

Over 80% of AgileCraft users integrate an existing team tool with their AgileCraft platform installation, so we've made learning about our customers' team tool integration needs a priority. Here's some hard-learned advice that can help you when considering integrating team tools with EAP solutions.



1 - Specialized data handling:

Look for specialized features that prepare your data prior to import into your EAP solution - modern solutions incorporate light AI to ensure more accurate and complete data than when you started, even filling in the gaps where data is missing.



2 - Easy intuitive setup with simple UI:

Ensure your integration provider is reputable, with hundreds of customer installations of all shapes and sizes. Ideally, they'd have some kind of custom installer or wizard to assist in setup to make every integration a snap.



3 - Single vendor, native support:

A natively-developed team tool connector typically will deliver functionality that deeply integrates with the EAP solution and will be more vigorously supported by an internal support team.



4 - Flexibility:

A strong integration should offer options beyond simple field mapping, and allow you to customize connectors to support your processes.



5 - Cost effective:

An integration connector shouldn't cost more than your license package. These should be competitively priced, and in cases, be included as part of your total costs.



6 - Market-proven:

Integrations should be proven to work at scale, and perform robustly in the long term. You should be able to get references from enterprise customers that have used the integration at scale for at least a year or more.

Keeping lean teams humming and operating at maximum efficiency and happiness is truly an art form. While tools are only part of this equation, it gives teams a solid sense of alignment, transparency, and visibility when they have ownership over their tooling systems. Teams are more inclined to use the tools they like, so this can also contribute to the consistency, accuracy, and integrity of the data that is being used at the team, program, product, and portfolio levels.

AgileCraft at a Glance

AgileCraft® delivers the most comprehensive software solution available for scaling Agile to the enterprise. AgileCraft transforms the way organizations enable and manage Agile productivity across their enterprise, portfolios, programs, and teams by aligning business strategy with technical execution. The AgileCraft platform combines sophisticated planning, analysis, forecasting, and visualization with robust, multi-level collaboration and management. Learn more today at agilecraft.com/connector.

