## How to Use Video Marketing to Drive More Value for Your Clients



Al Biedrzycki Channel Marketer HubSpot Partner Team @albiedrzycki



Kristen Craft Director of BizDev Wistia @thecrafty



Eric Baum CEO Bluleadz @Eric\_Baum



Dee Dee de Kenessey Partner Program Manager Wistia @deedeedkc







# HOUSEKEEPING

Webinar is being recorded

2Slides will be available after the presentation

3 Ask questions using the GTW chat pane

4Q&A will be at the end

# AGENDA

Intros 2Webinar Goals 3Why Do Video Marketing? 4 How to Use Video Marketing to Drive Client Value 5How to Sell Video Marketing to Your Clients 6Video Marketing Walkthrough 7How Do I Charge for Video Services? 8 Next Steps / Q&A

# INTRODUCTIONS

# YOUR HOSTS



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## Understand Video Marketing and Its Benefits



## Discover Strategies for Selling Video Marketing to a Client

## Learn How to Use the HubSpot-Wistia Integration



# **S WHY DO VIDEO MARKETING?**

# **Video Marketing**

Using video to drive traffic, increase conversions, and nurture prospects - while measuring video performance.

## HubSpot's Inbound Methodology

#### Inbound Methodology



by HubSpot

Attract Traffic: Educational videos

### Videos That Drive Traffic



### Videos That Drive Traffic



PRODUCTS PRICING WHY ZENDESK DEMO CUSTOMERS

# Use video on website pages.



#### Meet the star of Zendesk's new video

If you've seen the videos from our newest campaign, you've probably noticed the recurring appearance of a strange yet somewhat endearing character. CommunicaTRON (C-TRON for short) is the latest addition to our ...

# On-site video increases traffic 200-300%



Source: Marketing Sherpa

## HubSpot's Inbound Methodology

#### Inbound Methodology



by HubSpot

#### **Convert Leads:** Educational, promotional and product videos

### Videos That Increase Lead Conversion

#### LIVE WEBINAR: HOW TO USE VIDEO MARKETING TO DRIVE MORE CLIENT VALUE

Learn from video and inbound marketing experts on how to sell and deliver video marketing services to your existing clients and future prospects.



Webinar Details: Date: January 19 2016 Time: 12PM EST\* Duration: 1 Hour (Includes Q&A)

As a marketing agency, clients frequently ask you about video creation to supplement their latest product launch, announcement, or creative vision. While videos are an excellent way to drive even

FIRST NAME	
DeeDee	
AST NAME	
de Kenes	sey
EMAIL ADDR	ESS*
deedee@	wistia.com

# Use video on landing pages.

Using video on landing pages can increase conversions by

Vestas

80%

Source: Eyeviewdigital.com

### Videos That Increase Lead Conversion

#### Watch Our Video Today!

Why is your Product Cost such a mystery? Learn how a broken-down, structural approach to cost can help your company not only reduce your product cost, but even create new revenue streams.

- · Learn why many optimization initiatives fail (and how you an avoid making these same mistakes)
- · Discover the most effective approach for PCO that you can use
- See real world examples of how PCO can reverse poor revenue and high costs

## Enter your email address to access the rest of this video.



For more information, we encourage you to download our Case Study on how, through a structured, brokendown approach to cost, B-WI was able to execute targeted **Product Cost Optimization** and produce results. Download our latest Case Study on how B-WI's approach to PCO helped a company achieve tangible results: First Name \* Last Name Email Company Name Download Now

