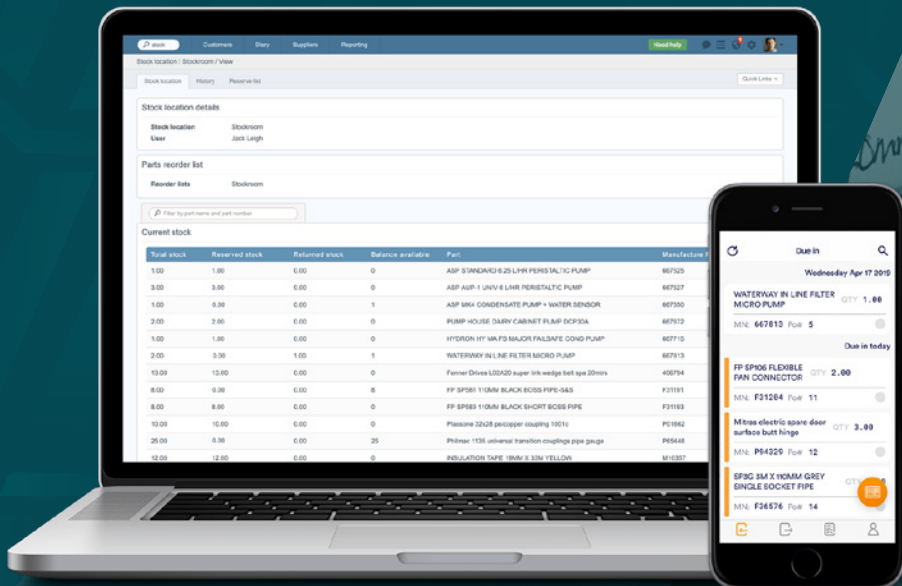




COMMUSOFT

STOCK CONTROL



Stock Control

Commusoft Stock Control offers a comprehensive digital solution to the many daily challenges of managing stock and parts in a field service business.

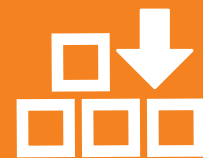
With Stock Control you can manage every single part used by your business, whether in the stockroom, warehouse, or engineers' vans. With accurate oversight of your stock process, you can save both time and money and run a more efficient operation.

Looking to enhance your stockroom workflow, reduce excess stock, streamline returns, and improve customer service? Commusoft Stock Control was designed to target these exact pain points, whilst effectively integrating with your job management tools.



Enhance Stockroom Workflow

Enhance the daily workflow of stock from check-in of parts to engineer pick up and returns



Reduce Excess Stock

Reduce unnecessary stockpiling and free up cash held in excess stock



Streamline Returns Process

Streamline the return of stock and avoid damaged or lost parts hurting profit margins



Improve Customer Experience

Improve the management of stock to offer a timely and informed customer experience



Manage stock locations

Stock can be stored and organised in multiple locations, such as stockrooms or engineers' vans. Create digital stock locations that match your physical ones and effectively manage parts across all areas of your business. Assign stock locations to individual users and transfer stock between locations as needed.

Stock Locations

Stock Locations

Stockroom 1 - Main office

Stockroom 2 - Main office

John's van

Anil's van

on's van

Filter by part name and part number

Current stock

Total stock	Reserved stock	Reser
2.00	2.00	0.00
1.00	1.00	0.00
1.00	1.00	0.00
2.00	2.00	
1.00		

Real-time stock levels

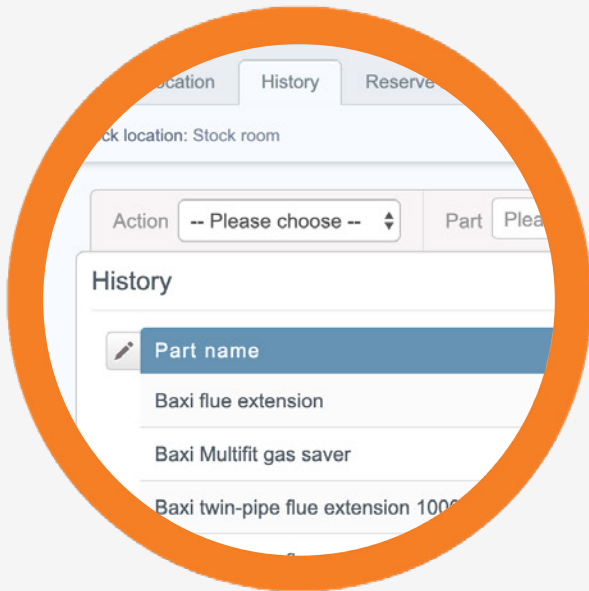
See what's in stock in each location, including which parts (and how many) are available, reserved against jobs, or scheduled to be returned to the supplier. When an engineer adds parts against a job, they can immediately see if that part is already in stock and where it's located. With this data, engineers can make informed decisions as to whether or not they need to order parts from a supplier.

