

TABLE OF CONTENTS

	<u>Sheet</u>
Check Sheet	2
Concurring, Connecting, Other Participating Carriers	3
Explanation of Symbols and Abbreviations	3
Section 1 - Rules and Regulations	4
A. Application of Tariff.....	4
B. Definitions.....	4
C. Locations of Service	5
D. Limitations of Service	5
E. Use of Service	5
F. Liability.....	5
G. Interruption of Service	6
H. Responsibility of the Customer	6
I. Deposits.....	8
J. Taxes.....	8
K. Responsibility of Carrier.....	9
L. Restoration of Service.....	10
M. Timing of Calls.....	10
N. Start of Billing	10
O. Interconnection	10
P. Mileage Measurement	10
Q. Special Services	11
R. Description of Proposed Services	11
(N) S. Jurisdiction / Collection Costs	11
Section 2 - Interexchange Service Rates & Charges	12
A. Commercial Rate Schedules.....	12
B. Residential Rate Schedules	13
C. Directory Assistance.....	13
D. Billing Increments.....	13
E. Returned Check Charge	13
F. Discounts for Hearing Impaired	13
G. Operator Assistance for Handicapped Persons	13
I. Directory Assistance for Handicapped Persons	13
Section 3 - Local Exchange Service Rates & Charges	14
A. Business Access	14
B. Business Usage	14
C. Telecommunications Features.....	15
D. Directory Services	15
E. ISDN Services	15
F. ISDN Prime.....	16
G. DID Services.....	16
H. Centrex	16
I. Circuits	17
Section 4 - Local Exchange Service Compliance with 83 Il.Adm.Code 732.....	18

Section 5 – Telephone Assistance Programs.....	21	
N		
A. ITAC Supplemental Charge	21	N
B. Link-Up Program.....	21	N
C. Lifeline Telephone Assistance Program	22	N
D. Universal Telephone Assistance Program (UTSAP) Voluntary Funding.....	23	N
E. Digital Divide Elimination Fund Program.....	24	N

Issued: October 30, 2002

Effective: October 31, 2002

By: Craig J. Foster - CEO
United Communications Systems, Inc.
401 N. Michigan, Suite 206
Chicago, Illinois 60611

CHECK SHEET

Sheets 1 through 24 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets are named below and comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION NUMBER</u> (except as indicated)	<u>EFFECTIVE DATE</u>
1	2nd Revision	May 1, 2011
1.1	Originals	October 31, 2002
2	70th Revision	June 15, 2016
3	Originals	February 15, 2000
4	Originals	February 15, 2000
5	Originals	February 15, 2000
6	Originals	February 15, 2000
7	2 nd Revision	November 25, 2011
8	Originals	February 15, 2000
9	1 st Revision	November 25, 2011
10	Originals	February 15, 2000
11	1 st Revision	May 1, 2011
12	1 st Revision	November 25, 2011
13	2nd Revision	December 15, 2012
14	37th Revision	May 15, 2017
15	37th Revision	February 15, 2017
16	33rd Revision	June 15, 2017
17	13th Revision	March 15, 2017
17.1	9th Revision	December 15, 2016
17.2	9th Revision	December 15, 2016
17.3	10th Revision	December 15, 2016
17.4	10th Revision	December 15, 2016
17.5	10th Revision	December 15, 2016
17.6	10th Revision	December 15, 2016
17.7	2 nd Revision	June 15, 2016
18	Originals	September 15, 2001
19	Originals	September 15, 2001
20	Originals	September 15, 2001
21	5th Revision	June 15, 2015
22	Originals	October 31, 2002
23	Originals	October 31, 2002
24	Originals	October 31, 2002

Issued: June 1, 2017

Effective: June 15, 2017

By Chris Surdenik – CEO
Call One Inc. d/b/a Call One d/b/a Travel Professionals
225 W. Wacker Drive, Floor 8
Chicago, IL 60606

CONCURRING, CONNECTING, OTHER
PARTICIPATING CARRIERS

Concurring Carriers - None

Connecting Carriers - None

Other Participating Carriers - None

EXPLANATION OF SYMBOLS
AND ABBREVIATIONS

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

Symbols

- (C) - To signify changed regulation.
- (D) - To signify discontinued rate or regulation.
- (I) - To signify increased rates.
- (M) - To signify material relocated from one page to another without change.
- (N) - To signify new rate, regulation, or text.
- (R) - To signify reduced rate.
- (S) - To signify reissued material.
- (T) - To signify a change in text, but no change in rate or regulation.

Abbreviations

LATA - Local Access and Transport Area
MTS - Message Telecommunications Service
ICC - Illinois Commerce Commission
WATS - Wide Area Telephone Service

Issued: February 7, 2000

Effective: February 21, 2000

By: Craig J. Foster - CEO
United Communications Systems, Inc.
500 W Madison St; Suite 411
Chicago, Illinois 60661

SECTION 1. -- RULES AND REGULATIONS

A. APPLICATION OF TARIFF

United Communications Systems, Inc. ("UCS") is a reseller for common carriers providing intrastate long distance and local exchange communications services, to customers for their direct transmission and reception of voice, data and other types of telecommunications. Service is available on a full-time basis, twenty-four hours per day, seven days per week, throughout the State of Illinois.

B. DEFINITIONS

Application for Service - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the Carrier to provide telecommunication service as required.

Authorization Code - A numerical code, one or more of which are assigned to a customer to enable Carrier to identify use of service on his or her account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his or her account.

Band A - Local calls less than 8 miles within a LATA.

Band B - Local calls between 8 to 15 miles within a LATA.

Band C - Local calls greater than 15 miles within a LATA.

Base Rate - The rate applied prior to billed term and/or volume discounts.

Business Customer - A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

Carrier - United Communications Systems, Inc. ("UCS"), unless the context indicates otherwise.

Customer - The person, firm, corporation, or other entity which orders or uses service and is responsible for the payment of rates and charges and compliance with tariff regulations.

Customer Provided Equipment - Terminal equipment, as defined herein, provided by a customer.

Day - From 8:00 a.m. up to but not including 5:00 p.m. local time Monday through Friday.

Disconnection - The disconnection of a circuit, dedicated access line or port connection being used for existing service.

Evening - From 5:00 p.m. up to but not including 11:00 p.m. local time Sunday through Friday.

LATA (Local Access and Transport Area) - A group of telephone exchanges within which FCC rules allow local exchange carriers to carry toll telephone calls.

Night - From 11:00 p.m. up to but not including 8:00 a.m., and 8:00 a.m. Saturday up to but not including 5:00 p.m. Sunday.

Non-Peak - From 9:00 p.m. and before 8:00 a.m. local time Monday through Friday, and weekends and holidays.

Peak - From 9:00 a.m. up to 8:00 p.m., excluding 11:00 a.m. through 2:00 p.m., local time Monday through Friday.

Issued: February 7, 2000

Effective: February 21, 2000

By: Craig J. Foster - CEO
United Communications Systems, Inc.
500 W Madison St; Suite 411
Chicago, Illinois 60661

Premises - The space designated by a customer as its place or places of business for termination of service (whether for its own communications needs or for its resale customers). In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place of business.

Residential Customer - A customer whose use of service is primarily of a domestic nature.

Service or Services - The services covered by this tariff shall include only the state of Illinois.

Shoulder - From 8:00 a.m. and before 9:00 a.m., between 11:00 a.m. and 2:00 p.m., and from 8:00 p.m. through 9:00 p.m. Monday through Friday.

Terminal Equipment - Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

C. LOCATIONS OF SERVICE

Carrier will provide services under this Tariff, within the State of Illinois.

D. LIMITATIONS OF SERVICE

1. The Carrier offers service to all those who desire to purchase service from the Carrier consistent with all provisions of this tariff. Customers or subscribers interested in the Carrier's services shall file an application for service with the Carrier which fully identifies the services required.

2. Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. Carrier reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

3. Carrier reserves the right to discontinue furnishing service, upon a written notice, when necessitated by conditions beyond its control, or when the customer is using the service in violation of any provision in this tariff, the rules and regulations of the Illinois Commerce Commission or in violation of the law.

4. Title to all facilities provided by the Carrier under these regulations remains with the Carrier. Prior written permission from the Carrier is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

E. USE OF SERVICE

Service may not be used for any unlawful purposes or for any purpose for which any payment or other compensation is received by the customer, except when the customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the customer, authorized user, or joint user to share the cost of the service as long as the arrangement generates no profit for any participant in the arrangement.

1. Minimum Service Period

The minimum period of service is one month (30 days), unless otherwise stated in this tariff.

F. LIABILITY

1. The liability of the Carrier for any claim or loss, expense or damage (including indirect, special or consequential damages) for any interruption, delay, error, omission, or defect in any service, facility of transmission provided under the tariff shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service or the facility provided during which such interruption, delay, error, omission or defect occurs. For the purpose of computing this amount, a month is considered to have thirty (30) days.

2. Carrier shall not be liable for any claim or loss, expense, or damage (including indirect, special,

Issued: February 7, 2000

Effective: February 21, 2000

By: Craig J. Foster - CEO
United Communications Systems, Inc.
500 W Madison St; Suite 411
Chicago, Illinois 60661

or consequential damages) for any interruption, delay, error, omission or other defect in service, facility, or transmission provided under this tariff, if caused by any person or entity other than Carrier, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond Carrier's direct control.

3. Carrier shall not be liable for, and shall be fully indemnified and held harmless by customer against any claim or loss, expense or damage, including indirect, special or consequential damage for:

- a. defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising from the material, data, information or content revealed to, transmitted, processed, handled, or used by Carrier under this tariff, or
- b. for connecting, combining or adapting Carrier's facilities with customer's apparatus or systems, or
- c. for any act of omission by the customer, or
- d. for any personal injury or death of any person or for any loss of or damage to customer's premises or any other property, whether owned by the customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Carrier, if not caused by gross negligence of the Carrier.

4. No agent or employee of any other carrier shall be deemed to be an agent or employee of the Carrier.

5. CARRIER MAKES NO WARRANTY REGARDING THE PROVISION OF SERVICE PURSUANT TO THIS TARIFF, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

G. INTERRUPTION OF SERVICE

1. Credit allowance for interruption of service which is not due to the negligence of the customer or to the failure of channels, equipment and/or communications systems provided by the customer and other carriers, are subject to the general liability provisions set forth in Section 1-E herein. It shall be the obligation of the customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by customer. Before giving such notice, the customer shall ascertain that the trouble is not being caused by action or omission of the customer within his or her control, or is not in wiring or equipment, if any, furnished by customer and connected to Carrier's terminal.

H. RESPONSIBILITY OF THE CUSTOMER

1. All customers assume general responsibilities in connection with the provisions and use of UCS's service. When facilities, equipment, and/or communications systems provided by others are connected to UCS's facilities, the customer assumes additional responsibilities. All customers are responsible for the following:

- a. The Customer is responsible for placing orders for service, paying all charges for service rendered by UCS and complying with all of UCS's regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.
- b. When placing an order for service, the customer must provide:
 - (1) The name(s) and address(es) of the person(s) responsible for the payment of service charges.

Issued: February 7, 2000

Effective: February 21, 2000

By: Craig J. Foster - CEO
United Communications Systems, Inc.
500 W Madison St; Suite 411
Chicago, Illinois 60661

- (1) The name(s), telephone number(s), and address(es) of the customer contact person(s).

c. The customer must pay UCS for the replacement or repair of UCS's equipment when the damage results from:

- (1) The negligence or willful act of the customer or user.
- (2) Improper use of service.
- (3) Any use of equipment or service provided by others.

2. Credit Allowances

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by UCS.

a. Credit allowances for failure of service or equipment starts when the customer notifies UCS of the failure or when UCS becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify the customer.

b. The customer shall notify UCS of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by customer provided facilities, any act, or omission of the customer or in wiring or equipment connected to the terminal.

c. Only those portions of the service or equipment disabled will be credited. No credit allowances will be made for:

- (1) Interruptions of service resulting from UCS performing routine maintenance;
- (2) Interruptions of service for implementation of a customer order for a change in the service;

3. Cancellation by Customer

(T)

a. The customer may cancel service after 30 days notice or any time after meeting the designated minimum service period. Termination charges will apply if customer cancels prior to the expiration of a minimum service period agreement, or if service is cancelled by UCS for nonpayment prior to the expiration of a minimum service period agreement. Termination charges include, but are not limited to, discounts received by the customer. Discounts include the difference between discounted term rates and charges and undiscounted month-to-month rates and charges provided in Sections 2 and 3 in effect at the time of termination.

b. If the customer orders service requiring special facilities dedicated to the customer's use and then cancels the order before the service begins, before completion of the minimum service period, or before completion of some other period mutually agreed upon by the customer and Carrier, a charge will be made to the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Carrier and not fully reimbursed by installation and monthly charges. If, based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by the customer. Such charge will be determined on a case by case basis.

4. Payment and Charges for Service

a. Charges for service are applied on recurring and non-recurring basis. Service is billed on a monthly basis. Payment is due by the fifteenth day of each month. Service continues to be provided until cancelled by customer or by the Carrier in accordance with provisions of this tariff.

b. Payment will be due upon receipt of the statement. A nonrecurring 2.5 percent per month penalty fee (unless a lower rate is prescribed by law in which event at the highest rate allowable by law) will accrue upon any unpaid amount commencing thirty days after rendition of the bill.

-
- (1) The customer is responsible for payment of all charges for service furnished to the customer, including, but not limited to, all calls originated at the customer's number(s); accepted at the customer's number(s); billed to the customer's numbers via third party billing; incurred at the specific request of the customer; or placed using a calling card issued to the customer. The initial billing may include the account set-up charge where applicable. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and non-recurring charges for services ordered will be billed monthly in advance.
 - (2) Service may be denied or discontinued at UCS's discretion, for non-payment of amounts due to UCS, past the due date. Restoration of service will be subject to all applicable installation charges.
 - (3) A customer of 800/888 service is responsible for payment for all (T) calls placed to or via the customer's 800/888 Service number(s). This responsibility is not changed by virtue of any use, misuse, or abuse of the customer's service by customer provided systems, equipment, facilities or services interconnected to the customer's 800/888 Service, or use, misuse or abuse occasioned by third parties, including, without limitation, the customer's employees, other common carriers, or members of the public who dial the customer's 800/888 Service number(s) by mistake.

5. Application of Charges

The charge for service are those in effect for the period that service is furnished. If the charge for a period covered by a bill change after the bill has been rendered, the bill will be adjusted to reflect the new charges.

6. Maintenance, Testing, and Adjustment

Upon reasonable notice, the facilities provided by UCS shall be made available to UCS for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

I. DEPOSITS

1. Customer accounts more than 20 days delinquent are subject to cancellation, and customer will be required to place a security deposit with Carrier to re-establish service; such deposit will be equal to not more than two months estimated usage and will be administered in accordance with any rules and regulations governing telephone utilities in the State of Illinois.

2. The Carrier reserves the right to examine the credit record of all service applicants and require a security deposit when determined to be necessary to assure future payment. The security deposit will be equal to not more than two months estimated usage as computed by the Carrier and will in all respects be administered in accordance with any rules and regulations governing telephone utilities in the State of Illinois. At Carrier's option, the deposit may be refunded or credited to the customer at any time prior to termination of service.

J. TAXES

1. Customer will be billed and is responsible for payment of applicable local, state and federal taxes assessed in conjunction with service used.

2. All state and local taxes (i.e., sales tax, municipal utilities tax) are listed as separate line items

Issued: February 7, 2000

Effective: February 21, 2000

By: Craig J. Foster - CEO
United Communications Systems, Inc.
500 W Madison St; Suite 411
Chicago, Illinois 60661

and are not included in the quoted rates.

