



Update customer information coronavirus

Currently, Covid-19 is spreading worldwide, including in Germany. Rittal is consistently taking measures in the affected countries to ensure the ability to supply our customers.

Our task force assesses the situation on a daily basis. We have developed measures to act quickly and appropriately when the virus continues to spread. We follow official regulations, also in the international subsidiaries.

Do you have to expect any consequences?

You know that delivery reliability is our priority. We are pleased to inform you that we are still able to deliver on time. There are significant restrictions in production and logistics, which we are able to compensate for so far. This also applies to the plants in more affected regions such as China and Italy.

Our production of cooling systems is located in Valeggio, Italy. In our Chinese plant near Shanghai, we manufacture cooling systems, large and compact enclosures, and products for the IT market.

We take the best possible measures to maintain the usual availability. We are seeking to increase stocks of high-demand items and, where possible, to schedule replacement deliveries from other regions. We do our very best to maintain this situation and continue to deliver on time. Should difficulties in availability arise and cannot be compensated, we will inform you immediately, of course.

Naturally enough, we are doing our part to slow down the spread of the virus with the entire group. We have intensified all preventive measures and continue to adjust them according to the current situation. We have set up a close-meshed reporting chain with appropriate quarantine rules, which begins as soon as a suspicion of infection is detected. In addition, we ensure that key functions are maintained at all times for our customers.

We have also suspended travel activities as well as conferences, meetings and events. On site at the subsidiaries and at the production sites in affected regions, we take additional local measures to slow the spread of the virus if necessary.

ENCLOSURES

POWER DISTRIBUTION

CLIMATE CONTROL

IT INFRASTRUCTURE

SOFTWARE & SERVICES



Do you have any questions?

Your accustomed contact persons will be happy to give you additional detailed information and keep you in touch with the latest developments.

Herborn, 18 March 2020

Kind regards

Dr Karl-Ulrich Köhler
CEO Rittal International