

**TOP 10
WORLDWIDE BANK**

**HOW ARENDER
DOCUMENT VIEWER
INCREASES SECURITY
WHILE OFFERING NEW
SERVICES AND
PERSPECTIVES**

Use Case

**NEW MODELS
OF DIGITAL TECH
FOR BANKS**

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SUMMARY

1.0 The genesis of the project

2.0 5 Main advantages for our project

TESTIMONIAL :

HOW ARENDER DOCUMENT VIEWER EXPANDS THE SERVICES AND PROVIDE NEW PERSPECTIVES TO USERS IN A DOCUMENTATION AND TRAINING CENTER

01

1.0 - THE GENESIS OF THE PROJECT

Our documentary database is used by two departments:

- **The Training Center**
- **The Documentation Center (internal provision of information)**

Originally the Document Centre was based upon a documentary database that mixed document management software and an ECM image database.

The usual way of sending pieces of information was to send records with some metadata and a link to the document that opened in Adobe as a .pdf file.

We first migrated the database.

We decided to maintain the existing structure by simply upgrading the documentary software.

We called on ARondor for its expertise of Electronic Document Management and knowledge of our existing system.

We have studied the replacement of our ECM Filenet image database. The solution based on ARender + Flower was chosen because we highlighted four distinctive and decisive advantages with this solution.

02

2.0 - 5 MAIN ADVANTAGES FOR OUR PROJECT

1 - No need to install software on the workstations.

As our working environments are very diverse, this advantage has been crucial for the deployment of our thousands of user workstations.

With ARender, we did not need to install any software on the workstations.

2 - The speed at which large documents are displayed and opened.

Our database consists of very large documents, reference documents - analyses - studies, of 200 to 1000 pages that opened very slowly or did not open at all with Adobe.

ARender now allows us to display and open very large documents in a few milliseconds.



https://www.youtube.com/watch?v=zmn7Cw_xtwE

03

2.0 - 5 MAIN ADVANTAGES FOR OUR PROJECT

3 - Control the distribution of the content we send to our users.

Before ARender, our Documentation Center was used to disseminate and send documents in pdf format, allowing everyone - including customers - to store and resend highly sensitive documents.

ARender allows the administrators to configure the features that are available on the Viewer and manage the different user profiles.

It is now possible to control the distribution of sensitive documents.

This possibility to control, made it possible to obtain consensus on the project.

All aspects of the guidance of the project have been validated by the top management.

4 - Manage access and broadcasting rights.

Managing access rights was a request from the management team.

We have chosen to keep the possibility of downloading, only for documentalists and documentation teams, and to hide this feature for other users, in order to prevent from the anarchic redistribution of documents.

Although we have restricted the rights of some users, this project was a success because we were able to make good communication and educational efforts to convince users to limit downloads.

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2.0 - 5 MAIN ADVANTAGES FOR OUR PROJECT

The productivity gains related to the speed of document processing also explain the users' support for this new solution.

5 - New ideas and improvements

We have new ideas for improvement in the future.

We are expanding the services we provide to our users and offering them new services and new perspectives:

- The possibility to preview documents
- The use of an advanced search panel (users and documentalists require the ability to perform complex searches on large documents)
- The use of reporting tools to monitor the volume of display and use of sent documents
- The redesign of our information portal.

Our information portal provided free access to the daily or specialized press in pdf format.

This encouraged the uncontrolled redistribution of documents and the release of documents outside the company.

The new portal will provide a more seamless user experience while increasing controlling access rights and document usage.