Myth vs. Reality: 10 Facts About Implementing Field Service Software



It's too much effort to move my data



Having organised & secure information allows for fewer errors and less time spent handling data

I don't have time to train my team



Staff should be able to sit in on remote training with no extra costs

l don't have enough users to make use of it



You can benefit from an all-in-one software as long as you have office staff & engineers

I don't want to change it up on customers



Software gives you more opportunities to craft convenient customer experiences

My engineers will find that it's too hard to use



After learning the basic they'll appreciate the efficiency of having job information at their fingertips

My current system is good enough



Keeping up with digitalisation is important to meet customer demands and compete with rival businesses

Setting up the integrations will be a pain



After setting up each integration once, you have everything in one digital place, which means less time spent hopping between browsers & papers

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