## TIPS AND TALKING POINTS FOR INSURANCE PROFESSIONALS

## WHAT YOU WHAT YOU TYPE OF MAP CHANGE SHOULD KNOW SHOULD SAY Currently, the National Flood Insurance Program (NFIP) offers a Your building has been newly designated cost-saving option for newly affected building owners called the in a high-risk area for flooding. Newly Mapped procedure. If you have a mortgage, most lenders will For buildings that are newly mapped into a high-risk area, require you to carry flood insurance. the NFIP allows rating using the Preferred Risk Policy (PRP) If you don't carry a mortgage, you should premium rates when coverage becomes effective within 12 still protect your investment with flood Moderate- to months after the maps become effective, instead of using the insurance. National statistics show that you Low-Risk Zone higher rates of the high-risk area. After the first year, rates will are more likely to experience a flood than a (B, C, X) Changing then increase up to 18 percent a year. to a High-Risk Zone To be eligible for the PRP rates, the building must meet the loss The NFIP may have a lower-cost alternative (e.g., AE, VE) history requirements for the PRP. For those that do not qualify, available than using the new maps for grandfather rating may be an option. rating to help reduce any potential financial Note that PRPs written and renewed for properties newly mapped burden due to this map change. into high-risk areas will be written at higher premiums than PRPs Maximize your savings and reduce your on properties in moderate- to low-risk areas due to higher Federal risk now; buy a PRP before the new maps Policy Fees and Reserve Fund Assessments. become effective. Loyal Clients Can Keep Existing Zone or Base Flood Elevation (Pre- and Post-FIRM) • Customers, who buy a policy before maps become effective and Your building is now at an even higher risk

High-Risk Zone A or AE to a Higher-Risk Zone V or VE. or Increasing Base Flood Elevation

- then maintain their coverage can grandfather the lower-risk zone or Base Flood Elevation (BFE) for future rating.
- If you have a policy, maintain continuous coverage for a more affordable rate.
- Policies can be assigned to a future property owner.
- Owners of pre-FIRM buildings *must* purchase a policy before the maps become effective and maintain coverage continuously to maintain grandfathering.
- of flooding.
- Rates are higher for higher-risk areas.
- Purchasing before the map revision allows you to save on insurance.
- Renew to stay protected and save money.
- There is at least a 1 in 4 chance of flooding over the life of a 30-year loan in high-risk areas.

## Show Compliance with a Previous FIRM for Lower Costs (Post-FIRM Only)

- If the new maps are already in effect, the lower BFE or lower-risk zone when the structure was built can be grandfathered and used for rating.
- Get a copy of the FIRM effective at the time of construction showing the zone or a compliance letter from a community official.
- To keep existing BFE when the structure was built, get an Elevation Certificate and a copy of the FIRM effective at the time of construction, or a compliance letter from a community official.
- Always use the new map if it will provide a more favorable premium (or lower rate).
- Lower-cost options are available (show building was built in compliance at the time of construction).
- You are eligible for a lower rate. Keep costs down by locking in the lower-risk zone or BFE for future rating.



| TYPE OF MAP CHANGE  | WHAT YOU<br>SHOULD KNOW  | WHAT YOU<br>SHOULD SAY   |
|---|--|--|
|   | Conversion Offers Savings  |  |
| High-Risk Zone (e.g.,<br>AE, VE) Changing to a<br>Moderate- to Low-Risk<br>Zone (X, shaded X) | <ul> <li>If they meet the underwriting criteria, convert the high-risk policy to a PRP, and it results in a lower premium.</li> <li>Use the existing policy's current effective date and use closest coverage limit or next highest option if no exact match exists.</li> <li>Submit PRP application and insured-signed conversion form.         Note that the policy limit must be equal to the existing building or contents limit or the next highest option.     </li> <li>Insured will be refunded the difference in premium.</li> <li>NFIP allows agent to keep both commissions.</li> </ul> | <ul> <li>Your risk is reduced, not removed.</li> <li>People in moderate- to low-risk areas file more than 20 percent of all flood insurance claims and receive one-third of flood disaster assistance.</li> <li>You are eligible for a lower-cost PRP.</li> <li>Stay protected and get money back once maps are effective.</li> <li>There will be no gaps in coverage and no additional money up front.</li> </ul> |
|   | Review of Current Coverage Ensures Financial Protection  |  |
| No Change   | <ul> <li>Do they have flood insurance?</li> <li>If so, is the building limit up to date?</li> <li>Is contents coverage provided, and is the limit up to date?</li> <li>If they don't want full coverage, have them sign a declination form.</li> </ul>   | <ul> <li>Homeowners insurance doesn't cover damage due to floods.</li> <li>Floods can happen anytime, anywhere.</li> <li>Your home is a major investment—protect your finances.</li> </ul>   |

## MORE FLOOD MAP TALKING POINTS

- Flood hazard maps, also called Flood Insurance Rate Maps (FIRMs), show levels of flood risk. Flood hazards are dynamic, so many FIRMs may not reflect recent development or natural changes in the environment.
- The Risk Mapping, Assessment, and Planning (Risk MAP) effort is a nationwide effort designed to provide communities with flood risk information and tools that can enhance local mitigation plans and better protect citizens from flood risks.
- Flooding can be dangerous and costly. The new maps provide a more accurate picture of the real risk that property owners will
  want to address.
- Over time, water flow and drainage patterns can change dramatically due to surface erosion, land use, and natural forces. The likelihood of flooding in certain areas could change along with these factors. Additionally, remapping studies integrate the most current rainfall, elevation, and other key data with the latest modeling technology to provide an up-to-date picture of the area's flood risk. The result: a better picture of the areas most likely to be affected by flooding and a better foundation from which to make key decisions.

Visit Agents.FloodSmart.gov/Agents/discussing-map-changes for more information and resources to discuss map changes.

