

Enterprise CMMS Maturity Matrix

CUSTOMERS

REAL-TIME STATUS UPDATES | DRILL-DOWN REPORTING |
ANDROID & APPLE IOS MOBILE REQUEST APP

FINANCE

AUTOMATED AR/AP PROCESSING | FINANCIAL
DASHBOARDS | LABOR & MATERIALS CAPTURE

VENDORS & TECHS

GPS CHECK-IN & OUT | PERFORMANCE SCORECARDS |
ADVANCED MOBILITY

ASSETS

EQUIPMENT & SYSTEM WARRANTY MANAGEMENT |
IMOBILE ASSET ATTRIBUTE CAPTURE & UPDATES

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Where are you with your **Customers**?

	Basic ★★★★★	Intermediate ★★★★★	Corrigo ★★★★★
Request Initiation & Tracking	Phone-based work order creation and open text entry	Phone & self-serve mix with limited problem codes	90% self-serve, guided creation (inclusive emergencies); real-time status updates
Spend & Budget Alignment	Only finance knows dollars	Periodic spend reporting	Real-time self-serve spend data access
Work Management	Reactive issue management & manual approvals	Some escalation and approvals; out-of-system surveys & follow-ups	Real-time automatic escalations, approvals, and verifications
Insight & Transparency	Data dump to Excel "Reporting"	Manual compiles; static reporting	Performance dashboards; subscriptions; drill-down reporting & ad-hoc querying

How do you manage your **Vendors**?

	Basic ★★★★★	Intermediate ★★★★★	Corrigo ★★★★★
Dispatching	Manual assignment; manual dispatch; phone/email/fax work order dispatch	Auto-routing by location/skill; phone confirmation on emergencies	Auto-routing with compliance skip; acceptance/rejection SLA alert
Tracking	Query-based dispatch board; outbound check calls; phone in messages	Real-time dispatch board; SLA alerts; to-do's for Ops Center	Real-time messaging; automated SLA alerts; mobile/GPS/IVR check-in & check-out
Close Out	Paper work order and/or invoice	Digital status and completion notes; paper signature	Digital status; completion notes; repair category/code and asset detail capture; digital signature
Performance Data	Anecdotal and reactive assessments	Status and work load reports with anecdotal & reactive assessments	Automated scorecards; real-time issue alerts; comparative benchmarking

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How do you manage your **Techs**?

	Basic ★★★★★	Intermediate ★★★★★	Corrigo ★★★★★
Dispatching & Scheduling	Manually assigned buckets of PM and demand work orders by technician	Auto-assigned work orders without scheduling information	Auto-assigned by trade & site location; planner optimized integrated demand and PM scheduling
Tracking & Monitoring	End of day/week data entry updates; call-in for exceptions	Real-time status updates with manual exception handling	Real-time status with GPS location stamps; integrated work order exception handling & SLA compliance alerts
Labor & Materials	Total labor & materials costs allocated across work order volume	Manual assignment of costs by back office	Automated capture of work order labor and materials costs
Performance Data	Anecdotal and reactive assessments	Status and work load reports with anecdotal & reactive assessments	Automated scorecards, productivity reporting, real-time alerts, and GPS breadcrumb trail reporting

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How do you manage your **Finances**?

	Basic ★★★★★	Intermediate ★★★★★	Corrigo ★★★★★
Pricing Control	NTE in contract; no NTE invoice audit	Manual NTE quotes; NTE invoices manually audited and rejected	NTE by specialty; real-time quote and authorization tools; NTE invoice auto rejection
Invoices/AP	Invoices submitted via paper or disconnected to work order system	High cost scanned invoice auto routed but manually audited	PM invoices auto created; vendor uses location/skill rate card to submit demand invoices; little to no audit required
Request for Funds/AR	Data export enhanced manually and submitted; manual exception handling	Data report auto formatted and sent; manual exception handling	Data auto presented in Funding Request portal with real-time work order detail drill through
Reporting	No real vendor data or work cost data	Data dump to excel reporting	Automated dashboards & subscription reports

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How do you manage your **Assets**?

	Basic ★ ★ ★ ★ ★	Intermediate ★ ★ ★ ★ ★	Corrigo ★ ★ ★ ★ ★
Tracking	Asset names, no attributes	Canned asset attributes added by back office	Customized logged attributes per templated asset model. Real-time attribute capture; systemic assets
PM Management	Simple schedules; auto creation	Simple schedules; auto creation and dispatch; punchlists	Auto assigned and dispatched; punchlists; pre-pop. invoices; visits; mass management
Lifecycle	Manual capital plan based on overview assessment	Automated capital plan based on periodic out of system assessments	Automated integrated capital plan based on real-time data
Warranties	No warranties	Product warranties	Equipment & service systemic warranties

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How it benefits you.

