CorrigoPro v4.2
Release Notes

CorrigoPro Desktop v4.2
Release Notes

Live WO Details at a Glance

Introducing a new CruChat tab called "WO Details." This new tab presents structured WO information including SLAs, status updates, WO completion info, procedures and quote status – all updated live.

PM/RM WOs: Specify Repair Info in Bulk

CorrigoPro Desktop users will have now have the ability to specify completion details during bulk completion of PM/RM WOs. This is a revamp of the current PM WO completion process intended to increase efficiency and save you time.

Email Alerts for Updated SLAs

Providers can now receive email alerts when SLAs are updated by customers.

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Conversion to Local Time

When enabled, time stamps will be automatically converted to the local time of CorrigoPro end users.

Conversion to Local Time

Left: SLA time stamps in the WO time zone defined by the customer
Right: SLA time converted to local user time

Expiring Credit Card Alert

When enabled, users will be notified that the credit card on file will soon expire. Warning notifications will be sent at 30 and 15 days until expiration. In the final 7 days, the user will receive daily notifications until the card information is updated.

Expiring Credit Card Alert

An example notification can be viewed below.

Procedures/Checklists on WO Printouts

WO printout views and email alerts have been expanded with procedures and checklists. All updates to procedures and checklists are reflected live.

Attachment Info on WO Printouts

WO printout views and email alerts have been expanded with procedures and checklists. All updates to procedures and checklists are reflected live.

New Great-Looking Robot ☺

Other Changes

- Infrastructure to support the offline mode on mobile devices

- Firebase cloud messaging engine for Android Push Notifications

- Inclusion of a company ID on the provider profile (used for support and onboarding)

- Improved handling of bulk actions (WO acceptance and WO completion)

- User interface performance improvements

- Improved fault tolerance of web applications

- New management capabilities of undelivered alerts

- Indicator of applied filters

CorrigoPro Mobile v4.2
Release Notes

Offline Mode

While in offline mode, users can accept WOs, check in, check out and pause work. Users can also send messages, pictures and attachments.

