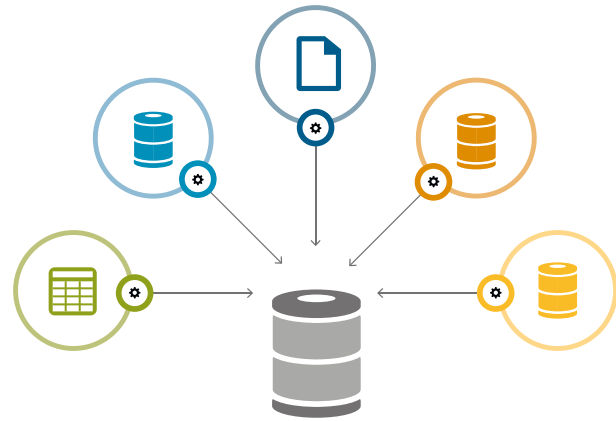


# SNP Ready To Run IT Processes for SAP Solution Manager 7.2

Did you know SAP® Solution Manager is the IT Operations platform when moving to S/4Hana? Are you looking to use more of SAP Solution Manager and its processes in your company? How can SAP Solution Manager help me streamline my projects and processes? Keep hearing of Change Request or Incident Management but don't know how or where to start with your project? These are all questions customers have today and SNP has the technical expertise and solutions.



### You situation

- You have just installed SAP Solution Manager 7.2 (Greenfield approach)
- You want to start with ChaRM and/or Incident Management with SAP Solution Manager in your IT
- Your organizational processes are not too complex

### Our approach

- Packaged solution with Incident and Change Request Management functionalities
- Based on SAP Standard
- Optimized through SNP's best practices based on 15 years of experience
- Documentation of basic configuration
- User documentation
- Handover in form of a workshop on-site

### What you get

- Fast: Quickly delivered solutions, ready to run within an extremely short time
- Expendable: SNP Add-Ons can be added modularly for improved usability and higher user acceptance
- Individual: Specific adjustments to customer's organizational processes are possible if required
- Quality: Tested processes and standardized delivery

### What we provide

- Preconfigured GoLive-capable processes for the functional areas ITSM and ChaRM
- Delivery via transport incl. documentation
- 1 day of remote implementation support
- Documentation and workshop as introduction to the implemented processes

Contact us: [marketing@snp-ag.com](mailto:marketing@snp-ag.com) or [www.snp-ag.com](http://www.snp-ag.com)