Automatic reordering

Keeping a business stocked with the most-needed parts is essential to ensure smooth-running operation. Create multiple reorder lists for each stock location, allowing you to customise which parts, what quantity, and where parts are kept in stock. When available stock reaches your defined minimum level, purchase orders are automatically raised to order more.

Minimum stock level * Reorder quantity

5.00	3.00
5.00	2.00
5.00	10.00
1.00	1.00
5.00	3.00
	2.00
	10.00

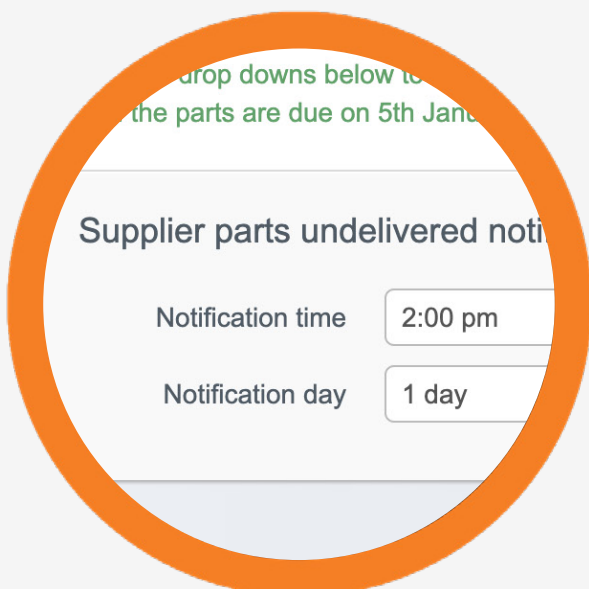
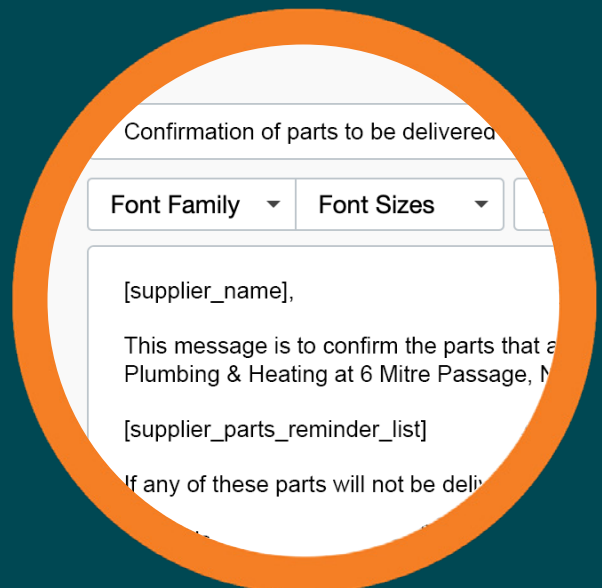


Stock history

Each stockroom is auditable, with a full history of each change to the stock levels available. See when stock has been added, reserved or unreserved against a job, marked as wasted, manually adjusted, or transferred between locations. With access to the date and time that these changes are made, you have oversight of exactly how and when stock is altered.

Supplier reminders

Effective communication with suppliers is key to maintaining an effective stock workflow. Set up automatic reminders to let suppliers know what deliveries are expected from them in a set time frame. This can give suppliers opportunity to update you on whether parts will be delivered in time, in turn, allowing you to inform customers if required parts are not available.

