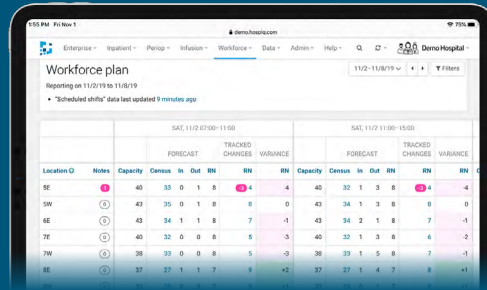


Streamline Resource Allocation and Deployment

Accurately predict future staffing needs to increase resource utilization, improve productivity, and decrease premium pay.



The Challenge

Ensuring adequate staffing to accommodate patient demand is a daily challenge for health systems. Emergency room and inpatient surges can leave hospital units understaffed and managers scrambling to ensure appropriate coverage by relying on such expensive and temporary solutions as overtime staffing, incentive pay programs, and supplemental agency staff. Another temporary solution is to shift nurses from their assigned unit to a different and less familiar one where there is greater patient demand, potentially compromising both staff satisfaction and patient care. To avoid the risks of understaffing, some hospitals will schedule to maximum capacity – regardless of whether this is necessary or not – leaving employees overscheduled and frustrated, and incurring significant unnecessary costs.

The Solution

Hospital IQ's Staffing solution helps staffing managers align their staff to meet forecasted patient demand. The solution delivers trusted and precise recommendations that help managers make better staffing decisions for their nursing staff. Improved workforce alignment improves quality of care, enhances staff satisfaction, reduces turnover, and decreases labor costs for the entire health system.

IDENTIFY STAFFING MISALIGNMENTS: Hospital IQ enables managers to accurately adjust department and float pool staff days in advance to meet patient demand when and where it arises. The system notifies staffing managers of potential issues, allowing them to proactively staff up the locations that need the most support and avoid overstaffing elsewhere to ensure appropriate patient coverage before a labor crisis develops. Patients receive better care, and both staff productivity and satisfaction increases.

CLIENT OUTCOMES

MERCYONE

50% reduction in premium pay

3% decrease in nursing labor costs

70 hours of manual work eliminated weekly

“In nursing, adding numbers isn't always the answer. We want to be smarter and more efficient with our existing resources. Hospital IQ has given us the ability to be proactive about our staffing needs and helps us assign, or re-assign, staff based on the actual demand.”

Shawna Gunn
Manager of Operations

AUTOMATE MANUAL PROCESSES: With Hospital IQ, managers no longer need to rely on manual processes (paper charts, phone calls, etc.) to accomplish administrative tasks. Hospital IQ's automated processes help staffing managers and unit managers ensure appropriate coverage with greater speed, ease, and agility, coordinating and validating staffing needs – in real-time – across the enterprise. Nursing leaders are better prepared for shifts in patient caseloads and have more time to help deliver high quality care.

ALIGN TO FINANCIAL OBJECTIVES: Hospital IQ's customizable policies enable health systems to establish real-time management of productivity, ensuring healthy financial performance. The system creates an understanding where and when premium and incentive pay can be offered, which when combined with proactive staffing, can help contain costs and help hospitals achieve their financial objectives.

The Benefits

With Hospital IQ's Staffing solution, hospitals and health systems increase productivity, improve patient care, and increase staff satisfaction.

» Hospital IQ solutions provide the actionable insight and recommendations healthcare leaders and frontline staff need to align capacity and labor to true demand across the entire health system.



INTELLIGENT AUTOMATION FOR HEALTHCARE

Hospital IQ gives hospital leaders and frontline staff the time and insight they need to make better, more timely decisions and comprehensively improve staff productivity and satisfaction – for the benefit of the entire health system.