

Headline: Commusoft adds PartsArena Pro integration to make life easier for domestic services engineers

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Domestic and commercial services engineers will have an easier job of identifying and ordering the parts they need thanks to the integration of two useful tools into a single, easy, mobile app.

The new service builds out from the Commusoft cloud-based software package designed for small and larger field service companies. This includes plumbers, heating engineers, renewable engineers, electricians, oil technicians and builders.

The Commusoft app, which operates on Android and iOS, and can be accessed via most mobile devices, already connects the office, engineers and customers for many daily communication and organisational tasks such as booking appointments, job management and invoicing.

The addition of PartsArena Pro, the leading parts identification software for heating engineers whilst out in the field, is an exciting next step. This means users will have the power to easily identify the fault and part number required for their job through direct access to technical manuals, exploded diagrams and parts number lists.

The app also has a highly effective field management function which means the details of what is required are added to the job sheet used by the company. This then triggers an immediate order for the materials to be placed by staff in the office.

This improvement will be warmly welcomed by industry engineers and makes the Commusoft software even more powerful. Its simple and time-saving method can also drive cost-saving efficiencies by ensuring the right materials for a job arrive sooner.

Jason Morjaria founder of Commusoft said: *"The PartsArena Pro integration is the perfect workflow for engineers. Using the PartsArena Pro tool, engineers will identify the parts they need and with Commusoft they can request them, order them and invoice for them all from a single system. Managing parts shouldn't be difficult and this fantastic integration has streamlined the process even further for hundreds of engineers"*

Comments Jonathan Ralphs, Infomill CEO: "Increasingly, we are working with proactive field service companies such as Commusoft to integrate into their systems, and PartsArena Pro is a unique product to add real value and a strong USP to those targeting the heating industry. Efficiency is absolutely key for businesses targeted with stringent KPIs and a fully integrated field service management system can pay huge dividends in this area."

Commusoft is an all-in-one solution that supports users to manage their customer database, quotations, jobs, engineers' diaries, safety certificates and invoicing. It also integrates

financial tools such as payments and accounting packages Sage, Quickbooks and Xero. It is accessible on PC, Mac, iPhone, iPad, Android phone or Android tablet.

The Commusoft solution, and its accompanying app, are the work of a fast-growing technology company based in North Greenwich, UK. The company's customer base has been growing for more than 10 years, and over 900 UK-based companies have already put their trust in their comprehensive business facilitation services.

Get more information on the power of using PartsArena Pro in the Commusoft App here (<https://www.commusoft.co.uk/software-integrations/part-arena-integration/>)

For media enquiries please contact marine.klein@commusoft.co.uk

Sales enquiries should be directed through that link [Get in touch](#)