A Cloud-Based Solution

Corrigo Enterprise is a web-based Facilities Maintenance solution that serves as a communication platform for your sites, staff, and vendors. It truly is a paperless environment and everything that you need to make an informed decision is at your fingertips. Everybody is connected 24/7 via smartphone, tablet, and computer. Business intelligence on the fly.

Automation

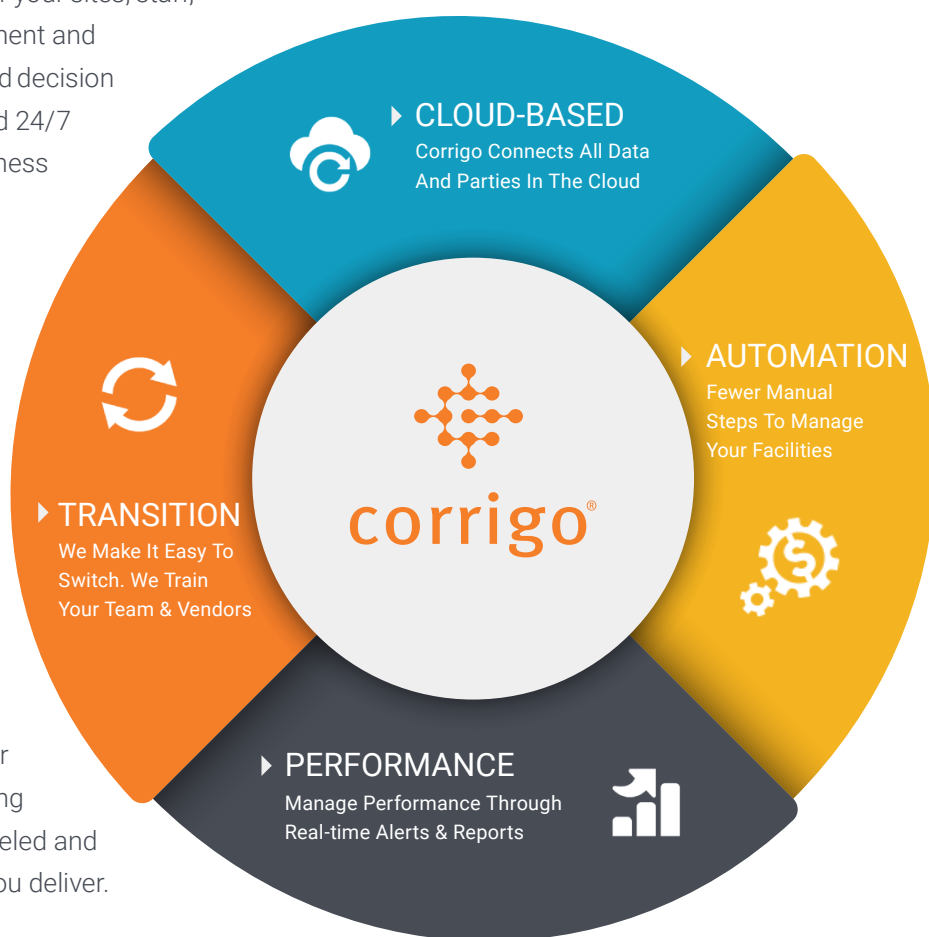
Step up to the Next Generation in automation where you get to set business rules and watch as costs go down, delivery gets consistent, and you have time to focus on exceptions and continuous improvement.

Performance Management

Through real-time visibility into every transaction, tech, vendor, and asset, via your customized portal and our powerful reporting module, your response time will be unparalleled and your customers will understand the value you deliver.

It's Easy to Switch

Corrigo has developed an industry leading methodology to swiftly transition you to the Next Generation, Best-of-Breed Facilities Maintenance solution. The transition will be seamless and efficient focused on configuring the solution to meet the business needs you have always wanted to deliver.





The world's most successful companies maximize their P&L contribution from every facilities maintenance and repair investment with Corrigo Enterprise. More than just CMMS, our intelligent mobile and SaaS work order management platform includes EAM for asset-level budget planning, 100 percent paperless and mobile workflow management, client billback, dynamic work routing, robust system integration and reporting, and much more. Integrated seamlessly with dozens of ERP, accounting, property management, and other platforms.

Proven results

Corrigo clients have saved millions of dollars while enhancing brand and operational performance. Deliver maximum P&L contribution from every facilities maintenance and repair investment.

Engaged vendors

Thousands of vendors use Corrigo to manage their own businesses and receive work from fellow Corrigo users.

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