iOS Screenshots
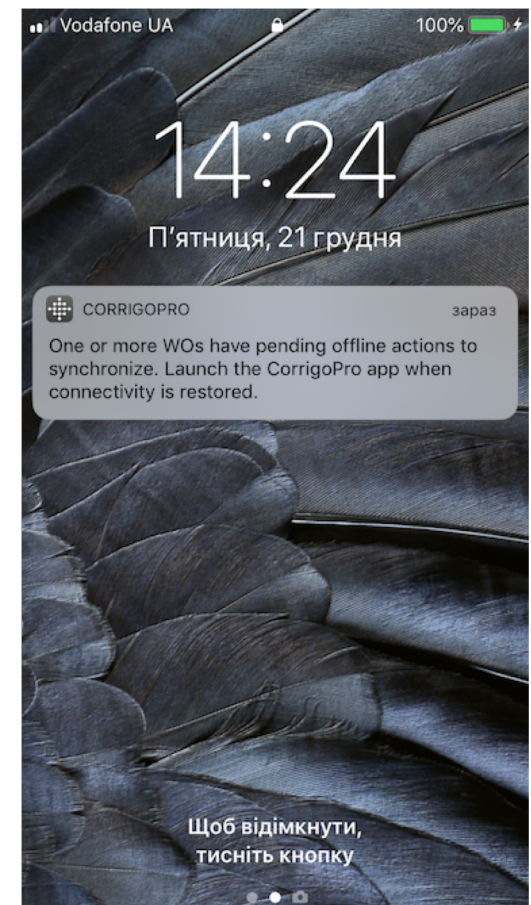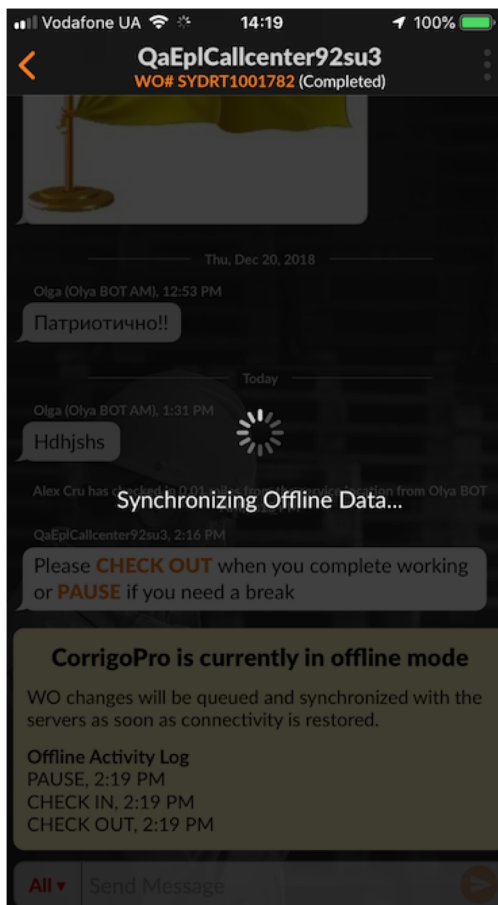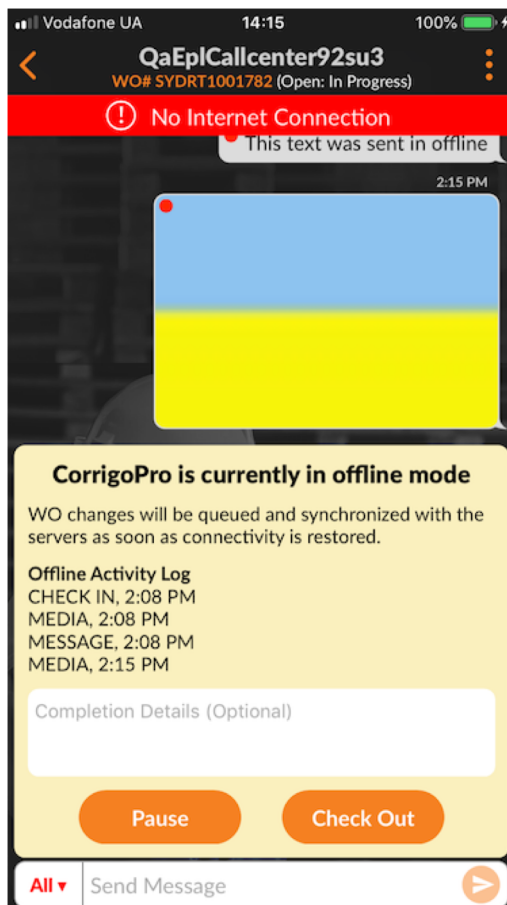
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Android Screenshot