A. RESPONSIBILITY OF CARRIER

1. Calculation of Credit Allowance

Pursuant to limitations set forth in Section 1-H-2, when service is interrupted the credit allowance will be computed on the following basis:

- a. No credit shall be allowed for an interruption of less than two hours.
- b. For purposes of credit calculation, every month shall be considered to have 720 hours.
- c. The customer shall be credited for an interruption of two hours or more for as long as the interruption continues.
- d. When a minimum usage charge is applicable and the customer fails to meet same because of a service interruption, a credit shall be applied against that minimum usage charge in the following manner. For each period of two hours that the interruption continues the credit shall equal 1/360th of the monthly minimum charge. Note: in this instance a fractional period of more than one hour shall be treated as a two hour period.
- e. If notice of a dispute as to charges is not received in writing by Carrier within thirty (30) days after billing is received by the customer, the invoice shall be considered correct and binding on the customer, unless extraordinary circumstances are demonstrated.

2. Cancellation of Credit

Where UCS cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

3. Denial of Service by Carrier (C)

Carrier may deny service or cancel service without incurring any liability for any of the following reasons.

- a. After five days written notice, for non-payment of any sum due to Carrier for service for more than thirty days beyond the date of rendition of the bill for such service. Notice of disconnection shall be separate and apart from the regular monthly bill for service.
- b. After five days written notice, in the event of a violation of any regulation governing the service under this Tariff;
- c. Without notice, in the event of a violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
- d. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- e. In the event of fraudulent use of the Carrier's network, Carrier will discontinue service and/or seek legal recourse to recover all costs involved in enforcement of this provision

4. Fractional Charges

Charges for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service is furnished. Divide that number of days by thirty days (billing period). The result is then multiplied by the applicable monthly service charge to arrive at the appropriate fractional monthly service charge.

L. RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

M. TIMING OF CALLS

The chargeable time for a call is determined by the duration of the call. Chargeable time begins when connection is established between the Customer and the calling or called station, and ends when the calling station "hangs up." Chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network or by the operator.

N. START OF BILLING

For billing purposes, the start of service is the day following acceptance by the customer of Carrier's service or equipment. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by Carrier of notification of cancellation as described in this tariff.

O. INTERCONNECTION

1. Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitation established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Carrier and other participating carriers shall be provided at the customer's expense.

2. Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his or her customer provided terminal equipment of communications systems with Carriers' facilities. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

P. MILEAGE MEASUREMENT

The distance between the customer's end office and destination point is calculated by using the "V" and "H" coordinates of AT&T FCC Tariff No. 9 in the following manner:

1. Obtain the V and H coordinates for the customer's end office and the destination point.
2. Obtain the difference between the V coordinates of each of the areas. Obtain the difference between the H coordinates.
3. Square the difference obtained in Step 2.
4. Add the squares of the V difference and H difference obtained in Step 3.
5. Divide the sum of squares obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction is obtained.

6. Obtain the square root of the whole number obtained in Step E. Round to the next higher whole number if any fraction is obtained. This is the distance between the areas.

Q. SPECIAL SERVICES

For the purpose of this tariff, a Special Service is deemed to be any service requested by the customer for which there is no prescribed rate in this tariff. Special Service charges will be developed on an individual case basis and filed in this tariff.

R. DESCRIPTION OF PROPOSED SERVICES

1. Basic Service Offerings - Interexchange

The Carrier offers and provides interexchange services to commercial, governmental, residential, and non-profit customers subscribing to these services resold through the Primary Interexchange Carrier selection process, allocation, causal use, or direct connection.

a. Commercial Rate Schedules - switched and dedicated outbound and/or inbound service, includes travel cards, pre-paid calling cards and teleconferencing services; principally for small to medium sized commercial customers.

b. Residential Rate Schedules - switched outbound, inbound and travel card services principally for domestic residential customers.

2. Basic Service Offerings - Local Exchange

The Carrier offers and provides local exchange services to business customers resold entirely through Ameritech facilities. Customers receive discounts based on their Ameritech Bands A, B and C retail local usage rates.

S. Jurisdiction / Collection Costs (N)

Any action or proceeding arising out of or related to the Tariff or Services may be commenced in any state or federal court of competent jurisdiction in the State of Illinois. The Carrier and Customers submit and consent to the jurisdiction of such court and waive any right to a trial by jury. The Carrier shall be entitled to recover from Customers all reasonable collection costs, including attorneys fees.

SECTION 2 -- INTEREXCHANGE SERVICE RATES AND CHARGES

A. COMMERCIAL INTRASTATE RATE SCHEDULES

<u>Description</u>	<u>Rate Plan</u>	<u>Rate/Minute</u>	
<u>Call One Switched Outbound 1+ and Inbound 800/888 Services:</u> Flat Rate, Maximum		\$0.100	
<u>Call One Dedicated Outbound 1+ and Inbound 800/888 Services:</u> Flat Rate, Maximum		\$0.086	(I)

PRIMARY INTEREXCHANGE CARRIER CHARGE (PICC)

Business \$4.30 (per line)
Residential \$1.50 (per line)

Additional Term and Volume Discounts:

Customers may receive discounts on their outbound 1+ and inbound 800/888 service for agreeing to a one (1), two (2) or three (3) year term. The penalty for not meeting the term, as defined under the Term Agreement, shall include a percentage of the volume not fulfilled plus any term discounts received.

<u>UNICOM Commercial Travel Card Services:</u> Flat Rate, Maximum	\$0.25	(T)
		(D)

SECTION 3 -- LOCAL EXCHANGE SERVICE RATES AND CHARGES

A. Business Access:

1. Business Direct Lines

Access Line MSA 1-A	\$117.70	(I)
Access Line MSA 1-B	\$117.70	(I)
Access Line MSA 1-C	\$117.70	(I)
Single Line EUCL	\$9.20	
Multi-line EUCL	\$9.20	
Access Recovery Charge	\$1.17	
PBX Trunk - Area A	\$117.70	(I)
PBX Trunk - Area B	\$117.70	(I)
PBX Trunk - Area C	\$117.70	(I)

2. Service Ordering Charges

Establish - Service Order	\$40.00
Add or Change (ILEC)	\$14.12
Add or Change (all other carriers)	\$25.00
Record work only	\$4.00

3. Line Connection Charges

Establish	\$55.00
Add or Change	\$55.00

4. Other Service Charges

Presubscription (first line)	\$5.00
Presubscription (each additional line)	\$5.00
Denial	\$12.40

5. Invoice Charge (each customer location per month) \$3.00

B. Business Usage

1. Business Local Usage Services:

Customers are provided a discount off of the month-to-month local usage rates listed below generally based on a term commitment of one, two or three years. Carrier may provide customers a specific flat rate for Band A, for Band B and for Band C calculated at the appropriate term discount level. The local usage penalty for early termination is the total local usage discount received by the customer calculated as the difference between the total local usage charges billed to customer at the discounted rates and the total local usage charges that would have been billed at the month-to-month rates listed below.

