



SNP HEALTH CHECK SERVICE FOR SAP SOLUTION MANAGER

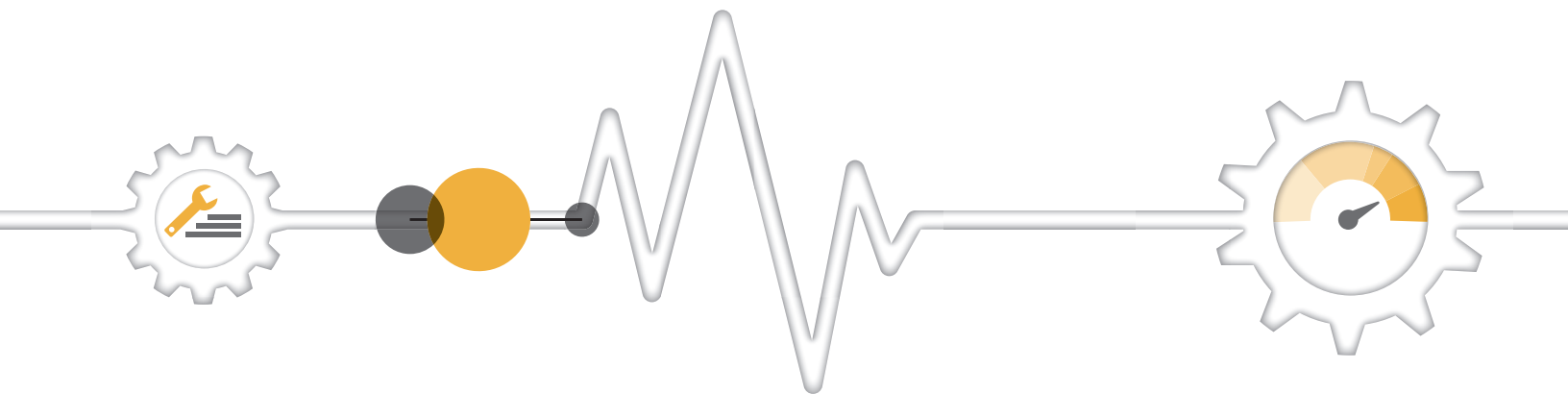
Ideal Condition of Basic Technical Configuration

When Should You Run a Health Check on SAP Solution Manager?

- You are in charge of SAP Solution Manager and want to implement new scenarios and functions
- SAP Solution Manager is scheduled to be upgraded to the next release
- SAP Solution Manager doesn't deliver or has stopped delivering the functions that are required or were originally implemented
- An upcoming IT audit needs to check SAP Solution Manager functions

Our Health Check for You at a Glance

- Review of the basic technical configuration of the SAP Solution Manager system
 - Check general system parameters and up-to-dateness and consistency of the installed SAP Support Package Stack software
 - Review implementation status of central SAP correction note
 - Analyze background processing and technical user master records in use
- Technical review of landscape management database (LMDB) in the SAP Solution Manager system
 - Accept system data modeling for Solution Manager systems
 - Check integration with system landscape directory (SLD)
 - Analyze status of landscape data verification for the modeling of assigned product instances of all managed systems
- General review of the connection of management systems
- Analysis of the completeness of the EarlyWatch Alert (EWA) monitoring scenario
- Check of SAP Service & Support Readiness



SNP Health Check Service for SAP Solution Manager

The basic configuration test

The SNP Health Check Service performs a standardized, technical analysis to give you an objective assessment of the installation and configuration of your SAP Solution Manager. Using SNP best practices, we evaluate the basic technical configuration of SAP Solution Manager and check it against your current and planned scope of use. We summarize our findings in a report that comes with optimization recommendations, and discuss the report with you.

With these findings and recommendations in hand, you can regularly check and adapt your basic SAP Solution Manager configuration to recommended SAP standards.

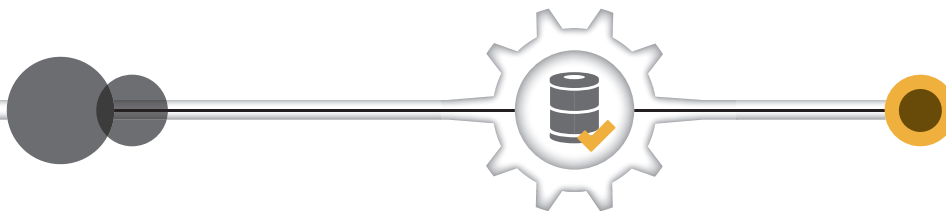
You can only make full use of SAP Solution Manager's functions if its configuration is current and error-free.

Benefits and Advantages

When SAP Solution Manager is up-to-date and well-maintained, it's easy to get projects started quickly and avoid unscheduled, expensive maintenance during a project, not to mention the resulting delays in the implementation and operation of SAP Solution Manager.

With an optimized configuration, you will have the foundation to run important SAP services that require an up-to-date, well-maintained Solution Manager: Maintenance Optimizer (MOPZ), EarlyWatch Alert (EWA) monitoring or various going-live services.

A regular health check of your basic technical configuration (e.g. annually, semi-annually, prior to project kickoff or after maintenance) will identify sub-optimal conditions that may result from system changes. Our SNP Health Check Service for SAP Solution Manager enables you to optimize the maintenance and operation of the SAP Solution Manager system and your managed system landscapes.



SNP Business Landscape Management

SNP Business Landscape Management (BLM) is a holistic consulting and implementation solution for application lifecycle management (ALM) for SAP and non-SAP system landscapes based on SAP Solution Manager. SNP's specialists have developed countless methods, add-ons and best practices to optimize SAP Solution Manager in over 500 successful projects. SNP's software and services cover every aspect of application lifecycle management – from standard ITIL® scenarios to complex, highly customized template and release management.

Contact and further information:
marketing@snp-ag.com | www.snp-blm.com