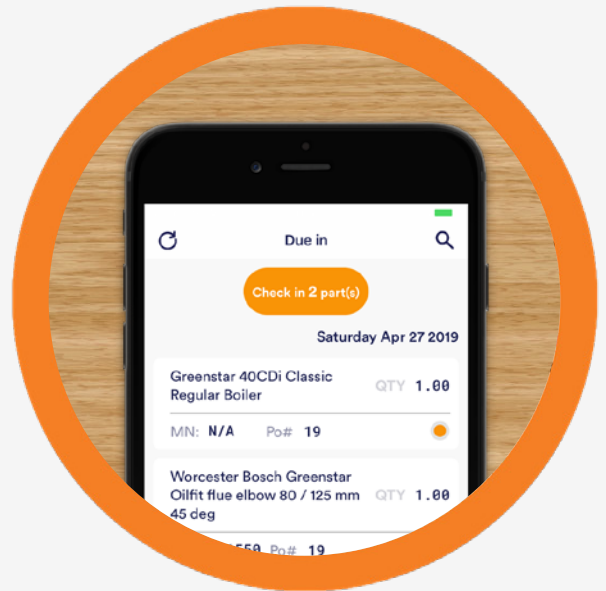


Undelivered parts

On occasion, parts will not be delivered for a job in time. It's important that when this happens, you are able to give customers advance notice that you are unable to complete the work. If parts have not arrived and been marked as available by a set time and day before a scheduled job, you will automatically be notified. This provides time to inform the customer and avoid disappointing them on the day.

Stockroom app

To enhance your business's stockroom workflow, the stock manager can utilise the dedicated Commusoft Stockroom app. This offers a compact and portable way of seeing what is due in and due out, checking-in arrived parts, and building pick lists to prepare for engineer collection. It comes with a built-in barcode scanner, so barcodes can simply be scanned and quickly marked as available in the system.

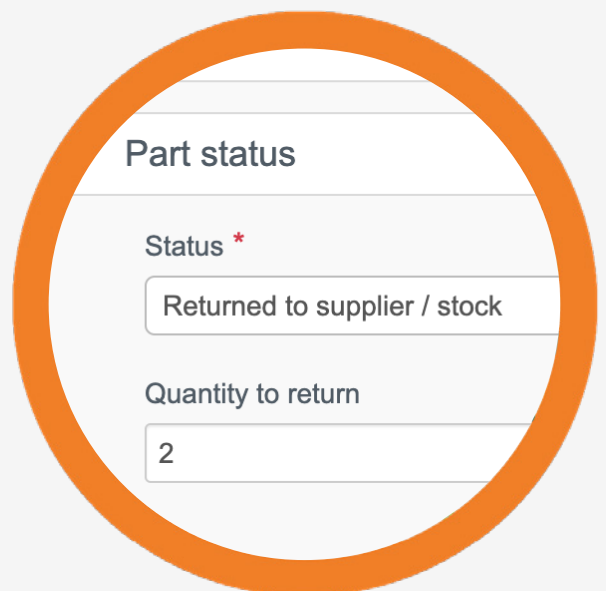


Engineer pick up

From the Commusoft app, engineers can see exactly which parts they need to pick up and from where. This gives staff an easy way of tracking what they need to collect each morning, helping ensure they have the correct parts for the job. Upon pickup, the engineer scans a QR code on the manager's Stockroom app to authorise the transfer and accept responsibility of the stock.

Returns process

Returning unneeded and unused stock is critical to avoid wasting resources, that's why Commusoft makes it simple and easy to mark parts for return. Once that's done, suppliers are automatically emailed and informed of the parts and quantities to be returned. This helps you get unused parts back to the supplier and refunded, instead of gathering dust in your stockroom or engineers' vans.



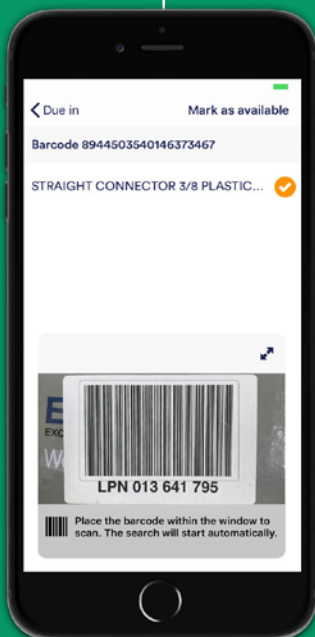
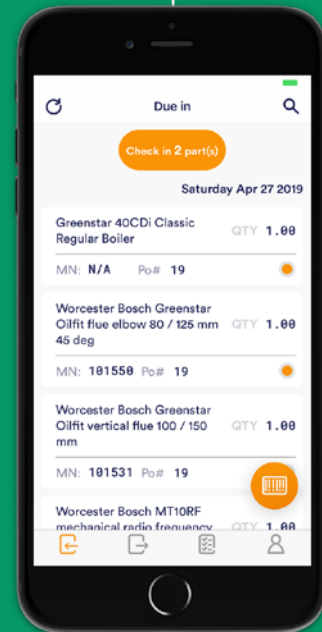
Stockroom App



The supplier delivers parts to the office

See which parts are due in

Any parts that are on order and due to arrive will be displayed in the due in list. As stock is delivered, the stockroom manager can easily mark parts as arrived by swiping a part in the list or by ticking off multiple items at once. Once this is done, those parts will be marked as available in the system.



