



UPenn turns to BP Logix to help with COVID-19 communication

With the unprecedented impact of the COVID-19 pandemic, colleges all over the country have been forced to move from on-campus classes to distance learning. With so many students now studying online, schools have had to act quickly to accommodate this widespread education model.

At the University of Pennsylvania, the Information Systems & Computing Department needed to work with the Office of the Registrar to quickly create a new way for students to request a change of grade type for their enrolled Spring term classes. Since on-site operations were suspended mid-term, this needed to be accomplished without the usual in-person student/advisor meetings.

The solution? Create a BP Logix form and workflow process in a week's time.

Process Director from BP Logix allows schools to easily move from paper forms and audit trails to digital ones with automated workflows. It's an out-of-the-box solution that requires little if any coding. Higher-education institutions have reduced implementation time by an average of 70% and improved process responsiveness by 50%.

"Our form provides a list of the student's courses which qualify for changes, prompts the student based on the existing grade type, and routes their request to the appropriate school registrar for processing," explained Isobel Thompson, an IT Technical Director in UPenn's Information Systems and Computing Department. "Students are notified when a school acts on the change request, and the Registrar gets a PDF copy of the whole transaction."

"The speed at which this happened is an example of BP Logix's commitment to collaboration and to UPenn's success with Process Director," continued Ms. Thompson.



About the University of Pennsylvania

Founded in 1740, the Philadelphia school is one of the most respected in the country. With nearly 27,000 students, the university offers courses through its College at Penn (Arts & Sciences), School of Engineering & Applied Sciences, School of Nursing, and the world-famous Wharton School of Business, as well as through its graduate and professional schools

About BP Logix

BP Logix produces Process Director—a unique, AI-enabled, low-code development platform that empowers users to rapidly create, deploy, and enhance critical digital applications—with no programming required. With Process Director, leading corporations and public entities are able to drive digital transformation.



“With the unprecedented impact of the COVID-19 pandemic, with BP Logix we were able to roll out a new workflow for our students on short notice, with the capacity to accommodate the traffic expected. This speed at which this happened is an example of BP Logix’s commitment to collaboration and to UPenn’s success with Process Director.”

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