# Gate your videos.

## HubSpot's Inbound Methodology

#### Inbound Methodology



by HubSpot

# **Close Customers:** Educational + product videos, "Video Voicemails"

Using the word "video" in email subject lines boosts open rates by

19%

and click-through rates by

# 65%

bree. Syndacast, 2015

## Videos That Nurture Prospects



## HubSpot's Inbound Methodology

#### Inbound Methodology



by HubSpot

#### Delight Promoters: Use analytics to improve videos

## Measure video performance. Analyze play rate and engagement.



## **Understand your audience.** See how each viewer interacts with your content.



# HOW TO USE VIDEO MARKETING TO DRIVE CLIENT VALUE

# **Drive Traffic**

## Drive Traffic: FrankCrum



 off
 Home
 Services
 Why Outsource HR?
 Resources
 About Us
 Contact
 Login

 Resources for Business Owners





## Drive Traffic: FrankCrum

#### The Importance of Having a Strong Support System in Business

Posted by FrankCrum on Nov 18, 2015 10:00:00 AM



Client: FrankCrum

**Goal**: Build online presence, expertise as a thought leader, and trust with visitors

**Strategy**: Use video to engage people in a more personal way and showcase knowledge

**Results**: Thousands of views in the first month and high engagement rates

# **Capture Leads**

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Vestas

## **Capture Leads: Mocana**

MOCANA

IOT SECURITY

ATLAS PLATFORM



Driving Mobile App Usage

LEARN MORE



#### Secure IoT Applications & Devices

LEARN MORE

## Capture Leads: Mocana



IOT SECURITY ATLAS PLATFORM

## VIDEOS AND PODCASTS



Driving Usage of Enterprise Mobile Apps at Scale: 5 Considerations



IT Harvest Interview with Mocana's John Aisien



Life in the Mobile Enterprise -Ep. 1: Secure Usage of Enterprise Apps Client: Mocana

**Goal**: Stay connect with visitors and convert them into leads

**Strategy**: Collect email addresses from videos and feed them into HubSpot lists **Results**: High conversion rate (62%) from turnstile

**Surprises**: Really high average engagement rate for a 1 hour video (15%)



## Nurture Prospects: Barry-Wehmiller International



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#### Client: Barry-Wehmiller International

#### Goal: Make their services easier to understand

**Strategy**: Added the informational video (Product Cost Optimization) to lead nurturing campaign and case study landing page so people would quickly understand this service

**Results**: Better conversion rates for landing page compared to having no video

Time Per Video: 8 hours


### Close Deals: Bluleadz



#### Agency: Bluleadz

Goal: Bring on new clients

**Strategy**: Use video make a personal connection and differentiate themselves

**Results**: 77% close rate and increased trust up from 60% without video - increase of 28%

Surprises: High play rate

Time Per Video: 1.5-2 hours

# Hire Great People

### Hire Great People: Bluleadz



#### Become An Inbound Marketing Professional

#### Be at the cutting edge of the marketing world!

If you want to be a part of the digital marketing world then we may be the home you have been looking for. Bluleadz is a pioneer in the inbound marketing field and a fun place to work. We are looking for smart, passionate, and creative team members to help with website design, content creation, inbound marketing management and sales.

Do you want to see your ideas put into action right away? Do you want to have fun while you work? Do you want to have unlimited growth potential? If you do and you think you have what it takes to be awesome then talk to us about

#### Meet The Bluleadz Team



### Hire Great People: Bluleadz



**Agency**: Bluleadz

**Goal**: Showcase their culture so that they hire the best/right people

**Strategy**: Introduce employees and share their values. Make the offer in a video.

**Results**: Increase in applicants, quality of applicants, yield rate for job offers, and excitement for the job

**Surprises**: New employee excitement about the bluleadz videos - sharing with mom!



### Video Marketing Stats

1. Want to do more lead gen?

Video drives 6-30% higher conversions, according to Zappos.

#### 2. Need to increase sales?

Viewers who completed a product video were 15-25% more likely to convert than passive viewers, according to Wistia online ad testing.

Want to extend your reach or build an audience?
 82% of users watch video on Twitter, according to Twitter.

#### 4. Looking to drive higher engagement?

Using the word "video" in email subject lines boosts open rates by 19% and click-through rates by 65%, according to Syndacast.

### No immediate pain point? No problem.

Sell on improving existing marketing activities. Leverage your existing services to justify the value.

### Sell on Existing Content Efforts

**Tactic**: Work with clients who already do webinars. Help them repurpose and gate old webinars for lead gen.



## **Objection Handling**

#### • I have no expertise with video or where to start

Let your agency guide you. They can handle strategy and execution. Even if an agency doesn't produce video in-house, they can partner with others or use a service.

#### • But How Much Will It Cost?

Video can be very inexpensive - lighting can be set up for as little as \$100. But even a recorded webinar helps with lead gen.

