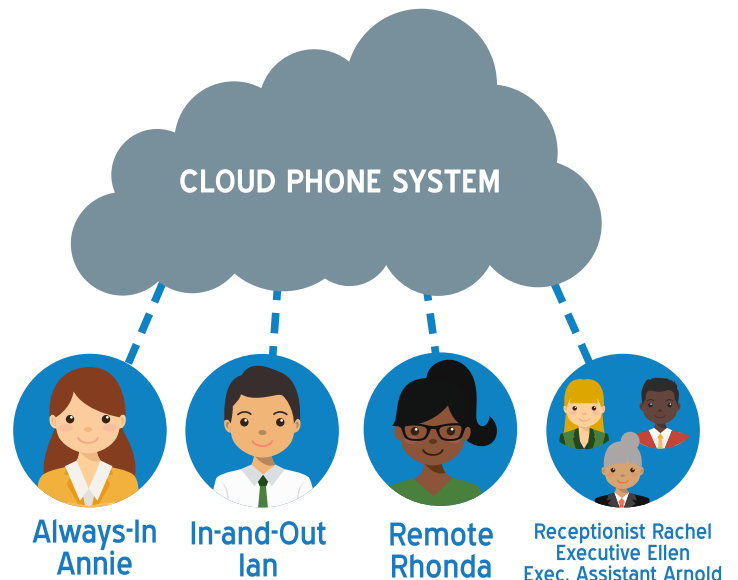


OFFICE WORKERS, FLEX WORKERS, REMOTE WORKERS: ONE CLOUD PHONE SYSTEM TO SERVE THEM ALL

Cloud phone systems (often called “VoIP”) use the Internet, rather than traditional phone lines, to transmit phone calls.

Cloud phone systems are ideal for today’s modern workplace – where some staff is on the road, some work from home, and others are at their desk full-time – because you can mix and match bundled **voice**, **mobility** and **collaboration** features for each of your workers’ specific needs.



1. IN-OFFICE WORKERS: **Always-In Annie**

Annie works full-time at her on-site desk as part of the administrative staff. She needs to be in the office to do her work.

ANNIE NEEDS: a deskphone with robust calling features



2. FLEX WORKERS: **In-And-Out Ian**

Ian is a Sales Rep who balances days on the road with days working in the office. He’s often traveling for business conferences and meetings. He’s also a working dad who sometimes needs the flexibility to work remotely when his daughter is home from school due to snow or illness.

IAN NEEDS: a fully-featured deskphone, the ability to make business calls from a mobile phone or landline, chat messaging, screen-sharing and video conferencing.



3. OFF-SITE WORKERS: Remote Rhonda

Rhonda is a telecommuter who works remotely full-time, but still needs to collaborate and communicate with her co-workers about projects on a daily basis.



RHONDA NEEDS: the ability to make business calls from her mobile phone, collaboration features such as chat messaging, screen-sharing and video conferencing



4. POWER USERS: Receptionist Rachel Executive Ellen Exec. Assistant Arnold

Employees like these require specialized functionality to perform their roles.

RACHEL NEEDS: fully-featured, headset-capable deskphone with expansion module, web-based receptionist console

ELLEN NEEDS: video-capable deskphone, ability to make business calls from mobile phone, collaboration features

ARNOLD NEEDS: deskphone with robust calling features and line sharing functionality

Want to get more technical? Read our [Guide to Cloud-Based Phone Systems for Business](#) ebook!

NEED GUIDANCE ON THE RIGHT CLOUD PHONE SYSTEM FOR YOUR OFFICE? ALLIED IS HERE TO HELP.

In addition to being the Washington DC Metro Area's most highly regarded Internet provider, Allied is also an experienced cloud phone service provider to hundreds of local businesses. Allied has tailored our "AllCloud" voice solutions to meet the unique needs of modern, mobile workforces – all supported by our full service, concierge care and white glove support.