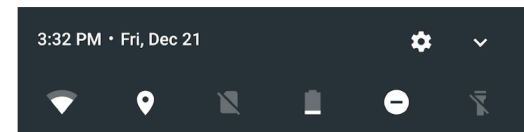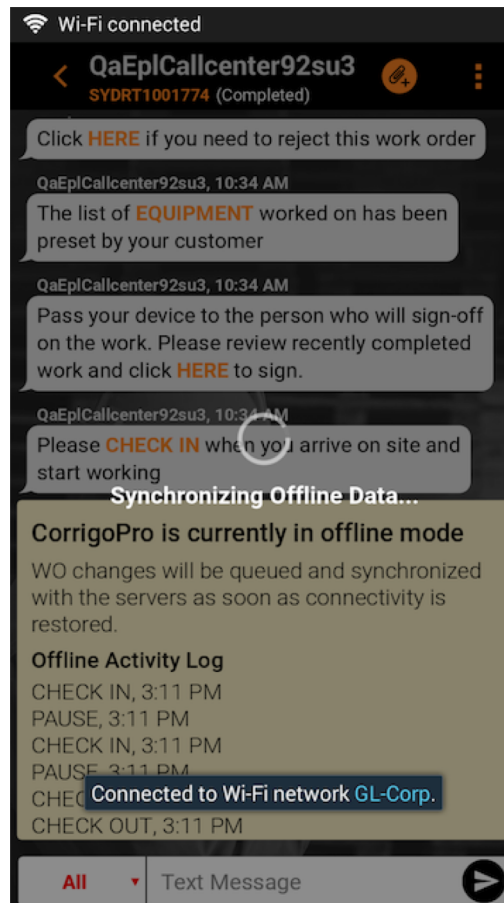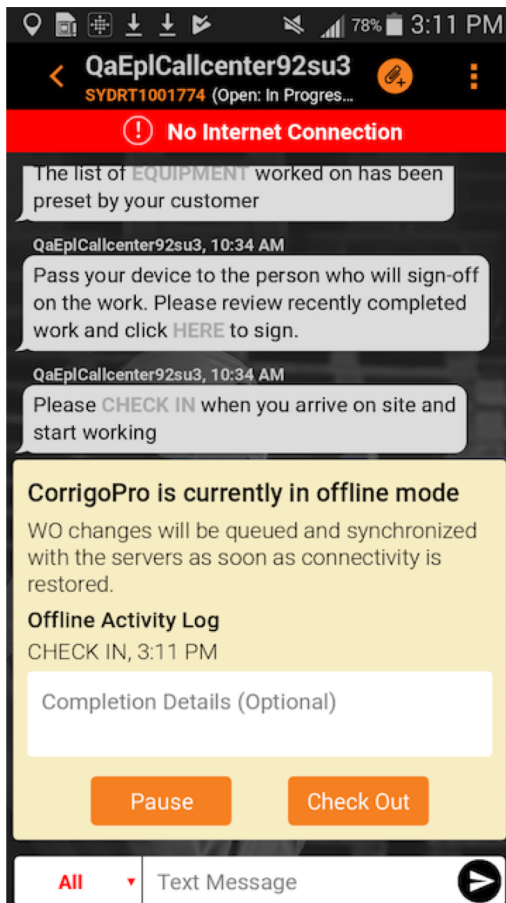
Conversion to Local Time
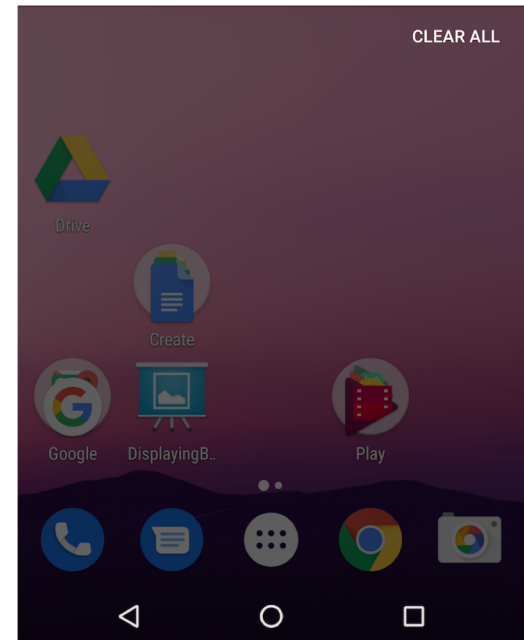
When enabled, time stamps will automatically be converted to the user's local time.

