YOU'RE **PERSONAL** INVITATION

I Support
TOM

Hello, My Name Is
TOM

FREE EVENT*

LMTE and LMPeople Change Special
IT Transformation in Our Market - Have Your Say

LONDON MARKET
TECHNOLOGY EXCHANGE
BRINGING PEOPLE & TECHNOLOGY TOGETHER

February 4th, 2016 at 3.15pm – at The City of London Club, 19 Old Broad St, EC2N 1DS

The London Market has been undergoing a digital transformation in recent years, but the next five years promises to see even more radical digitisation, with changes to our business processes, impacting industry professionals and trading partners too.

Firms across the market are at varying stages in their technological evolution, with the gradual reduction of paper in a sector, which has been reliant on the written form for over 300 years. This special event will focus on the multifaceted Target Operating Model (TOM) project and give delegates the chance to hear the why, how and when from those closest to the initiative. It'll also provide the opportunity for an open debate through a series of roundtables and Q&A sessions. This is your chance to debate this important topic with your peers, share your views and contribute to the overall project.

The feedback we get from the roundtable discussions will be shared with the TOM project and absorbed as part of the project consultation.

The successful delivery of TOM requires a combination of technical and people skills. The question is:

Itinerary

3.15pm – 3.20pm	Introduction from LMTE Founder **Roger Oldham**
3.20pm – 3.55pm	Keynote Speech from **Joe Dainty**
3:55pm – 4:05pm	**Eurobase** - Market Production Systems and TOM
4.05pm – 4.15pm	**Datalytyx** – Data Management, analytics and TOM
4.15pm – 4.40pm	First roundtable
4.40pm – 4.55pm	Tea Break
4.55pm – 5.05pm	**Altep** – Digital Forensics, Cyber Security and TOM
5.05pm – 5.15pm	**Konica Minolta** – The Digital workplace and TOM
5.15pm – 5.40pm	Second roundtable
5.40pm – 5.55pm	Roundtable feedback session and digest
5.55pm – close	Close and networking drinks

• Do we have the necessary experience to make the change effectively?
• What can we learn from other industries who've been through the pain barrier already?
• How do organisations align their new and existing technological ecosystems.
• Do we have the skillset to effect IT change and realise a credible ROI?
• What does a successful digitisation program look like?
• What other technologies are we likely to need to ensure we can achieve operational efficiency?

Keynote speech from Joe Dainty, Global Head of Operations, Lloyd's of London

We are delighted to inform our club members that Joe Dainty will be addressing the delegates at this event. Joe, who is the business owner at Lloyd's for the Target Operating Model (TOM) will discuss:

- The underlying drivers for the TOM project
- How the model has been created
- Outline the 15 initiatives
- Give an update on the consultation process
- Bring us up to speed with the current project status
- Outline the next steps

An interactive Q&A session will follow, setting the scene for the popular roundtable discussions, which follow.

Joe Dainty has over 20 years' experience in the insurance industry, initially as an underwriter and in the last 20 years the focus has been operations. Joe headed up Business Practices at QBE, looking after process review and improvement while also representing the firm in major London Market initiatives such as Contract Certainty and ECF2. He was appointed as Head of Operations, European Markets in 2011, assuming overall responsibility for all operational matters in Continental Europe, followed by a promotion to Director of Operations, UK and Europe. Joe joined Lloyd's in 2015 as Global Head of Operations with responsibility for multi territories. He is currently working on developing a 5 year target operating model for the overall London Market.

Kevin Richmond, Professional Services Director, Eurobase International Group

Kevin has over 30 years' experience of delivering solutions in the London Market and, also to Reinsurance and Captive organisations. He is now actively engaged in driving the company's investment strategy in products and services for the Insurance market.

Justin Mullen, Director and Co-Founder of Datalytyx

For 20 years Justin's career has been focused in enterprise information management, specifically the areas of business process management, data management, performance management, governance, risk and compliance. He is skilled in understanding organisations, how they operate, their culture and importantly, the problems at senior management and board level regardless of the industry, whether it be public sector, banking, retail, oil and gas, construction, manufacturing, or business services.

Margaret Valenzuela – Altep Inc.

Margaret is co-owner of the highly respected global digital forensics firm, Altep, with 30 years experience in the industry, assisting global firms and SME's around the world. She leads the company's Technology, Information and Client Services Divisions. With an office in the heart of EC3, Altep is now supporting companies in the London Insurance Market.

Andrew Graham, Head of Information Management Services – Konica Minolta

Andrew has more than 25 years' experience bringing innovative and successful solutions to market in the areas of data and content management, including records management, electronic discovery and content analytics. He is a leading expert on multiple aspects of information management, including information governance, social media governance, document management, imaging, business intelligence, cloud and big data analytics.

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Datalytyx
Making Information Work

KONICA MINOLTA

Altep®

eurobase
international group

LONDON MARKET PEOPLE
BRINGING INSURANCE PROFESSIONALS TOGETHER

Event commences at 3.15pm at The City of London Club, 19 Old Broad Street, EC2N 1DS

If you have any questions or queries, please contact Roger Oldham on roger.oldham@lmte.london