	<u>1st Minute</u>	<u>Add'l Minutes</u>
Band A	\$0.22	\$0.22
Band B	\$0.22	\$0.22
Band C	\$1.90	\$1.90

2. Business Operator Assisted Usage Services

	<u>1st Minute</u>	<u>Add'l Minutes</u>
Band A	\$0.22	\$0.22
Band B	\$0.22	\$0.22
Band C	\$1.90	\$1.90

3. Operator Surcharges

Person to Person	\$2.50 (per call)
Billed to Third Number	\$1.80 (per call)
Collect Calls	\$1.05 (per call)

4. Long Distance

IntraLATA	\$1.90	\$1.90
IntraState	\$1.90	\$1.90
Local Toll	\$1.90	\$1.90

Issued: May 1, 2017

Effective: May 15, 2017

By: Chris Surdenik – CEO
Call One Inc. d/b/a Call One d/b/a Travel Professionals
225 West Wacker Drive, Floor 8
Chicago, IL 60606

C.	<u>Telecommunications Features</u>		
1.	Call Waiting	\$27.83 (per month)	(I)
2.	Call Forwarding Variable	\$27.83 (per month)	(I)
3.	Three-way Calling	\$26.44 (per month)	(I)
3a.	Three-way Calling	\$3.00 (per use)	
4.	Call Trace	\$4.00 (per month)	
4a.	Call Trace	\$1.49 (per use)	
5.	Distinctive Ring	\$5.00 (per month)	
6.	Call Screening	\$6.00 (per month)	
7.	Caller ID	\$38.04 (per month)	(I)
8.	Caller ID Name	\$5.00 (per month)	
9.	Automatic Callback	\$3.00 (per use)	
10.	Repeat Dialing	\$0.75 (per use)	
11.	Automatic Callback	\$6.00 (per month)	
12.	Repeat Dialing	\$7.70 (per month)	
13.	900 Special Access Blocking	No Charge	
14.	976 Prefix Blocking	No Charge	
15.	Multi-ring Service	\$5.00 (per line)	
16.	Busy Line Transfer (BLT)	\$.75 (per month)	
17.	Alternate Answering (AA)	\$.75 (per month)	
18.	Customer Control Options - BLT	\$1.00 (per month)	
19.	Customer Control Options - AA	\$1.00 (per month)	
20.	Message Waiting Tone	\$0.30 (per month)	
21.	Easy Call	\$5.00 (per month)	
22.	Special Delivery	\$.15 (per month)	
23.	Remote Call Forwarding / Add'l Path(s)	\$50.72 (per month)	(I)
24.	Outgoing Call Control	\$10.40 (per month)	
25.	Privacy Manager	\$55.66 (per month)	(I)
26.	FeatureLink	\$15.00 (per month)	
27.	Direct Connect	\$29.00 (per month)	
28.	Speed Call 8	\$23.50 (per month)	
D.	<u>Directory Services</u>		
1.	Extra Listings	\$6.60 (per listing)	
2.	Private	\$4.25 (per month)	
3.	Semi-Private	\$3.50 (per month)	
4.	Custom Number & Search	\$38.00	
5.	Directory Assistance Call (local)	\$2.48 (per call)	
6.	Directory Assistance Call (national)	\$2.48 (per call)	
7.	Information Call Completion	\$.22 (per call)	
E.	<u>ISDN Services</u>		
1.	National CO Termination	\$493.00 (per month)	
	- Non-Recurring Charge	\$60.00	
2.	Direct CO Termination	\$493.00 (per month)	
	- Non-Recurring Charge	\$60.00	
3.	Circuit Switched Service Element		
	- Per B Channel Voice	\$72.00 (per month)	
	- Per B Channel Data	\$72.00 (per month)	
	- Non-recurring charge	\$25.00	
4.	Direct Extension Charge (per line)	\$22.50 (per month)	

5.	Additional Call Offering	\$2.50 (per month)
	- Non-recurring Charge	\$7.50
6.	Add'l Mult. Call Appearances (each)	\$2.00 (per month)
	- Non-recurring Charge	\$7.50
7.	Intercom Calling	\$2.50 (per month)
	- Non-recurring Charge	\$7.50
8.	Secondary Tel. No. (each)	\$2.00
	- Non-recurring Charge	\$7.50
9.	Message Waiting Indicator	\$2.50 (per month)
	- Non-recurring Charge	\$7.50
10.	Direct Line Access Area A	\$179.00
	Direct Line Access Area B	\$168.00
	Direct Line Access Area C	\$148.00

F. ISDN Prime

Customers may be provided a discounted monthly rate off of the month-to-month (MTM) monthly charge based on a term commitment of one to five years.

1.	Non-Recurring Charge	\$2,000.00
2.	Monthly Charge (Port + Loop)	\$4,298.00
3.	Monthly EUCL	\$48.28
4.	Access Recovery Charge	\$5.85
G.	<u>Direct Inward Dialing (DID) Services</u>	
1.	Trunk Termination (per trunk)	\$82.00
	- Non-recurring Charge	\$40.00
2.	Subsequent Add/Del/Rear	\$335.00
3.	Number Charges	
	- 10 assigned/reserved station numbers	\$11.00 (per month)

H. Centrex

1.	Electronic Key Line (lines)	
	2-50 Non-recurring charge (NRC)	\$600.00
	2-50	\$180.00 (I)
	51-100 NRC	\$800.00
	51-100	\$180.00 (I)
	101-200 NRC	\$975.00
	101-200	\$180.00 (I)
	201-500 NRC	\$1,400.00
	201-500	\$180.00 (I)
	500+ NRC	\$1,900.00
	500+	\$180.00 (I)
2.	Centrex Basic Line (lines)	
	2-50 NRC	\$100.00
	2-50	\$174.00 (I)
	51-100 NRC	\$200.00
	51-100	\$174.00 (I)
	101-200 NRC	\$275.00
	101-200	\$174.00 (I)
	201-500	\$500.00
	201-500	\$174.00 (I)
	500+ NRC	\$750.00
	500+	\$174.00 (I)
3.	Assume Dial "9" (per line) ¹	\$3.25
	NRC	\$5.00

/1 / Effective July 1, 2015, all new installed Centrex systems will be required to provision the Assume Dial "9" feature to ensure compliance with Public Act 098-0875 (SB3313, Kari's Law) when dialing 911.

Issued: June 1, 2017

Effective: June 15, 2017

By Chris Surdenik – CEO
Call One Inc., d/b/a Call One d/b/a Travel Professionals
225 W. Wacker Drive, Floor 8
Chicago, IL 60606

I. Circuits

1. DS0		
Channel Mileage per Mile	\$24.00	(l)
Channel Mileage Termination	\$237.60	(l)
Local Distribution Channel	\$1521.60	(l)
2. DS1		
Channel Mileage per Mile	\$78.00	
Channel Mileage Termination	\$232.00	
Channel Termination	\$771.00	
3. DS3		
Channel Mileage per Mile	\$260.00	
Channel Mileage Termination	\$920.00	
Channel Termination	\$7,580.00	
4. Series 1000		
Intra Service Area Local Channel (SALC) 2P	\$68.90	
Inter SALC 2P	\$34.70	
Intra SALC MP	\$34.70	
Inter SALC MP	\$34.70	
Inter SALC First ¼ Mile	\$43.80	
Inter SALC Add'l per ¼ Miles	\$1.25	
5. Series 2000		
Channel Area A	\$44.50	
Channel Area B	\$47.85	
Channel Area C	\$69.35	
Mileage First Mile	\$76.40	
Mileage Addl per ¼ Miles	\$5.40	
6. Series 3000		
Channel Area A	\$50.40	
Channel Area B	\$57.60	
Channel Area C	\$100.20	
Mileage First Mile	\$54.60	
Mileage Add'l per ¼ Miles	\$1.10	
7. Series 6000		
Channel Area A	\$6.76	
Channel Area B	\$6.58	
Channel Area C	\$14.87	
Mileage First Mile	\$20.75	
Mileage Add'l per ¼ Miles	\$0.60	