Check in stock with the barcode scanner

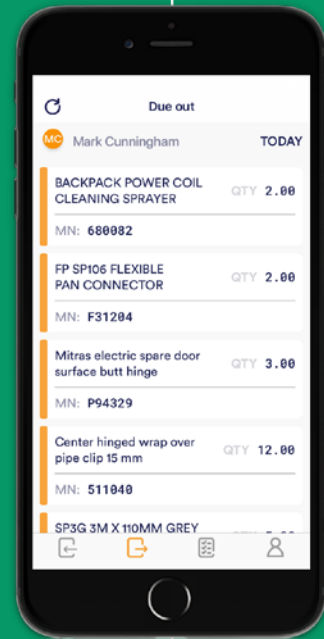
For a faster solution, the stockroom manager can use the built-in barcode scanner. The first time a barcode is scanned it needs to be assigned to the relevant part in the system. Through this process you can build an entire database of barcodes linked to parts. This then offers a convenient and efficient way to quickly check-in stock. Simply scan each barcode and it's done.

Review parts due out list

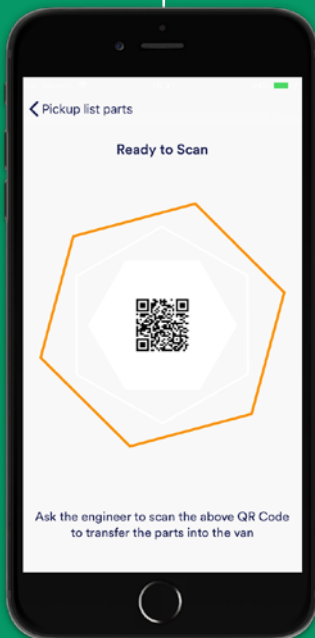


Build pick list

The due out list displays all the needed parts that are still to be picked up by engineers. This shows the stockroom manager which engineer needs which parts and when. As they begin to organise stock for collection, they can then effortlessly build a pick list by tapping on the part associated with that engineer,



Set parts aside for engineer ready for pickup



Transfer stock to engineer

When the engineer arrives to pick up parts, the Stockroom app displays a unique QR code. The engineer is required to scan the QR code with their Commusoft app to confirm acceptance and responsibility of the parts. This offers a secure method to transfer stock and ensures accountability.

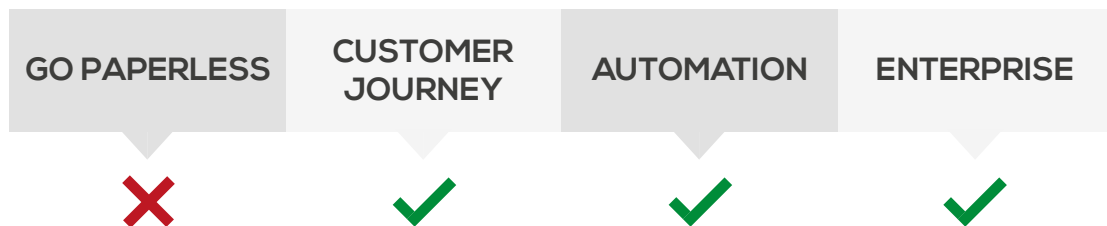


Engineer picked up stock

Stock Control Pricing

Stock Control is included as default on Commusoft's Customer Journey, Automation, and Enterprise Plans.

If you are looking to upgrade from your current plan, please call us on 0203 0266 266 to discuss the many added benefits of our other plans.

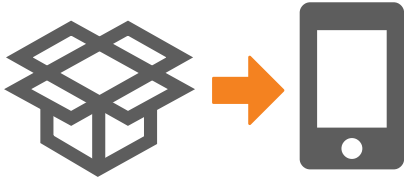


Existing client looking to upgrade?

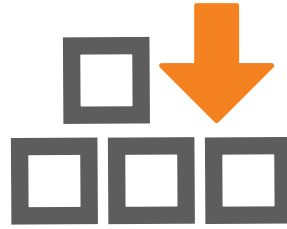
If you are planning to upgrade from your current plan, please bear in mind that additional upgrade training may be required, depending on your contract. Please chat to our sales team to fully understand the benefits and costs of upgrading.

**Ready to streamline your
business's stock management?**

**Call us today on
0203 0266 266!**



Enhance Stockroom
Workflow



Reduce Excess
Stock



Streamline Returns
Process



Improve Customer
Experience



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www.commusoft.co.uk