COMMUSOFT

REAL-TIME VEHICLE TRACKING

Real-Time Vehicle Tracking

Commusoft's Real-Time Vehicle Tracking allows field service businesses to track their vehicles directly from within their job management software. Go further than simple GPS systems, with a comprehensive solution that links engineer tracking data with your diary, scheduling tools, and job information.

Enable true oversight of your vans. Knowing where everyone is and where they've been allows you to better handle on-the-go diary changes, and monitor the proper use of your company vehicles, all while gaining access to crucial vehicle handling data.

> "Absolutely blown away by the new vehicle tracking feature in Commusoft."
> – Commusoft Client

What is it?

A comprehensive vehicle tracking solution that offers both oversight and insight. Gain the oversight of knowing exactly where each engineer is and the insight of knowing how they handle their vehicle.

How does it work?

A highly precise Commusoft vehicle tracker placed inside your van means you can rely on accurate location data at all times.
Our trackers can't run out of battery or be left at a work site, so are superior to solutions that rely on built-in mobile phone GPS.
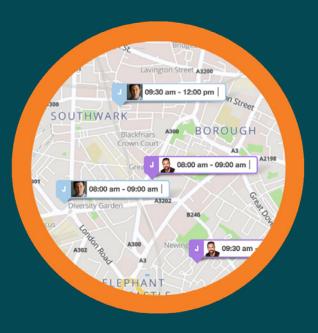
Why use it?

Get more for your money - say goodbye to monthly van tracking fees and welcome real-time vehicle tracking, included in the price of your job management software. Available at no extra monthly charge for all our Paperless Office plan users and above.

Real-time locations

Whether you have one van or a whole fleet, know in real-time exactly where they are at all times. Benefit from the added security of knowing the location of your vans and their valuable stock, crucial in the event of a van theft. There's also no need to worry about blind spots in your data - as the trackers can't run out of battery. They even work offline when operating in areas with no service and will upload the data when signal returns.
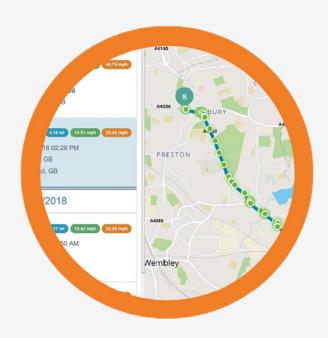

Map view

The new map view doesn't just show the location of your vehicles, but also allows office staff to view jobs on the map. Quickly see the scheduled time and the assigned engineer for all your jobs and estimates. Easily access expanded event details or even add new jobs straight from the map. You also have the ability to see a driver's journey between two times, just choose the date and time frame and the vehicle's route will display on the map.

Driver trip report

The driver report shows 6 months of past trips that your vehicles have taken, letting you view the exact route that was driven. Quickly see the start and end locations, journey length, distance, average speed, and max speed for each trip. You can see every time the tracker sent GPS data to Commusoft and review exactly what was transmitted.
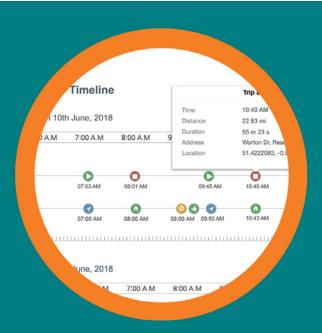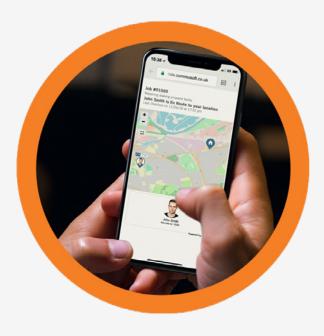
Safe driving data

Our vehicle trackers can measure specific driving behaviours and safety data, which Commusoft reports for each driver. Be aware if your engineers are excessively speeding; cornering; accelerating; or braking, all of which can negatively impact your vehicle's condition and increase associated maintenance costs. Access to the right data allows you to implement changes and reduce potential risks to both your employees and company property. Track each driver's record on the driving leaderboard to see how they compare.
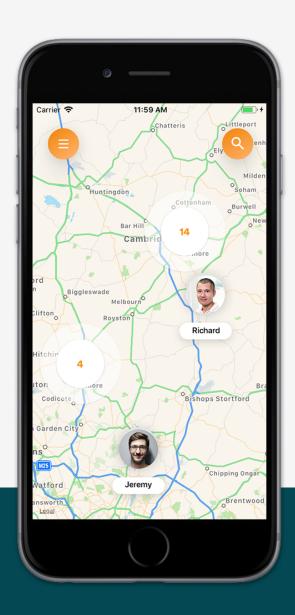
Driver timeline

The driver timeline displays the engineer's reported trip times ('travel', 'arrive', 'leave', etc.) alongside the vehicle tracker's location records. Comparing these two datasets allows you to see how accurately staff report events - e.g. the job was reported as complete at 10am, but the vehicle tracker shows they left the site at 9:30. Plus get a handle on out-of-hours errands and unauthorised journeys that hurt your profit margins.