A screenshot of the left shows SLA time stamps in the WO time zone defined by the customer. The right screenshot shows SLA time converted to local user time.

iOS

Conversion to Local Time

When enabled, time stamps will automatically be converted to the user's local time.

A screenshot of the left shows SLA time stamps in the WO time zone defined by the customer. The right screenshot shows SLA time converted to local user time.

Android

Other Changes

- Remotely wipe CorrigoPro app data when a member is removed from a Cru
- Added a banner prompting users running old OS versions (iOS 9, Android 4) to upgrade
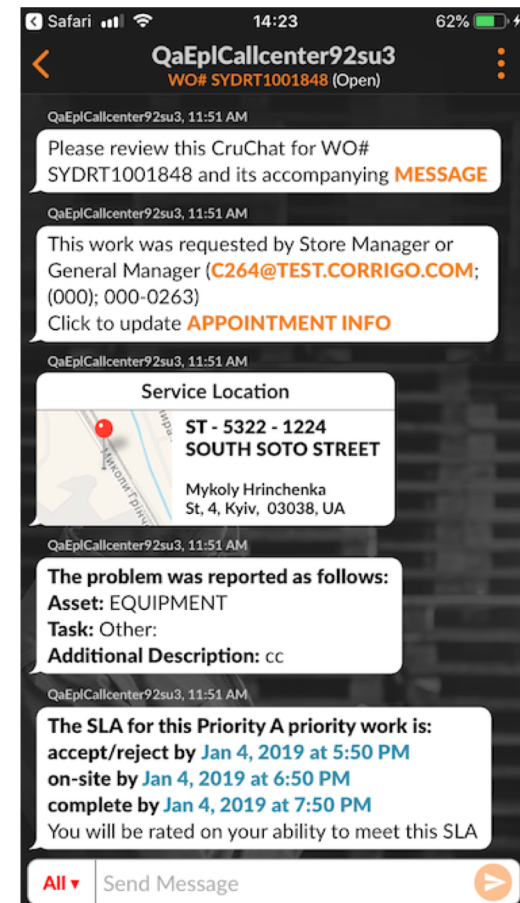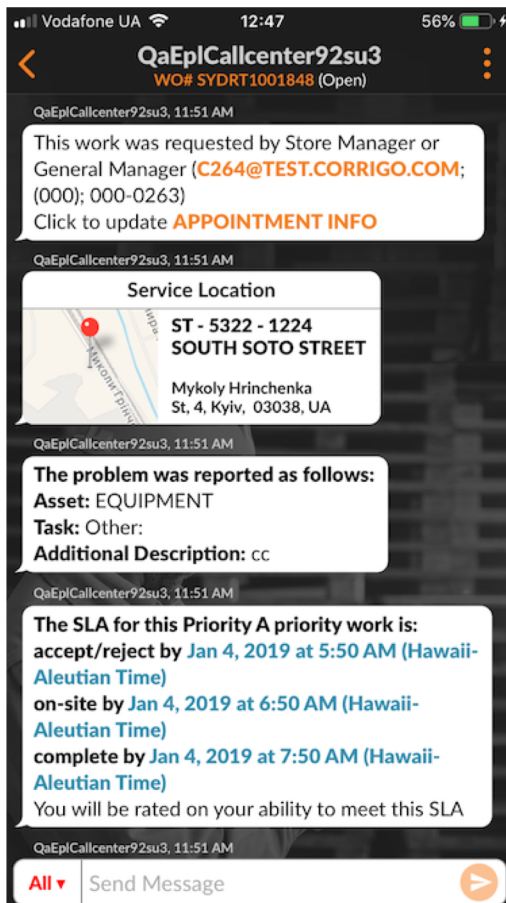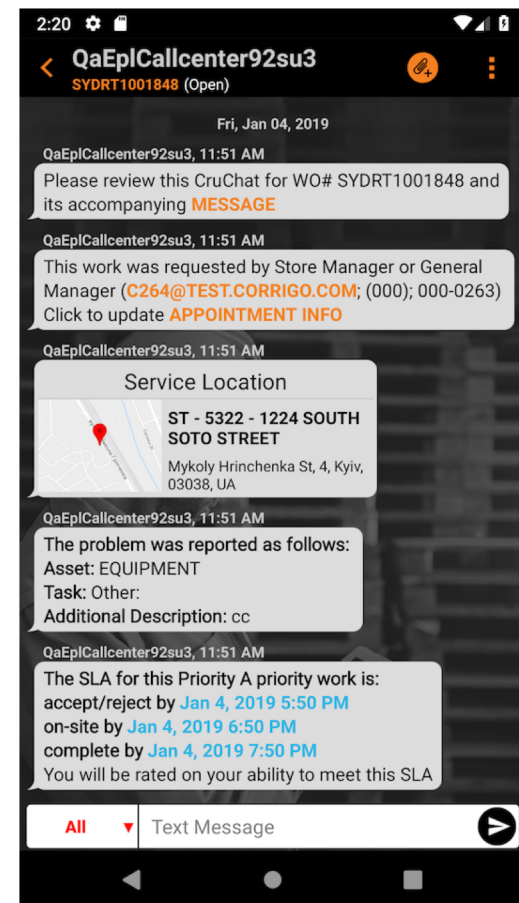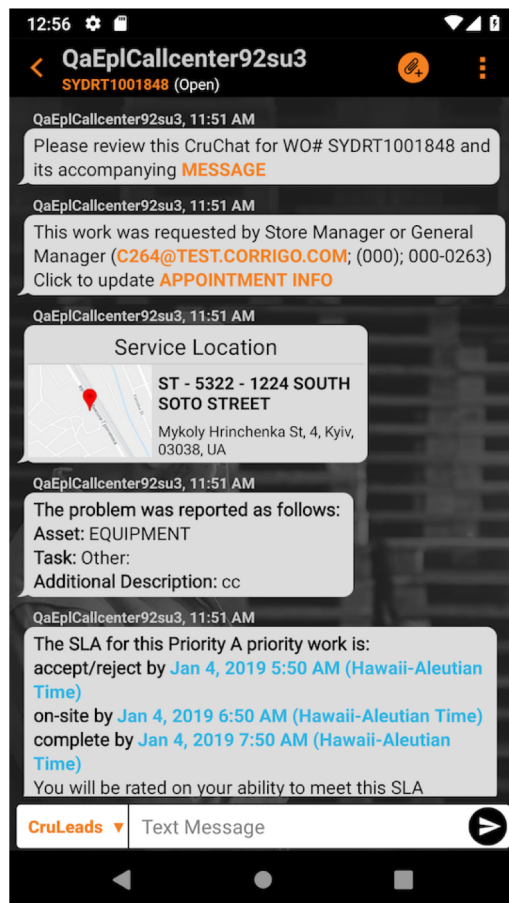- Android only: improved mobile push notification handling by switching to Firebase Cloud Messaging
- iOS only: support for iPhone XS Max and XR display sizes
- Performance and stability improvements to the geofencing and CorrigoPro Network communication and error handling
- Additional translations and improved multi-national support