I. Circuits (continued)

Long Haul Mileage - 3002, 4 wire, add'l miles	JZN1B	\$40.64	(I)
Short Haul Mileage - 3002, 4 wire, add'l 1/4 mile	JZN1C	\$8.47	(I)
Short Haul Mileage - 3002 4 wire, first 1/4 mile	JZN1J	\$425.04	(I)
Long Haul Mileage - 3002 4 wire, first mile	JZN1X	\$638.41	(I)
Short Haul Mileage - 3002 2 wire, add'l 1/4 mile	JZN2C	\$5.08	
Short Haul Mileage - 3002 2 wire, first 1/4 mile	JZN2J	\$342.07	(I)
Type 3002 - Four Wire Interface add'l 1/4 mile	JZN3B	\$5.33	
Short Haul Mileage - 3002 4 wire, add'l 1/4 mile	JZN3C	\$5.08	
Short Haul Mileage - 3002 4 wire, first 1/4 mile	JZN3J	\$425.04	(I)
Type 3002 - Four Wire Interface First Mile	JZN3X	\$70.02	
Mileage - 2001, add'l miles	JZNAB	\$40.64	(I)
Mileage - 2001 add'l 1/4 mile	JZNAC	\$8.47	(I)
Mileage - 2001 first 1/4 mile	JZNAJ	\$425.04	(I)
Mileage - 2001 first mile	JZNAX	\$597.77	(I)
Mileage - 2001E add'l mile	JZNBB	\$40.64	(I)
Mileage - 2001E, add' 1/4 miles	JZNBC	\$8.47	(I)
Mileage - 2001E, first 1/4 mile	JZNBj	\$425.04	(I)
Mileage - 2001E first mile	JZNBX	\$597.77	(I)
Inter Service Area Channel Add'l 1/4 Mile LH MP	JZNCB	\$38.95	(I)
Inter Service Area Channel Add'l 1/4 Mile SH MP MET	JZNCC	\$8.47	(I)
Inter Service Area Channel First 1/4 Mile SH MP MET	JZNCJ	\$342.07	(I)
Inter Service Area Channel First Mile LH MP	JZNCX	\$256.52	
Inter Service Area Channel Add'l Miles LH 2P	JZNDB	\$38.95	(I)
Inter Service Area Channel Add'l 1/4 Miles SH 2P MET	JZNDC	\$8.47	(I)
Inter Service Area Channel First 1/4 Mile SH 2P MET	JZNDJ	\$342.07	(I)
Inter Service Area Channel First Mile LH 2P	JZNDX	\$342.07	(I)
Mileage - 2002 2wire, add'l miles	JZNEB	\$40.64	(I)
Mileage - 2002 2 wire, add'l 1/4 miles	JZNEC	\$8.47	(I)
Mileage - 2002 2 wire, 1st 1/4 mile	JZNEJ	\$425.04	(I)
Mileage - 2002 2wire, first mile	JZNEX	\$597.77	(I)
Inter Service Area Channel Add'l 1/4 Mile LH 2P DCC	JZNFB	\$38.95	(I)
Inter Service Area Channel Add'l 1/4 Miles SH 2P DCC	JZNFC	\$8.47	(I)
Inter Service Area Channel First 1/4 Mile SH 2P DCC	JZNFJ	\$342.07	(I)
Type 1006 - Add'l 1/4 Mile	JZNGC	\$0.85	
Type 1006 - First 1/4 Mile	JZNGJ	\$43.35	
Inter Service Area Channel First 1/4 Mile LH 2P DCC	JZNFX	\$460.00	(I)
Inter Service Area Channel Add'l 1/4 Mile LH MP DCC	JZNKB	\$38.95	(I)
Inter Service Area Channel Add'l ¼ Mile SH MP DCC	JZKNC	\$8.47	(I)

I. Circuits (continued)

Inter Service Area Channel First 1/4 Miles SH MP DCC	JZNKJ	\$342.07	(I)
Inter Service Area Channel First 1/4 Mile LH MP DCC	JZNKX	\$460.60	(I)
Mileage - 2301 2wire, add'l miles	JZNMB	\$40.64	(I)
Mileage - 23012 wire, add'l 1/4 miles	JZNMC	\$8.47	(I)
Mileage - 2301 2 wire, first 1/4 mile	JZNMJ	\$425.04	(I)
Mileage - 2301 2wire, first mile	JZNMX	\$597.77	(I)
Mileage - 2001A, add'l miles	JZNOB	\$40.64	(I)
Mileage - 2001A, add'l 1/4 miles	JZNOC	\$8.47	(I)
Mileage - 2001A, first 1/4 mile	JZNOJ	\$425.04	(I)
Mileage - 2001A, first mile	JZNOX	\$597.77	(I)
Mileage - 2001B, add'l miles	JZNPB	\$40.64	(I)
Mileage - 2001B, add'l 1/4 mile	JZNPC	\$8.47	(I)
Mileage - 2001B, first 1/4 mile	JZNPJ	\$425.04	(I)
Mileage - 2001B, first mile	JZNPX	\$597.77	(I)
Mileage - 2001C, add'l miles	JZNQB	\$40.64	(I)
Mileage - 2001C, add'l 1/4 miles	JZNQC	\$8.47	(I)
Mileage - 2001C, first 1/4 mile	JZNQJ	\$425.04	(I)
Mileage - 2001C, first mile	JZNQX	\$597.77	(I)
Mileage - 2001D, add'l miles	JZNRB	\$40.64	(I)
Mileage - 2001D, add'l 1/4 miles	JZNRC	\$8.47	(I)
Mileage - 2001D, first 1/4 mile	JZNRJ	\$425.04	(I)
Mileage - 2001D, first mile	JZNRX	\$597.77	(I)
Mileage - 2002 4wr, add'l miles	JZNSB	\$40.64	(I)
Mileage - 2002 4wr, add'l 1/4 miles	JZNSC	\$8.47	(I)
Mileage - 2002 4wr, first 1/4 mile	JZNSJ	\$425.04	(I)
Mileage - 2002 4wr, first mile	JZNSX	\$597.77	(I)
Mileage - 2301 4wr, add'l miles	JZNTB	\$40.64	(I)
Mileage - 23014wr, add'l 1/4 miles	JZNTC	\$8.47	(I)
Mileage - 2301 4wr, first 1/4 mile	JZNTJ	\$425.04	(I)
Mileage - 2301 4wr, first mile	JZNTX	\$597.77	(I)
Type 2001 - Add'l 1/4 Miles	JZNVC	\$1.27	
Type 2001 - First 1/4 Mile	JZNVJ	\$43.44	
Type 2001 W/out Conferencing Add'l 1/4 Mile	JZNWC	\$1.27	
Type 2001 W/out Conferencing First 1/4 Mile	JZNWJ	\$43.44	
Type 2002 With Conferencing	JZNXB	\$5.33	
Type 2002 - Add'l 1/4 Miles	JZNXC	\$1.27	
Type 2002 - First Mile	JZNXJ	\$43.44	
Type 2002 With Conferencing	JZNXX	\$54.94	

Issued: December 1, 2016

Effective: December15, 2016

By: Chris Surdenik - CEO
Call One Inc. d/b/a Call One d/b/a Travel Professionals
225 W. Wacker, Floor 8
Chicago, Illinois 60606

I. Circuits (continued)

Long Haul Mileage - 3002 2wr, add'l miles	JZNZB	\$35.56	
Short Haul Mileage - 3002 2wr, add'l 1/4 miles	JZNZC	\$7.62	
Short Haul Mileage- 3002 2wr, first mile	JZNZJ	\$276.02	
Long Haul Mileage - 3002 2wr, first mile	JZNZX	\$472.46	(I)
Type 3002 Per Primary Termination	LUNXA	\$15.75	
Type 3002 Per Primary Termination	LUNXB	\$15.75	
Type 3002 Per Primary Termination	LUNXC	\$15.75	
Type 1001 Two Point Service	OWAAB	\$0.85	
Type 1001 Two Point Service	OWAAC	\$0.85	
Type 3002 Long Haul Mileage	OXG4C	\$14.90	
Type D Conditioning, Per Station	QHA	\$18.29	
Type 2001B Signaling Arrangement	SLM	\$0.54	
Series 2000 Signaling	UOE	\$17.70	
Channel Conditioning Two Wire Interface	VUAOB	\$20.32	
Channel Conditioning Two Wire Interface	VUAOC	\$40.56	
Series 3000 - Four Wire Interface	VUAPC	\$10.16	
Series 3000 Short Haul Mileage	VUGPC	\$10.16	
Series 3000 Type C2 Long Haul Mileage	VUGSB	\$10.16	
Series 3000 Long Haul Mileage	VUGTC	\$10.16	
Series 3000 Type C4 Conditioning	VVAOC	\$50.72	
Series 3000 Four Wire Interface	VVAPC	\$20.32	
Series 3000 Short Haul Mileage	VVGOC	\$20.32	
Short Haul Mileage Four Wire Interface	VVGPC	\$20.32	
Intra Service Area Local Channel2P	WWAAA	\$177.81	(I)
Intra Service Area Local Channel 2P	WWAAB	\$233.69	(I)
Intra Service Area Local Channel 2P	WWAAC	\$272.64	(I)
Type 2001 With Conferencing	WWB5A	\$27.51	
Type 2001 With Conferencing	WWB5C	\$58.51	
2001 Channel Area A	WWBAA	\$174.42	(I)
2001Channel Area B- intra	WWBAB	\$213.37	(I)
2001 Channel Area C	WWBAC	\$279.41	(I)
Type 2001Intra Service Area Channel	WWBBB	\$36.08	
Type 2001Intra Service Area Channel	WWBBC	\$45.73	
Type 2001A Intra Service Area Channel	WWBCB	\$26.53	
2001 Channel Area A	WWBCC	\$49.22	
Type 2001B Intra Service Area Channel	WWBDB	\$56.56	
Type 2001B Intra Service Area Channel	WWBDC	\$92.88	

