

SNP Application Management Support for SAP® Solution Manager

You use SAP® Solution Manager to professionally manage your IT processes and systems. Therefore, SAP® Solution Manager requires expert and equally professional support in order to make the best possible use of it. SNP offers you the suitable and flexible solution for the support of your SAP® Solution Manager and the IT processes implemented with it.

YOUR SITUATION

- You use SAP® Solution Manager and want professional support for it
- You are looking for optimal support after a project also in daily operation

OUR APPROACH

- We offer customized support packages to meet your needs
- We offer you support by a qualified team of SAP® Solution Manager Consultants in First Level Support
- If necessary, we call in further process experts and developers

WHAT YOU GET OUT OF IT

- Defined support in scalable packages according to your needs
- Optimized use and availability of your SAP® Solution Manager
- Increased reliability and availability of your IT processes

OUR SERVICES

- First, Second and Third Level Support
- Guaranteed service times and support levels
- Individual solutions and integration with your processes and tools as required
- Support in German and English
- Monthly reporting
- One SAP Solution Manager Health Check and one workshop on innovations in the SAP® Solution Manager environment per year are included.

Contact us: marketing@snpgroup.com or www.snpgroup.com