DELIVERING ACCOUNT-BASED CONTENT AT SCALE

#PARTNERDAY18

kuno[®] CREATIVE



Kuno has been a HubSpot Partner since 2009 and provides digital marketing services to mid and largesize companies.







Dan Hanrahan President & Founder

Do more with employee email by inserting targeted call-toaction banners within on-brand email signatures.



WHY ABM?

Attract New Prospects

- 1. Everyone is blogging and doing SEO
- 2. YAEB Yet another eBook
- CAC Is rising with increased demand gen funding needs to support goals
- 4. Increased competition Leverage existing relationships across the entire company

Engage Existing Customers

- 1. They don't take calls
- 2. Need reminders Not email blasts
- 3. Limited time & selective with meetings

"Leads nurtured with personalized content tend to lead to **20% more** sales opportunities"

- Demand Gen report

Personalization and relevance are key to ABM

That's Easier Said than Done: Where Do I Start?

GETTING STARTED WITH ABM:



Audience HubSpot Lists **Channel** Employee Email Signatures

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Email is big. REALLY BIG!

274B human emails / day

Employee Email is a scalable way to deliver ABM Content.



Source: 2018 Zapier Software Trends Report

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Your best marketing asset: Your people

"When I logged into **HubSpot** I was shocked at the level of engagement our Sigstr campaigns received. Sigstr spreads digital reach using passively acquired attention. To a marketer, passively acquired attention is a gold mine."

Erika Conefry, Marketing Manager, Net Health

TARGETED BANNERS

Dynamic by Sender:HR, Sales, Support TeamsDynamic by Recipient:Customer, ABM Prospect, Co-Worker

To:	
Subject:	
	Street, 1st Floor, Pittsburgh, PA 1522 3-456-7789 (m) email@nethealth.cor
ANTHONY SAYS "Nominate your extraordinary colleag 2018 Employee Awards Dead	

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75 customers drive marketing ROI with

Sigstr & Hubspöt

 <u>Sigstr for ABM</u>: Deliver targeted signature banners by syncing HubSpot lists with Sigstr.

- Signature Sync: Deliver signatures & banners in HubSpot emails for consistency and targeting.
- 3. <u>Analytics Sync</u>: Push Sigstr analytics to HubSpot for ROI Tracking.



ABM FOR KUNO

New Prospects

- 1. #1 Reason to Hire Kuno Industry Experience
- Targeted Ungated Content Increased conversions. They're already in our database
- More Opportunities for Engagement -Website visits, Webinars, Events

Current Customers

- Awareness & Upsells Lead with Inbound but sell many other services
- 2. Retention Ungated success and case studies
- Daily Repetition Reinforce and repeat without a lot of opt-outs

Email Signature CTA's for Kuno

Sigstr Banner Name (HubSpot List)

Digital Marketing eBook (Default) Video Best Practices (Customers) Setting Budgets (Persona Leads) Mktg in Healthcare (Healthcare Leads) Tech Mktg for CEO's (Tech Leads) We Want to Work w You! (Open Oppty's) HubSpot - Tips (HubSpot Customers)



ROI FOR KUNO

Aggregate Measures

Duration:	5 Months
Sigstr Banners:	16
Impressions:	125,000

Video Service CTA Results:

CTA Type:	ABM
Audience:	Current Customers

"The video banner displays when employees email our customers. Employee email is a powerful way to cross-sell services—one of our largest clients requested \$60k of video work in just Q1 as a result of the campaign."

• • •	New Message	\triangleleft
To:		
Subject:		
Chris Knipper, CEO Kuno Creative Direct: <u>123-455-6789</u> Cell: <u>440-123-4567</u> VIDEOS THAT CUSTOA SEE OURS	AERS 🖳	

NO SELLING!

Every Email Kuno sends drives awareness for email signature marketing.

- 1. Kuno Uses Sigstr for Its Own employees
- 2. Customers Ask about Sigstr
- 3. Kuno Refers Customer to Sigstr
- 4. Sigstr Manages The Sales Process
- 5. Kuno Manages Sigstr for Customer

•••	New Message	\triangleleft
To:		
Subject:		
Chris Knipper, CEO		
Kuno Creative		
Direct: <u>123-455-6789</u>		
Cell: 440-123-4567		
	GET BUY-IN AND	
	SET THE RIGHT BUDGET	
	GET OUR INBOUND MARKETING GUIDE \rightarrow	
Not Using Sigstr Yet?		
77		

CUSTOMER EXAMPLE: office[®]

KUNO SERVICES FOR IOFFICE

office

Identify Audience & Create HubSpot List

Design Banner & Add to Sigstr



Kaitlan Smith Sr. Account Executive 1210 W. Clay Street Houston, TX 77019 P. 713.123.4567 | E. ksmith@iOFFICECORP.com www.iOFFICECORP.com

9 out of 10 CUSTOMERS recommend... office

Sync HubSpot List with Banner

Sync a list from HubSpot

Select the Hubspot lists you wish to sync with Sigstr

You only need to perform this step once. Sigstr will sync this list any time a change is made in Hubspot.