Engineer profile portal

This optional feature allows customers to track your engineer en route to their property, via a link included in your SMS message. See both a map view and an ETA - just like with deliveries and ridesharing services. This means your customers will know exactly when the engineer is arriving and can ensure they are ready and available to greet you. Reduce no-access scenarios, whilst providing customers with superior service, which they will surely appreciate.
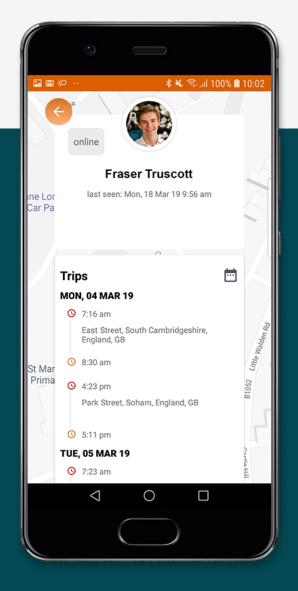
Track vehicles from anywhere

With our vehicle tracking app for iOS and Android devices, you can stay on top of your vans no matter where you are. Being out of the office, whether at a job, working with clients, or meeting business partners, shouldn't mean being out of touch with your team. Bring your tracking data with you, wherever you go with our dedicated vehicle tracking app.

Real-time and historic data

See where everyone is in real time and view up to 1-month of historic trip data. This gives you easy access to know where your vehicles have been - you can even see the exact route taken on the map, allowing you to track proper use of your company vehicles.

Vehicle trackers

Commusoft will send you a dedicated tracker for each of your vans (see pricing and postage details). Dedicated professional trackers offer many benefits over built-in smartphone GPS, including more reliable location data, which is regularly synced whether the vehicle is moving or static. These trackers cannot accidentally be left behind at a site or an engineer's house, run out of battery, plus will still record data even without signal. The built-in accelerometer measures the movement of the vehicle to recognise how the vehicle is being handled, which you can view in Commusoft's reports.

We offer two trackers based on your installation preference.

A sim card with £10 of data credit comes included and installed by Commusoft. We estimate data costs to be approx £10 per year, depending on usage. Please note, data costs are your business's responsibility to maintain.

Self-install

- 'Plug and play' - plug directly into the vehicle's OBD-II port - check the port's location for suitability (extensions readily available online if required)

- Can be easily removed

Professional-install

- Fitted into the bodywork of the vehicle

- Requires a professional installer to wire in the tracker (hired by you, not Commusoft)

- Difficult to remove

How much does it cost?

Pricing plan

Our Real-Time Vehicle Tracking feature is included in the Go Paperless plan and above for no extra monthly charge. However, you will need to purchase the required trackers. If you would like to upgrade plans to access vehicle tracking, please call us on 0203 0266 266 to discuss the many added benefits of our other plans.

GO PAPERLESS	CUSTOMER JOURNEY	AUTOMATION
✔	✔	✔

Costs

- There is NO monthly charge for real-time vehicle tracking.
- You will need to purchase a tracker for each vehicle you intend to track, the price is variable depending on how many you purchase (see table below).
- Postage and packaging is FREE within the UK.
- If you choose professional-install trackers, your business will need to arrange and pay for the installation - it is not provided by Commusoft.
- A sim card is required for each tracker and is included and installed by Commusoft for £10+VAT each. Sim cards come with an initial £10 of data.
- Data is required to transmit information from the devices. We estimate that £10 of data can last over 12 months, depending on usage. It is your business's responsibility to maintain and top up data for the trackers.
- To use the engineer profile portal you will need to purchase SMS credits for your Commusoft account. SMS credits cost £10+VAT per 100.

Trackers	Sim Card	Postage
Please enquire	£10 + VAT per device	FREE within UK

Tracker quantity	Discount
1	No discount
2-10	Discount
11+	Further discount

Ready to start tracking your vans?

Give us a call on 0203 0266 266 today!

If you are an existing Commusoft client, you can easily order trackers from company settings in your Commusoft account.