find themselves struggling to migrate, enhance and even leverage their full Microsoft ecosystem, much less provide complete IT support for their business. This could be a result of lack of budget, time, or manpower. Whatever the reason may be, all companies need a solution to achieve optimal and continued success with their Microsoft platforms. Don't staff your own Microsoft support team with additional employees- let us handle all of it for you!

Introducing <u>Spyglass 365</u>- Your Development and Support Solution for your Microsoft Environment!

Spyglass 365 provides you with flexible, cost effective access to skilled resources that help you get the most from your IT investments. Our team of subject matter experts allows you to supplement or outsource your IT needs efficiently.

Supplement your IT department with industry leading certified Microsoft experts for less than the cost of one FTE.

Spyglass 365 Can Help Your Business Grow By:

- Taking day-to-day technical chores off the plate of people who have other jobs to do
- Ensuring consistency in account setup, machine configuration, software installation, and much more
- Giving your employees on-demand access to Microsoft experts and IT resources to prevent downtime
- Providing an insurance policy against disasters
- Providing guidance about how to improve your IT function and scale it up as you grow
- Providing Access to Microsoft Incentives



A Beneficial Service That Fits Your Needs:

- Cost Effective: A full Microsoft
 Technology Department at a fraction of the
 cost
- **Flexible:** Use the type of hours you need (e.g., resolution, education), not a prescribed package.
- Transparent: Receive daily, weekly, monthly and quarterly reporting and touch points
- Secure: Providing an insurance policy against disasters



Experience Industry-Best Support

With our Spyglass 365 services, you receive access to the highest quality support to help you succeed with all your Microsoft products and services.

- Support across all deployments including on-premises, hybrid, and cloud
- Prioritized break/fix support
- Access to onsite support upon request to ensure your most critical issues are quickly resolved
- Proactive Services
 - o IT health checks and training to help optimize your technology and IT staff
 - Transparency through daily, weekly, monthly and quarterly reporting and touch points
 - Customized Microsoft roadmaps, release notes and feature updates tailored to your organization
 - o Security and Patching notifications with Gold Partner information from Microsoft

Spyglass 365 Technical Expertise Overview



At Spyglass we specialize in:

- Business Intelligence, Azure Data Platform Upgrade/Innovation, Machine Learning & AI
- M365: Device Management, Office 365 Administration and Custom Development
- Microsoft Governance, Best Practice Implementation and Training

Spyglass MTG Can Help!

Spyglass 365 is the solution for all your Microsoft IT needs! Contact us today!

About Spyglass MTG

Spyglass MTG uses proven integration methodologies and expert consultants to build and deploy Microsoft solutions leveraging SharePoint, Azure, Custom Application Development, and Office 365. With regional relationships, knowledge, and local resources at the ready, we're here to help your business succeed.