



# Continuous Improvement Workshop *for Managers*

## Getting better results through continuous improvement

Exceptional Teams get the results they want because they have a culture of continuous improvement. They apply the principle of 'kaizen', a Japanese word that means continuous improvement in small increments. Exceptional Teams have a consistently implemented improvement cycle that enables them to measure, give and get feedback, identify learning needs and innovate for improvement.

As the primary person accountable for results, it's imperative that a Team Leader is able to develop, communicate and reinforce continuous improvement systems and processes. This workshop will show you how.

Participants will learn how to encourage and enable team members to:

- Measure team and individual performance in a simple and meaningful way.
- Give and get feedback at both a team and individual level.
- Use feedback to guide learning for improvement.
- Think more creatively and innovate for improvement.

To view the content of this workshop visit [www.leadershiptrainingperth.com.au](http://www.leadershiptrainingperth.com.au)

**David Koutsoukis** is a dynamic and engaging speaker and founder of the Exceptional Teams Academy. He is the author of more than 20 books and has spoken to audiences in 10 countries across 4 continents.



**Tues 20 November 2017 • 9.00am – 4.00pm**

HLB Mann Judd • Level 4, 130 Stirling Street, Perth

**Investment: \$597 • 3+ pax \$497 • Whole Series \$397**



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