## CASE STUDY



# With a Better Office 365 App, a Retailer Schedules Training Events with Ease

#### The Opportunity

A major retailer was using SharePoint Online for their HR Department to create and manage training events. But the current setup in SharePoint non-relational lists and lack of functionality was making it hard for the administrators to manage events.

There were several key issues with the existing system. Administrators had to access separate list URLs to schedule an event, create sessions, and add registration dates. In the back end, it was hard to see what the latest sessions were or how many users registered for those events. There was no single interface that allow the administrator to create different types of Events and allow them to ask attendees required information for their Event. On the user end, similar challenges made it difficult to view and register for relevant events.

#### **The Solution**

From strategy through development and implementation, Spyglass helped the retailer add better functionality and more simplicity to the current setup and better integrate it into SharePoint. Spyglass used Microsoft Power Platform: PowerApps to build out the event management app for the retailer. The back end of the app allows the business to connect any kind of data for its event management needs, be it on premises, on server, or in the cloud.

The new app simplified the process to create, manage, filter, and navigate information around training events, such as filled and available seats. Instead of relying on multiple list URLs, the app provided one single interface to access, view, and share all of the information relevant to training events. The app provided the functionality the retailer needed for registration date and time, additional fields, and blackout dates.



### The Benefits

As a result of the engagement, the retail company significantly improved their event management app. With simplified navigation and a single interface, it's now much easier for administrators to create and manage events.

With all relevant information on active events displayed in one place, administrators can make the right decisions about scheduling training events and spend more time helping employees. Users also have an easier time when they want to register and provide administrators with information related to event. Through this improved app experience, everyone saves time and effort around training events.



#### **About Spyglass Solutions**

Spyglass Microsoft Technology Group uses proven integration methodologies and expert consultants to build and deploy Microsoft solutions leveraging SharePoint, Azure, Custom Application Development, and Office 365. With regional relationships, knowledge, and local resources at the ready, we're here to help your business succeed.

