

# Destiny One Dashboards

Powered by Tableau®

Leverage business intelligence to make data-driven decisions



Destiny One Dashboards, powered by Tableau®, are engaging and powerful data visualizations that allow higher education leaders to see trends and operate their businesses with data-driven intelligence. Higher education institutions are always gathering data, but often suffer from data overload. Destiny One Dashboards empower higher education leaders to leverage data in a user-friendly and actionable way.

**Destiny One Dashboards provide 42 powerful visualizations that allow you to monitor trends and operate your business with data-driven intelligence.**

## Feature Sets

### View

This package gives an unlimited number of staff users access to view Destiny Solutions published (currently 42) dashboards.

### Author

This package includes all View functionality and also gives 10 staff users access to a dedicated Tableau Server Site (hosted by Destiny Solutions) to create and edit dashboards for your school using Destiny Solutions data sources. This package allows users to:

- Modify dashboards initially published by Destiny Solutions
- Publish dashboards authored or modified themselves, using Tableau-optimized data extracts published by Destiny Solutions
- View published dashboards on Tableau Server in the Staff View
- Remove dashboards

### Connect

This package includes all View functionality and provides 25 staff users with Author functionality. It also allows schools to connect with external data sources. In addition to the View and Author capabilities, this package allows users to:

- Publish dashboards authored or modified themselves, using Tableau-optimized data extracts published by Destiny Solutions or external data sources such as Excel, the Destiny One Archive database, or any other MS SQL or Oracle database (see terms and conditions for full list and restrictions)

For inquiries or pricing, please contact [dashboards@destinysolutions.com](mailto:dashboards@destinysolutions.com)



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## Common Questions and Answers

**Q:** Can on-premise customers enable Destiny One dashboards?

**A:** Yes, we simply need your IT organization to permit a connection between your on-premise production database to our secure instance of Tableau Server in the cloud.

**Q:** My institution already has a license for Tableau. Can we leverage it?

**A:** You may use any existing licenses for Tableau Desktop to edit or create dashboards with the Dashboard Author or Connect packages. Named users will be able to connect to data sources available in the purchased package. Existing licenses for Tableau Server cannot be used; Destiny Solutions hosts a dedicated instance of Tableau Server which drives dashboards in the Staff View; it is not possible to connect the Staff View to an external instance of Tableau Server hosted by another institution.

**Q:** Can I use Tableau Reader?

**A:** The Dashboard Author and Connect packages allow named staff users to download visualization files with data extracts, which can be opened in the standalone Tableau Reader.

**Q:** Can I use Tableau Public or Online?

**A:** No. The data sources necessary to drive the dashboards will either be hosted on the instance of Tableau Server hosted by Destiny Solutions, or hosted by your institution, behind your firewall. These are inaccessible to Tableau Public. Destiny Solutions hosts a dedicated instance of Tableau Server which drives dashboards in the Staff View; it is not possible to connect the Staff View to an instance of Tableau Online.

**Q:** Is Tableau Desktop included with the Dashboard Author or Connect packages?

**A:** No. Users can use the Tableau Server web editing environment to modify dashboards or to create their own. Optionally users can use Tableau Desktop (purchased directly from Tableau) and publish their dashboards to the Tableau Server Site (hosted by Destiny Solutions).

**Q:** I am having trouble creating my own dashboards, what training and support materials are available?

**A:** Training materials are freely available on Tableau's website. Additionally, the Tableau user community is very active and there are hundred of articles on tips and tricks to designing dashboards. Destiny Solutions does not provide Tableau training nor do we provide advice with authoring or troubleshooting your own dashboards.

## Terms and Conditions:

1. For Dashboard Author and Connect packages, named staff users will be provided a user name and password to access your school's Tableau Server Site (hosted by Destiny Solutions). Requests to enable and disable these user accounts must be made by opening a ticket in Zendesk. These users will be able to view, modify, download, and publish visualizations.
2. Users can use the Tableau Server web editing environment to modify dashboards or to create their own. Optionally users can use Tableau Desktop (purchased directly from Tableau) and publish their dashboards to the Tableau Server Site (hosted by Destiny Solutions).
3. The Dashboard Author and Connect packages includes access to the eleven Tableau-optimized data extracts in these topics: course section enrollments, applications, revenue, conference enrollments, program offering enrollments, certificate enrollments, bundle enrollments, students, groups, instructors, and facilities. These data extracts are simplified and de-normalized views of the Destiny One production database, and are updated on a schedule on a nightly basis from each school's production database. Personally identifiable information such as first and last names, and street addresses does not exist in the student, group, and instructor extracts. The tables and columns in these extracts are fixed; schools can not change the data or columns included in these extracts.
4. Named staff users who download visualization files can choose whether to save data extracts along with the visualization file. Destiny Solutions assumes no responsibility for data extracts created by staff users and stored off the Tableau Server.
5. Connections to external data sources is available with the Dashboard Connect package. Up to five external data sources types are allowed and limited to Tableau Data Extracts (multiple instances per site), Excel (multiple instances per site), MS SQL Server (one instance per site; such as the Destiny One Archive database, which is available as a separately licensable option), Oracle Database Server (one instance per site), and Salesforce (one instance per site). Destiny Solutions reserves the right to cease connections to external data sources if there are performance issues caused by that connection.
6. Tableau Desktop and Server training materials are freely available directly from Tableau's website; Destiny Solutions does not provide any training or advice on dashboard authoring. Any dashboard originally published by Destiny Solutions, subsequently modified by a staff member at a school, is no longer supported by Destiny Solutions. Any dashboard authored by a staff member at a school is not supported by Destiny Solutions.
7. Destiny Solutions reserves the right to add new dashboards, enhance, modify, or remove existing dashboards that are published by Destiny Solutions.
8. Destiny Solutions reserves the right to add new data extracts, enhance, modify, or remove existing data extracts that are published by Destiny Solutions.
9. Destiny Solutions reserves the right to disable dashboards published by school staff if they cause performance issues on Tableau Server.

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