Issued: December 1, 2016

Effective: December 15, 2016

By: Chris Surdenik - CEO
Call One Inc. d/b/a Call One d/b/a Travel Professionals
225 W. Wacker, Floor 8
Chicago, Illinois 60606

I. Circuits (continued)			
2001C Channel Area A	WWBGA	\$269.25	(I)
2001C Channel Area B	WWBGB	\$311.59	(I)
2001C Channel Area C	WWBGC	\$320.05	(I)
Type 2001 Intra Service Area Channel	WWBHC	\$35.01	
2002 Channel Area A-2 Wire Intra	WWBOA	\$247.24	(I)
2002 Channel Area B	WWBOB	\$262.48	(I)
2002 Channel Area C	WWBOC	\$331.91	(I)
Type 2002 Four Wire Interface	WWBPB	\$33.51	
2002 Channel Area C-4 Wire	WWBPC	\$65.20	
2000 Channel Type 2301 Two Wire	WWEAA	\$19.01	
Type 2301- Two Wire Interface	WWEAB	\$26.05	
Type 2301 - Two Wire Interface	WWEAC	\$38.16	
2002 Channel Area A	WWG3A	\$279.41	(I)
2002 Channel Area B	WWG3B	\$296.35	(I)
2002 Channel Area C	WWG3C	\$350.53	(I)
Type 2002 Long Haul Mileage	WWG4B	\$38.08	
Type 2002 Long Haul Mileage	WWG4C	\$69.68	
Type 2001 Short Haul Mileage	WWG5A	\$28.01	
Type 2001 Short Haul Mileage	WWG5C	\$63.59	
2001 Channel Area A	WWGAA	\$174.42	(I)
2001 Channel Area B- inter	WWGAB	\$213.37	(I)
2001 Channel Area C	WWGAC	\$303.12	(I)
Type 2001 Short Haul Mileage	WWGBC	\$43.51	
Type 2001 Short Haul Mileage	WWGCC	\$44.51	
2001C Channel Area A- Inter Service Area	WWGGA	\$247.24	(I)
2001C Channel Area B	WWGGB	\$262.48	(I)
2001C Channel Area C	WWGGC	\$342.07	(I)
2001 Channel Area A	WWGHA	\$342.07	(I)
2001 Channel Area B	WWGHB	\$367.47	(I)
2001 Channel Area C	WWGHC	\$391.18	(I)
2002 Channel Area A	WWGOA	\$279.41	(I)
2002 Channel Area B	WWGOB	\$296.35	(I)
2002 Channel Area C	WWGOC	\$350.53	(I)
Type 2002 Short Haul Mileage	WWGPB	\$38.08	
Type 2002 Short Haul Mileage	WWGPC	\$69.68	
Type 2001 Long Haul Mileage	WWGRA	\$16.87	
Type 2001 Long Haul Mileage	WWGRC	\$38.08	

Issued: December 1, 2016

Effective: December 15, 2016

By: Chris Surdenik - CEO
Call One Inc. d/b/a Call One d/b/a Travel Professionals
225 W. Wacker, Floor 8
Chicago, Illinois 60606

I. Circuits (continued)

Type 2001 Long Haul Mileage	WWGTC	\$43.52	
Series 2000 Long Haul Mileage	WWGXA	\$36.16	
Type 2001C Long Haul Mileage	WWGXB	\$36.01	
Type 2001C Long Haul Mileage	WWGXC	\$43.65	
2001D Channel Area A	WWGYA	\$342.07	(I)
2001D Channel Area B	WWGYB	\$367.47	(I)
2001D Channel Area C	WWGYC	\$391.18	(I)
Type 2001D Long Haul Mileage	WWGZC	\$43.51	
Type 2301 Short Haul Mileage	WWHAB	\$46.30	
Type 2301 Short Haul Mileage	WWHAC	\$62.49	
Type 2301 Short Haul Mileage	WWHBC	\$70.02	
Series 2000 Long Haul Mileage	WWHCA	\$35.65	
Series 2000 Long Haul Mileage	WWHCC	\$62.49	
Type 2001 W/out Conferencing	WWJAA	\$17.87	
Type 2001 Channel W/out Conferencing	WWJAB	\$21.44	
Type 2001 Channel W/out Conferencing	WWJAC	\$35.65	
Type 2001 Channel W/out Conferencing	WWJBB	\$48.30	
Type 2002 Two Wire Interface	WWJOB	\$81.96	
Type 2002 Two Wire Interface	WWJOC	\$95.59	
Type 2002 Four Wire Interface	WWJPB	\$59.44	
Type 2002 Four Wire Interface	WWJPC	\$102.11	
Type 2001 W/out Conferencing	WWN5B	\$51.82	
Type 2001 W/out Conferencing	WWN5C	\$85.69	
Type 2002 Two Wire Interface	WWNOC	\$99.23	
Type 2002 Four Wire Interface	WWNPB	\$57.74	
Type 2002 Four Wire Interface	WWNPC	\$91.61	
Type 2335 Two Wire Remote Station	WWSOC	\$29.50	
Inter Service Area Local Channel MP	WWVAA	\$177.81	(I)
Inter Service Area Local Channel MP	WWVAB	\$233.69	(I)
Inter Service Area Local Channel MP	WWVAC	\$272.64	(I)
Inter Service Area Local Channel 2PC	WWYAA	\$177.81	(I)
Inter Service Area Local Channel 2P	WWYAB	\$233.69	(I)
Inter Service Area Local Channel 2P	WWYAC	\$272.64	(I)
Intra Service Area Local Channel MP	WWZAA	\$177.81	(I)
Intra Service Area Local Channel MP	WWZAB	\$233.69	(I)
Intra Service Area Local Channel MP	WWZAC	\$272.64	(I)
3010 Channel Area A	WXAAA	\$304.81	(I)

Issued: December 1, 2016

Effective: December 15, 2016

By: Chris Surdenik - CEO
Call One Inc. d/b/a Call One d/b/a Travel Professionals
225 W. Wacker, Floor 8
Chicago, Illinois 60606