#### What's the Return on Investment?

Higher engagement and conversion rates. Better open rate and CTR with emails.



### The HubSpot-Wistia Integration

#### See video heatmaps within your HubSpot account



### Organize lists, based on video views and % viewed

What's the name of this lis	t?	
Watched all of 2011 Recap Vi	deo	
Vhat type of list do you wa	ant?	
🖲 😋 Smart list – add con	tacts continuously according to	rules you set
Static list – add con	tacts manually	
Which contacts should be		
Which contacts should be	in this list?	has had event

+ Add another rule to add contacts to this list who meet a different set of requirements
Save list

6 ×

Video "2011 Recap ": 100% W... 👻

\*

#### Create alerts when people watch certain videos

E Create List

#### Ezra alert - Why pay for video hosting

<ul> <li>View all workflows</li> </ul>	When activated, this workflow will enroll	Workflow Is Live 🔻
Workflow details	New contacts in list v Why pay for hosting pla This list's original r	nembers were not
Edit workflow	enrolled	
Performance	C 102 contacts	
History		
	Unenroll contacts when they join a goal list (optional) 0	
Workflow settings	No goal list selected	
Ezra alert - Why pay for video hosting	Add step	
Begin this workflow when	First workflow step     Delay for     Days     Days     Hours     Minutes	0
A smart list updates	Send internal email  Create Email	
First workflow step	Enter email address	<u>ь в</u>
Send notification	Use an email property ezra@wistia.com Why pay for video	o hosti 💌
Save workflow	Add step	

### Allocate points when people watch certain videos

ad Scoring eturn to Settings	Tutorial		
les below determine a	contact's HubSpot Score. You can create a	a Smart List to see all contacts whose score is above a certa	ain threshold.
ssign points to conta	acts who meet all of these requirements	s:	G :
ssign points to conta	Contact	s: has had event 💌	Video "Analytics": 100% Watc 💌 💽
			101

### Send emails with video CTAs to get 20-100% increase in CTR

Marketing * Dashboard Content * Social * Contacts * Reports *	Search 👸 🔷 🖓 yuistia.com Hub ID: 120237
ፍ Email 🕜 Tutorial 🔍 Need Help?	
Content Options Sending Create A/B Test	₩ISTIA
Main Content	HI CONTACT.FIRSTNAME,
Message Subject	Describe what you have to offer the customer. Why should they read? What did you
Email Subject	promise them in the subject line? Tell them something cool. Make them laugh. Make them cry. Well, maybe don't do that
Main Email Body 邰 Make Smart	Use a list to:
Edit Insert View Style Table Tools	<ul> <li>Explain the value of your offer</li> <li>Remind the reader what they'll get out of taking action</li> <li>Show of your skill with builet points</li> <li>Make your content easy to scan</li> </ul> <b>The second </b>
Sand email 5 Save Send test email Actions	Au Mausilius to stud douil usu Preview in other inboxes View preview as Preview Suggestions
Sond email Save Send test email Actions	Preview in other inboxes View preview as Preview Suggestions

### Collect leads and pump them into specific lists in HubSpot



### HOW DO I CHARGE FOR VIDEO SERVICES?

## **Sample Video Services**

### Video Strategy: \$2500/month

- Running video lead gen campaigns
- Video promotion across channels
- Weekly reporting on video performance and video optimization work
- Guidance on making videos in-house or with external tools

## **Sample Video Services**

Video Production & Strategy: \$5k/month
(strategy services listed previously)
Video Production

Concepting, scripting, shooting, editing, posting
2 TOFU videos (blog posts, FAQs, social)
1 MOFU/BOFU videos for lead gen or conversion (thought leadership, product, pricing)

### Wistia Pricing



### Wistia's Agency Partner Program





### Resources

- 1) Pitch Deck: <u>bit.ly/wistia-pd</u>
- 2) Video Examples: <u>bit.ly/bluleadz-video</u>
- 3) Wistia Partner Program Survey: bit.ly/hubspotagency
- 4) All Resources: http://bit.ly/vmw-resources

## **Next Steps**

Wistia Consultation: matc@wistia.com





# THANK YOU.