Show	100 ¢ entries	Search:		
	List Name 🗘	Number of Contacts \$	Type \$	Creation Date 🕏
	MQLs, SQLs & Opportunities	152	Smart	19 Feb 2018
	Manufacturing Leads Not Other	287	Smart	19 Feb 2018
	Nora Leads Not Other	892	Smart	19 Feb 2018
	Renewable & Energy Leads Not Other	245	Smart	19 Feb 2018
	Tech Leads Not Other	704	Smart	19 Feb 2018
	HubSpot Customers Not Lifecycle Stage Other	1489	Smart	13 Feb 2018
	Changed/Added Owners 020818	15962	Static	08 Feb 2018
	Download - Digital Marketing Strategy Kit	65	Smart	08 Feb 2018
showin	g 1 to 100 of 290 entries			Previous 1 2 3 Next
	Select Type	> Sync		Sync

KUNO SERVICES FOR IOFFICE

Kaitlan Smith

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Build HubSpot Landing Page

SCHEDULE YOUR LIVE, PERSONALIZED DEMO HERE!

See how our workplace management software can help improve your organization's efficiency. We'd love to speak with you about your specific needs. When you schedule your demo, you'll learn how to:

 Customize the live Webex to your specific needs and problems.

Demonstrate the features and functionality.
 Show you the intuitive easy-to-use format of the iOFFICE

application. Identify opportunities to create better customer satisfaction.

Complete the form to the right to schedule your live demo and see why thousands of your colleagues rely on iOFFICE's workplace management software every day.



REQ	UEST	A DEMO
First Name		Last Name
Company Name		Email
Department		When are you available for a dem
What module demos are you intere	sted in? (Check all that apply)*
Employee Experience Apps		Asset Tracking
Print & Copy Management		Inventory Tracking
IWMS Mobile Apps		E Lease Management
Mail Management		Move Management
Reservations Management		Service Request
Space Management		Visitor Management
Wayfinding		
- How would you describe yo	ourself?	-
- Please Select Country -		
Schedule My Demo		

Track Results in HubSpot & Sigstr



AGENCY: REFER & SERVICE SIGSTR: SELL & IMPLEMENT

Agency Services

- 1. Set-Up of HubSpot Integration (1 hour)
- 2. Design Services for CTA Banners (1 hour / banner)
- 3. ABM Execution: Sigstr and HubSpot Lists (.5 hours / banner)
- 4. Strategy and Calendar for CTA Banners (90 minutes / qtr)
- 5. Reporting and Optimization (1 hour / month)



office USERS Have you tried... HUMMINGBIRD'S Employee Apps? >



Takeaways:

- Email signature marketing is perfect for ABM
 Agencies generate services with Sigstr
- 3. Agencies grow via email signature marketing

Learn More

www.Sigstr.com

Thank You!



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Dan Hanrahan @danhanrahan8 dan@sigstr.com



Appendix

Right Time Content

- 1. "Demo Complete" box checked
- 2. Prospect added to smart list
- 3. Emails to prospect will have "Thank you for taking a demo" CTA for 2 weeks





The Effect of Email Signature Marketing

Test 1 Email with a non-branded email signature Test 2 Email with a branded email signature and text call-to-action Test 3 Email with a branded email signature and banner call-to-action





Ashley Richter Marketing Ops Return Path

> "Sigstr is our #1 performing advertising channel. Nearly every closed-won deal includes a click on a Sigstr campaign. Sigstr outperforms other advertising channels, including display, retargeting, paid search, and sponsored e-blasts."



Accurate Segments Fuel Effective ABM

By understanding <u>Employee</u> and <u>Customer</u>: Sigstr delivers targeted content making human to human interactions more productive



Life before Sigstr

(the dreaded email from marketing)

• • •

New Message

To: all@company.com

Subject: Please update your email signatures

Good Morning All,

In an effort to remain consistent with email signatures, below are instructions that will help you update your email signature with our most updated logo and website and help us have a standard signature throughout the company. Please update your signature just as it is reflected below.

 Highlight and copy my entire signature, from our logo all the way down
 Click on "File", select "Options" in the menu bar on the left side
 Click "Mail" in the left pane, then "Signatures" in the right pane
 Click "New", type a descriptive name such as "2017 Updated Sig" then click "OK"

5. In the "Edit Signature", use Ctrl+V to Paste the copied signature into the box6. Change the information to yours (name, title, dept., phone number, etc.)

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Life With Sigstr **Justin Keller** Dynamic Content Based on VP of Marketing, Sigstr Sender and Recipient SEND 1 1 • • • 1 To: scott@highalpha.com To: kelly@sigstr.com To: michael@celtics.com Subject: SENDER-BASED Subject: INTERNAL Subject: ACCOUNT-BASED MARKETING **Justin Keller Justin Keller Justin Keller** Vice President of Marketing Vice President of Marketing Vice President of Marketing Sigstr Sigstr Sigstr Email Signature Marketing Email Signature Marketing **Email Signature Marketing** www.sigstr.com 💓 🛅 www.sigstr.com 💓 🛅 www.sigstr.com 💓 🛅 Using a new digital channel for ticket sales & partnerships GET TO KNOW OUR NEWEST SIGSTARS ... Read the Case Study SUBSCRIBE