

# Collaborative Management and Co-Management



## How we can help

Alithya helps manage your projects, solutions and operations by collaboratively managing the delivery of services (co-management).

- > Business process governance
- > Operational management of service delivery
- > Sharing of processes, human resources and technology

## What Makes us Different

Alithya has developed a unique model for delivering services in co-management, based on sound principles for sustained collaboration.

- > Structured method
- > Strategic business relationship
- > Transparency for a relationship of trust
- > Proximity to business unit manager
- > Delivery in partnership

Our highly qualified team of experts is renowned for its ability to work collaboratively.

- > Understanding of your challenges, issues and objectives
- > Thorough knowledge of best practices and Agile concepts
- > Ability to adapt to our clients' widely varied work environments

## Our Approach

Alithya's model has five (5) components:

1. Performance review of IT services, and recommendations
2. Definition of business file and performance model
3. Design of solution and action plan, including transition
4. Delivery of solution
5. Operation of co-management services

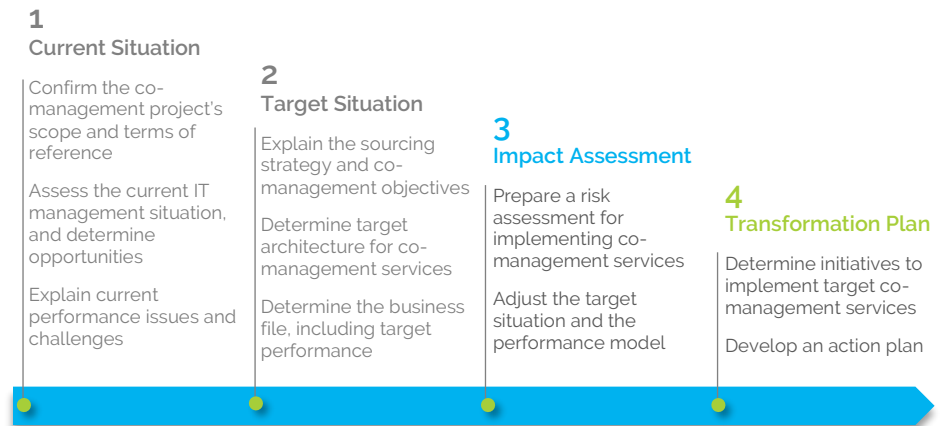
## Our Results

Our results are closely aligned with your business strategy and objectives.

- > Higher performance for your services
- > Sharing of benefits, and common management of risks
- > Customized product that will adapt and align with the business environment
- > Real-time information on operations, through a collaborative digital platform

## Our Process

The process of delivering a co-management mandate involves four (4) steps:



## Our Areas of Interventions



## Contact Us

AS A NORTH AMERICAN LEADER IN STRATEGY AND DIGITAL TECHNOLOGY, Alithya designs and builds innovative and efficient digital solutions for business challenges. Our clients cover a large spectrum of sectors including Banking, Investment and Insurance, Energy, Manufacturing, Retail and Distribution, Telecommunications, Transportation, Professional services, Healthcare and Government. Our 2,000 professionals in Canada, the US, and Europe combine pragmatic understanding and creative thinking to structure and streamline intricate operational ecosystems, help transform their businesses, and drive their growth every single day.

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