klaxon

Real-Time Incident Communication

www.klaxon.io

Deliver real-time messages across dispersed audiences, providing relevant information during critical incidents.

AN ESSENTIAL TOOL FOR ALL ORGANISATIONS

With the ubiquity of the 'send to all' email when an incident hits, alert noise and fatigue is widespread across many organisations. It's a common occurrence that critical information is missed by employees, particularly when it is most urgent.

When communication is broken, there is often a loss of productivity and a cost of downtime to your organisation. Klaxon, our incident communication platform, is the simplest of solutions, allowing you to broadcast alerts easily so that colleagues never miss a critical alert.

Klaxon allows your organisation to prepare for a wide range of incidents, whether it be IT systems that are experiencing an outage, or emergency situations that demand rapid and reliable delivery. The Klaxon platform is downtime proof and cloud-based, allowing for 24/7 365 access from any location, so that you communicate with colleagues at any time.

With the modern workforce now enjoying flexible and remote working, organisations also need flexibility in their communication processes. With Klaxon, the method of notification delivery is responsive to the demands of your employees and the needs of the critical incident. Push out mass notifications at the click of a button through SMS, email, Microsoft Teams, Skype for Business, Browser app, Mobile app and Desktop app.

INSTANT MASS NOTIFICATIONS

Instantly broadcast to any device, using numerous channels.

TAILORED ALERTS

Segment users by location, department or technology subscription.

INCIDENT STATUS DASHBOARD

Instant views of services that are unavailable, degraded or restored.

FULL AUDITING & REPORTING

Full incident history for transparent auditing of any critical incidents, essential for every business.

ZERO TRAINING TIME FOR USERS

Easy to navigate, intuitive platform that is easy to setup, integrating with your current infrastructure.

REDUCE DOWNTIME IMPACT

Limit the cost of downtime to your business when you face critical issues, ensuring business continuity.
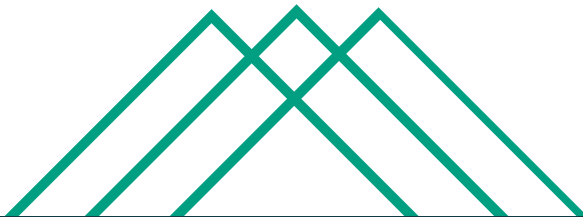
BOOST EMPLOYEE PRODUCTIVITY

Minimise alert fatigue by reducing the amount of notifications being sent to the wrong people.

YOU'RE IN GOOD COMPANY

We have clients in a number of sectors including global legal and pharmaceutical organisations.

LEARN MORE ABOUT KLAXON

Register today for a personalised 1:1 demo to see how Klaxon can work to improve critical communication in your organisation.

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