# 7 Software Features You Didn't Know You Needed!

Great job management software will help you organise your data, optimise diary events, and enhance communication, but what about the other uses that you *didn't* know you needed?

When you're on the hunt for a job management solution, keep an eye out for a product that can give you more!

# After-Sales Care

It may come after the job, but it shouldn't be an afterthought. Gather insightful, timely, and relevant feedback, with easy-to-implement after-sales care.

### **Engineer Tracking**

Scheduling your engineers is one thing, but being able to optimise routes and gain oversight all under one roof, so that you can advise in real-time, can be invaluable.

## Jobs on Hold

Can't move forward with a booking? Rather than let it get lost in the admin abyss, clearly notify your team when you may have to pause a job, and even set reminders to come back to it.

#### Job Reminders

A short message can make the difference between a job you get booked and one you miss. Automate this feature and you'll rarely lose out on an opportunity.

#### Job Confirmations

Can you put a price on peace of mind? SMS & email confirmations should be part-and-parcel of any software package so you can keep everyone in-the-know.

#### Voice Notes on Mobile

Just like any mobile personal assistant, adding voice notes saves time, reduces admin, and keeps those hands free!

#### **Property History**

Limit disruption and help engineers provide excellent, well-informed customer care, all thanks to data that's made accessible in the palm of their hand.

Work faster *and* smarter with management software capable of unlocking the true potential of your workforce.

For an even better idea of the best solution for your business, look at Commusoft in action:





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