I. Circuits (continued)			
3010 Channel Area B	WXAAB	\$396.26	(I)
3010 Channel Area C	WXAAC	\$641.80	(I)
Type 3002 Two Wire Interface	WXAOb	\$42.73	
Type 3002 Two Wire Interface	WXAOC	\$76.54	
3002 Channel Area A	WXAPA	\$391.18	(I)
3002 Channel Area B	WXAPB	\$447.06	(I)
3002 Channel Area C	WXAPC	\$723.08	(I)
Type 3002 Long Haul Mileage	WXG3A	\$41.94	
Type 3002 Long Haul Mileage	WXG3B	\$42.87	
Type 3002 Long Haul Mileage	WXG3C	\$84.84	
3002 Channel Area A	WXG4A	\$391.18	(I)
3002 Channel Area B	WXG4B	\$447.06	(I)
3002 Channel Area C	WXG4C	\$782.35	(I)
Type 3002 Two Wire Interface	WXGOB	\$37.36	
Type 3002 Two Wire Interface	WXGOC	\$74.17	
3002 Channel Area A	WXGPA	\$391.18	(I)
3002 Channel Area B	WXGPB	\$447.06	(I)
3002 Channel Area C	WXGPC	\$641.80	(I)
Type 3002 Two Wire Interface	WXHOC	\$96.35	
Type 3002 Four Wire Interface	WXHPC	\$96.35	
Type 3002 - Two-Wire Interface Short Haul Mileage	WXJOB	\$79.59	
Type 3002 - Two-Wire Interface Short Haul Mileage	WXJOC	\$107.53	
Channel- 3002 4wr Area A	WXJPA	\$386.10	(I)
Channel - 3002 4wr Area B	WXJPB	\$638.41	(I)
Channel- 3002 4wr Area C	WXJPC	\$994.03	(I)
Type 6005 Intra Service Area Channel	WXQAC	\$29.04	
Short Haul Mileage	WXVAC	\$32.25	
Series 2000 Type A Signaling	X6W1A	\$20.74	
Series 2000 Type A Signaling	X6W1B	\$26.50	
Series 2000 Type A Signaling	X6W1C	\$27.77	
Series 2000 Type A Signaling	X6W2C	\$20.74	
Type 2001C Channel - Type B Signaling	X6Y1B	\$26.42	
Type 2001C Channel - Type B Signaling	X6Y1C	\$27.26	
Type 2001C Channel - Type B Signaling	X6Y2B	\$15.49	
Type 2001C Channel - Type B Signaling	X6Y2C	\$17.36	
2000 Channel Type C Signaling	X6Z1A	\$5.08	
2000 Channel Type C Signaling	X6Z1B	\$23.11	

Issued: December 1, 2016

Effective: December 15, 2016

By: Chris Surdenik - CEO
Call One Inc. d/b/a Call One d/b/a Travel Professionals
225 W. Wacker, Floor 8
Chicago, Illinois 60606

I. Circuits (continued)

2000 Channel Type C Signaling	X6Z1C	\$24.30	(I)
2001 Channel Type C Signaling	X6Z2C	\$4.40	(I)
Type 3002 - Two Wire Interface	XVAOC	\$18.03	(I)
Type 3002 - Two Wire Interface	XVAPC	\$15.83	(I)
Multi Point Intra-S.A. W/out Conferencing	YY8	\$27.01	(I)
2001A Channel Service Add'l Miles	JZH3B	\$3.81	(I)
Type 2001A Channel Service First Mile	JZH3X	\$50.80	(I)
Type 3010 – Four Wire Interface	OXAAC	\$17.66	
Type 3002 – Four Wire Interface	OXAPC	\$12.79	(I)
Type 2001D Intra Service Area Local	WWBHA	\$19.91	
Type 2001D Intra Service Area Local	WWBHB	\$18.44	
Type 2001D Short Haul Mileage	WWBHC	\$32.26	(I)
Type 2001 Intra Service Area Local	WWBLB	\$12.99	
Type 2001D Short Haul Mileage	WWGQC	\$42.34	(I)
Type 2001A Long Haul Mileage	WWGTB	\$28.36	(I)
Type 2001A Long Haul Mileage	WWGTC	\$43.52	(I)
Type 2301 – Four-Wire Interface	WWEBB	\$32.01	(I)
Type 2301 – Four-Wire Interface	WWEBC	\$69.26	(I)

SECTION 4 - LOCAL EXCHANGE SERVICE COMPLIANCE with 83 IL.ADM.CODE 732A. General

This Section addresses basic local exchange service quality standards, rules and applicable customer credits in compliance with 83 Il.Adm.Code 732.

B. Commitments

1. Local Exchange Service Installation Commitment

Carrier is committed to the installation of basic local exchange service within five (5) business days after receipt of an order from a customer unless the customer requests an installation date beyond five (5) business days after placing the order for basic local exchange service. If installation of service is requested on or by a date more than five (5) business days in the future, Carrier will install service by the date requested. If Carrier fails to meet this commitment, credit will be issued pursuant to Paragraph C-1 following in this Section.

2. Out-of-Service Repair Commitment

Carrier is committed to the restoration of basic local exchange service for a customer within 24 hours of receiving notice that a customer is out of service. If Carrier fails to meet this commitment, credit will be issued pursuant to Paragraph C-2 following in this Section.

3. Appointment Commitment

Carrier is committed to keep all repair and installation appointments for basic local exchange service when a customer premise visit requires a customer to be present. If Carrier fails to meet this commitment, credit will be issued pursuant to Paragraph C-3 following in this Section, unless Carrier has provided the customer with 24-hour advance notice of its inability to keep the appointment. 24-hour notice will be deemed to have been met if the customer is contacted by noon the preceding day for an AM appointment and by 5:00 PM the preceding day for a PM appointment.

C. Customer Credits

Carrier will provide credit to any customer whenever Carrier fails to install or repair service pursuant to Paragraph B preceding. Credits provided to customers, when applicable, will be applied on the statement issued to the customer for the next monthly billing cycle following the commitment that was missed or following Carrier's discovery that the commitment was missed.

1. Customer Credits - Installation

If Carrier fails to install basic local exchange service within five (5) business days, pursuant to Paragraph B-1 preceding, Carrier will provide the affected customer with a credit of 50% of any regulated installation charges, or in the absence of an installation charge or where installation is pursuant to the Link-Up program, the credit will be in the amount of \$25.

If Carrier fails to install the service within ten (10) business days after the service application is placed or fails to install service within five (5) business days after the customer's requested installation date (if the requested date was more than 5 business days after the date of the

order), Carrier will provide the affected customer with a credit of 100% of the regulated network installation charges, or in the absence of an installation charge or where installation is provided pursuant to the Link-Up program, Carrier will provide a credit of \$50.

For each day that the failure to install service continues beyond the initial ten (10) business days or beyond five (5) business days after the customer's requested installation date (if the requested date was more than 5 business days after the date of the order), Carrier will also provide the customer with either alternative service, where and when available, or an additional credit of \$20 per day, until such time as the service is installed.

When alternative telephone service is appropriate, the customer may select one of the following alternative services if available to Carrier at no charge:

Wireless Telephone with the ability to dial local calls
Fixed Call Forwarding
Voice Mail
\$20 per day credit

Carrier obligation does not apply in conditions set forth in Paragraph C-4 following.

2. Customer Credits - Out-of-Service Repair

If Carrier fails to repair an out-of-service condition for basic local exchange service within 24 hours, Carrier will provide the affected customer with a credit according to the following schedule.

- a. If the service interruption is for 48 hours or less, the credit will be equal to the pro-rata share of the monthly recurring charges for all local services disrupted.
- b. If the service interruption is for more than 48 hours, but equal to or less than 72 hours, the credit will be equal to 33% of one month's recurring charges for all local services disrupted.
- c. If the service disruption is for more than 72 hours but equal to or less than 96 hours, the credit will be equal to at least 67% of one month's recurring charges for all local services disrupted.
- d. If the service disruption is for more than 96 hours, but equal to or less than 120 hours, the credit will be equal to one month's recurring charges for all local services disrupted.
- e. For each day or portion thereof that the service disruption continues beyond the initial 120 hour period, Carrier will also provide either alternative telephone service, where and when available, or an additional credit of \$20 per day.
- f. When alternative telephone service is appropriate, the customer may select one of the following alternative services if available to Carrier at no charge:

Wireless Telephone with the ability to dial local calls
Fixed Call Forwarding
Voice Mail
\$20 per day credit

Carrier obligation is not applicable to the repair of payphones, to customer requests for a later repair date, or in conditions set forth in Paragraph C-4 following.

