

Smartest technology platform for managing your Facilities work:

Visibility and control over repair and maintenance (R&M) cost drivers at every step of the work order life cycle...including Vendors!

AUTOMATION



Less Administrative Time, Consistently Apply Best Practices

- Focus on exceptions and escalations – not every work order.
- Automatically route routine tasks to the best technicians or vendors available.
- Automate approval routing and escalations.
- Automatically generate task notifications, reminders, overdue alerts, and reports at every step.
- Automatically pay only the correct amounts for work -- reject invoices that don't match the contracted rate card, or are over NTE.

ASSETS



Smarter Repair/Replace Decisions

- Capture asset-level condition information, warranty status, and work order history, all easily accessible in one system.
- Techs and vendors can update asset attributes and asset condition from the mobile app, while performing routine maintenance or repairing the asset.
- Provide a mobile checklist with every task to be handled, and document that each item got done.
- See asset condition in pictures attached to work requests and field updates.

ACCOUNTABILITY



See What's Happening, Manage Expectations

- Know what work is getting done, and provide that visibility to all stakeholders.
- Know that your vendor or technician was on site, and for how long.
- Require your site manager or customer to verify that work is completed and done right.
- Pay only for work completed and done well—matching the verified on-site time, confirmed complete and correct.
- Identify and manage areas with opportunity to improve.

ANALYTICS



Improve P&L Impacts of Every Decision

- Benchmark the costs and performance of your technicians, vendors, locations, and assets.
- Assess how outliers are impacting the company's brand and P&L.
- Discover the highest-impact improvements to supercharge your performance.
- Replace assets before they cost more to fix than to replace—and demonstrate the business case for proactive replacement.

ACCESS



Real Time Visibility & Communication

- Portals and mobile apps speed up 2-way communication while eliminating paperwork.
- On-site personnel use industry-leading mobile app to request work electronically, receive progress updates, verify completed work, and more.
- Mobile apps provide accurate 2-way communication in real time, with techs and vendors in the field.
- Powerful dashboards and reporting tools put current status and historical data at your fingertips.
- Get all info you need, fast, from any device with a data connection.