

# ProServeIT's TLS 1.0 Dependency Assessment

If you are using any Microsoft 365 apps, such as Exchange, SharePoint, OneDrive, or Teams, the new Microsoft updates that will be taking place in June 2020 may have significant impact on your organization. Some of your devices will no longer function as you expect them to, or you may experience downtime, which could require costly fixes. So, what can you do to ensure no interruption to your Microsoft 365 environment?

## What is a TLS 1.0 Dependency Assessment?

The technical explanation is that Microsoft will be upgrading their Transport Layer Security (TLS) protocol version 1.0 dependencies to TLS 1.2+. What this means for you is that, unless you take the appropriate steps to mitigate this change in your organization, your devices, operating systems, and Cloud platforms may not work as you expect them to, leading to potential downtime and possibly costly "fixes".

ProServeIT's TLS Dependency Assessment will help you understand what dependencies in your environment are currently running TLS 1.0, and, if dependencies are discovered, we'll provide a roadmap to remediate, so that your services are not interrupted when the June 2020 deadline passes.

## Deliverables & Activities

During this multiple-day engagement, our experts will work with you and your IT team to:

- Conduct interviews and questionnaires to understand your dependencies;
- Run a third-party tool to collect an inventory of your assets; and;
- Complete a full report, outlining our findings, and a list of recommendations on how to move forward.



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## Benefits



Understand what devices, operating systems, and platforms will no longer function as of June 2020, and determine a plan for remediation.



Determine any potential communication issues with various devices, like printers and scanners, before it becomes a problem.



Avoid costly last-minute "fixes" that could negatively affect your business.



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