

# Oracle EBS Implementation & Upgrade Services

ennVee helps organizations overcome the challenges of implementing and upgrading their Oracle EBS platform using our proven methodology and working closely throughout each phase of the project, from initial planning to requirements definition, data conversions, to end-user training and all aspects in between.

## Implementation Assistance

- Assessment, Strategy, and Planning
- New module implementation
- Functional project team training
- Functional setup design and implementation assistance
- Technical team training
- Technical interfaces, conversions and customizations
- Database Administration
- End user procedure documentation (Tutor) and training

## Oracle EBS Upgrade Services

- Proprietary **ennABLE** tool to automatically remediate and migrate custom objects from 11i and R12 to R12.2
- Project management
- Pre-upgrade impact assessment
- Testing, CRP, and UAT technical support
- Production migration and go-live
- Hyper care support
- Off-hours support
- Business process improvement and re-engineering
- Functional and configuration support

## Implementation Options

- Software-as-a-Service
- Flexible based on your requirements

## Maintenance & Support

- Application maintenance
- Support team & DBA mentoring & training
- Project team support
- End user training & support

## Functional/Training

- SCM, ASCP, VCP
- Manufacturing Execution
- WMS & Logistics
- Financial Management & Compliance
- Human Capital Management

## Technical Consulting

- Database Administration, Installation & Tuning
- Software & Hardware Installation
- Design & Custom Development
- Workflow
- SQL (\*Loader, \*PLUS, \*ReportWriter, \*Reports)
- PL/SQL
- VI Editor
- ADI
- Unix
- Oracle Forms, Reports, & Discoverer
- Oracle RDBMS

## Implementation Services

### Methodology

Our methodology directs your implementation process from defining and mapping initial business requirements, to architecture design and setup, data conversion, testing to production, and final training.

Each project is divided into six phases to ensure a high degree of management control. Each phase represents a strategic point where the business needs and project objectives are confirmed. The completion of deliverables are reviewed and approved by the project team at the end of each phase.

### Key Features

- Templates for tasks and deliverables
- Ongoing support to transition from a legacy system to new Oracle instance
- Methodology and subject matter expertise to quickly resolve issues and avoid obstacles
- Collaboration during all stages to ensure succinct knowledge transfer and testing processes
- Efficient production cutover that minimizes risk and downtime

## Project Management

### Initiation, Planning, Execution, and Completion

- Framework for consistently planning, estimating, controlling, and completing projects.
- During initiation, the project foundation and operational procedures are established by the customer and project manager.
- Collaboration with the client project team to build an initial implementation work plan, and identify the detailed project tasks, resource assignments, task estimates, and milestones as a baseline for measuring progress.
- Highlighting key project progress metrics to ensure progress is made according to plan.

## Requirements Definition

### Architecture and Business Requirements

- Analyze and model each client's business processes to recommend an appropriate use of the Oracle Applications that will support these processes.
- Requirements that are not easily supported by the applications are identified and resolved accordingly. This exercise ensures that the applications can support the client's business needs without costly customization.

## Solution Design

### Architecture and Application Configuration, and Customization Design

- Assist in the development of detailed designs, taking into consideration organizational changes, process improvement, and re-engineering initiatives.
- Project team members create detailed narratives of process solutions developed during the operations analysis, which are subsequently analyzed to determine the most cost-effective alternatives that meet future business requirements.

## Build and Test, Acceptance and Transition

- Working with the project team to configure and test the applications.
- Developing and testing custom reports, data conversions, interfaces, customizations, and extensions.

## Production and Post-Production

- Cutover to Oracle Applications
- Monitor the system
- Support the users
- Document problems
- Apply fixes in a controlled manner
- We ensure future stability of the system by focusing on the technology transfer to the operations team.