3. Customer Credits - Missed Appointments

Issued: February 7, 2000

Effective: February 21, 2000

By: Craig J. Foster - CEO
United Communications Systems, Inc.
500 W Madison St; Suite 411
Chicago, Illinois 60661

If Carrier fails to keep a scheduled repair or installation appointment when a customer premises visit requires a customer to be present, the Carrier will provide the customer with a credit of \$50 provided the customer was not provided with 24-hour notice, pursuant to Paragraph B-3 preceding, of Carrier's inability to keep the appointment.

4. Conditions under which Customer Credits Do Not Apply

The credits shown in Paragraphs C-1, C-2 and C-3 preceding do not apply if the missed service commitment occurred as a result of any of the following reasons:

- a. Interruptions due to the negligence or willful acts of or noncompliance with the provisions of this tariff by the customer, authorized user or joint user.
- b. Interruptions due to the malfunction of customer-owned telephone equipment or inside wiring.
- c. Interruptions that occur as a result of, or are extended by, an "emergency situation" as defined by 183 Ill. Adm. Code 732 or act, condition or situation beyond Carrier's reasonable control. The emergency situation shall begin with the first enduser whose service is interrupted by the single event and shall end with the restoration of service to all affected endusers.
- d. Interruptions that occur as a result of a vendor's or carrier's inability to gain access to the customer's premises due to the customer missing an appointment, provided that the incident is not further extended by Carrier.
- e. Interruptions that occur as a result of a customer request to change the scheduled appointment, provided that incident is not further extended by Carrier.
- f. Interruptions that occur as the result of a lack of facilities where customer requests service at a geographically remote location, a customer requests service in a geographic area where Carrier is not currently offering service, or there are insufficient facilities to meet the customer's request for service, subject to any Carrier obligation for reasonable facilities planning.

SECTION 5 – TELEPHONE ASSISTANCE PROGRAMS

A. ITAC Supplemental Charge: (D)(R)

Pursuant to the Order dated April 28, 2015, of the Illinois Commerce Commission in Docket 15-0236 the Company will impose a supplemental charge of 7 cents per month per line for all Illinois telephone and VoIP residential subscriber lines other than centrex-type line and VoIP business subscription, and a charge of 35 cents per PBX trunk. Charges for services provisioned by T-1 lines and other advanced services shall mirror the Company's application of 9-1-1 charges. These charges shall be effective with bills rendered on or after June 1, 2015 or at the beginning of the first cycle after June 1, 2015.

B. Link-Up Program

1. General

- a. The Link-Up Program is a federally funded program established to provide assistance to low-income households. Under the program eligible customers may receive a fifty percent reduction of service connection charges up to \$30.00.
- b. Participation in any of the following assistance programs is required to establish eligibility. The Illinois Department of Human Services will certify the applicant's participation in assistance programs (1) and (2) for purposes of determining eligibility:

- (1) Medicaid
- (2) Food Stamps
- (3) Supplemental Security Income (SSI)
- (4) Federal Housing Assistance
- (5) Low-Income Home Energy Assistance (LIHEAP)

- c. The Telephone Company's verification either through the Department of Human Services or, in lieu of electronic verification, applicant's signature on the form contained in Part 757 as Exhibit E, shall constitute proof of income eligibility.
- d. The Link-Up Program connection charge reduction shall be available to only one access line per low-income household.
- e. The fifty percent Link-Up discount shall apply only to service connection charges up to \$30.00.
- f. A participant in the Link-Up Program shall have the option to defer payment of the remaining installment charges over a minimum period of 12 months. Monthly payments to retire the outstanding balance shall be required, but no interest or carrying charges shall apply.

2. Supplemental Link-Up Telephone Assistance Program

- a. In addition to the fifty percent discount described in B.1.a. above, a one-time supplemental credit of up to \$10.00, not to exceed 50% of the total connection charge, will be applied to each new eligible subscriber, as defined in A.1.b. above.
- b. The supplemental Link-Up Program is funded through voluntary contributions from Illinois customers as described in C. following.

C. Lifeline Telephone Assistance Program

1. General

- a. The Lifeline Program is a federally funded program established to provide monthly assistance to low income households. Eligible subscribers may receive a discount on monthly local exchange access service of \$1.75. In addition, the End User Common Line Charge of \$ 6.00 will be waived for a total monthly credit of \$ 7.75.
- b. The eligibility criteria for the Lifeline Program shall be the same as that provided under the Link-Up Program as specified in Paragraphs A.1.b., c., and d., above.
- c. Lifeline service shall not be disconnected for nonpayment of toll charges.
- d. Qualifying low-income subscribers who voluntarily elect toll blocking where available, will not be required to pay a service deposit in order to initiate Lifeline service. This service will only be provided at the customer's request.

2. Supplemental Lifeline Telephone Assistance Program

- a. The supplemental Lifeline Program is funded through voluntary contributions from Illinois customers as described in C. following. In addition to the Federal Lifeline discounts noted in B.1.a. above, an additional discount of \$1.20 will be applied to each eligible subscriber as defined in A.1.b. preceding.
- b. In addition to the Lifeline Telephone Assistance discount, additional Federal Lifeline support in the amount of one-half of the State Lifeline support, or \$0.60, plus an additional \$1.15 in support from Forte Communications plus an additional \$1.15 in Federal Lifeline Carrier Matching support, for a total of \$2.90, will be made available to a qualifying low-income customer.
- c. The eligibility criteria for the supplemental Lifeline Program shall be the same as that provided under Link-Up Program as specified in A. preceding.

Issued: October 30, 2002

Effective: October 31, 2002

By: Craig J. Foster - CEO
United Communications Systems, Inc.
401 N. Michigan, Suite 206
Chicago, Illinois 60611

D. Universal Telephone Assistance Program (UTSAP) Voluntary Funding

1. Customers wishing to participate in the funding of UTSAP may do so by electing to contribute, on a monthly basis, a fixed amount to be included by the Company on the customer's monthly bill. The voluntary contribution shall not reduce the customer's total monthly bill amount due the Company for telephone services or other charges.
Residential customers may elect to contribute:
 - a) \$0.50
 - b) \$1.00
 - c) \$2.00
 - d) \$5.00
Business customers may elect to contribute:
 - a) \$1.00
 - b) \$5.00
 - c) \$10.00
 - d) \$25.00
2. Customers may elect to discontinue or change the amount of monthly contribution on their bill at any time upon providing at least 30 days notice to Company.
3. Failure by the customer in any month to remit the entire billed amount shall reduce the UTSAP accordingly.

Issued: October 30, 2002

Effective: October 31, 2002

By: Craig J. Foster - CEO
United Communications Systems, Inc.
401 N. Michigan, Suite 206
Chicago, Illinois 60611

E. Digital Divide Elimination Fund Program

Digital Divide Elimination Fund Program is created as a special fund in the State Treasury to foster elimination of the Digital Divide. All monies in the Fund will be collected by the Company and reported to the Department of Commerce and Community Affairs, who will issue grants to the various communities based upon their needs.

1. Customers wishing to participate in the funding of the Program may do so by electing to contribute, on a monthly basis, a fixed amount to be included on the customer's monthly bill. This contribution shall not reduce the customer's total amount due for telecommunications services or other charges appearing on the bill.
2. This contribution will be a line item on the bill and identified as the Digital Divide Fund.
3. Customers may elect to contribute \$.50, \$1, \$2, \$5, \$10, \$15 or \$25 per month per line.
4. Customers may elect to discontinue or change the amount of the monthly contribution on their bill at any time upon providing at least 30 days notice by telephone or mail to the Company.
5. Failure by the customer in any month to remit the entire billed amount may reduce the contribution accordingly.

Issued: October 30, 2002

Effective: October 31, 2002

By: Craig J. Foster - CEO
United Communications Systems, Inc.
401 N. Michigan, Suite 206
Chicago, Illinois 60611