



***SAP Business Objects BI to
enable business transformation:
a Mouchel Group Case Study***

“Implementation of BusinessObjects has really empowered our users to gain a better understanding of the Mouchel business by being able to adapt to differing user needs. We selected AgilityWorks as we wanted a partner who really understood our requirements and who could support us through this intensive project.”

Ian Marston, SAP BI/BW Lead at Mouchel Plc

- **Data Visualisation**
- **Migration from BEx to BusinessObjects**
- **Significant reduction in manual effort**
- **Finance Transformation Programme**

About Mouchel Group

Mouchel Group is a leading infrastructure and business services company headquartered in Woking, United Kingdom. They provide advisory, design, project delivery and managed services associated with infrastructure and business services. They work in highways and transportation, local government, property, emergency services, health, education and utilities markets across the world.

The Mouchel Group is privately owned and was founded in 1897.

Company: Mouchel Group

HQ: Woking, UK

Industry: Infrastructure & Business Services

Revenue: £550m

Employees: 6,500

Website: www.mouchel.com

The Business Impact

The decision for Mouchel to roll out BusinessObjects is to enable next generation information delivery and accessibility to the business as part of a larger finance transformation program, which also included the implementation of SAP Objects Business Planning and Consolidation. As part of the overall Reporting platform BusinessObjects also supports several of Mouchel's strategic actions, including the ability to improve operational efficiency, grow its market leadership and improve profitability.

About AgilityWorks

AgilityWorks is a leading UK based consulting practice with a passion to help our clients deliver substantive business improvement through successful application and technology solutions.

The Project - BEx to BusinessObjects BI Suite

AgilityWorks were engaged by Mouchel to help them support traditional Business Explorer (BEx) based reporting with the latest SAP BusinessObjects BI platform and suite of analytical applications.

Mouchel had acquired the BusinessObjects BI platform in order to deliver highly visual and interactive reporting capabilities through the use of both Dashboards and Web Intelligence reports, as well as other tools in the suite. AgilityWorks assisted and supported them in:

- Delivering the initial reporting content for their Shared Service Centre, Finance, HR and Sales & Marketing functions
- Providing advisory services around best practice for the connection of BusinessObjects BI to BW in order to integrate data, security and portals
- Enabling knowledge transfer on the BusinessObjects BI Platform applications to ensure the Mouchel BI Development team is self-sufficient in supporting and continuing the rollout of BI content to the business
- Undertaking advisory and knowledge transfer to support the technical elements of the BI Platform with the Mouchel IT teams (performance, monitoring, content promotion etc.)

The project sees the rollout of BusinessObjects BI across the business, supporting BEx Web Analyser and BEx Analyser Workbook reports, but will ensure the investment that Mouchel has made to date in its BW system (Data Warehousing models, Queries, Security protocols and Portal access) can still be leveraged and be further enriched.

The Implementation of the BusinessObjects suite empowers users to better understand the Mouchel business, through the use of a series of different BI tools designed to cater to the differing needs of the users.

Prior to BusinessObjects a series of workbooks and queries were downloaded into Excel for further analysis and manipulation to create supporting information for various board and operational performance packs. These packs were then printed and distributed. This represented a slow, labour intensive and unreliable method of producing management information. Consequently it was costly, repetitive and owing to the high level of manual intervention the process was prone to error. Customisation of the packs and information to the individual needs of users in the business was difficult and a 'one size fits all' solution often resulted in weighty reporting packs with great detail to cover the needs of a large group of people.

The detailed reporting is now bolstered through a series of linked Dashboards and Web Intelligence reports, allowing users to begin the reporting process through visual and interactive dashboards. This provides high user interactivity and reporting by exception, before being able to drill into a more detailed level of analysis if required.

Reports have been fully customised according to corporate standards and allow an automated reporting process, eliminating the need to manually build and distribute static reports, whilst eradicating errors.

