

March 17, 2020

Dear Valued Customer,

As the impact of COVID-19 continues to be felt around the world, we at Corning would like to take this opportunity to thank you for your business and assure you of our continued commitment to supporting your needs.

As part of that commitment, we wanted to be sure to update you and will continue to do so as the situation evolves. We understand your needs are critical, and I ask for your help in staying closely connected with us so that we can fully understand your operations and any changes in demand as the situation develops.

Corning strategically builds our manufacturing capabilities to ensure a high reliability source of supply. In this case, we are specifically leveraging our:

- Regionally located manufacturing facilities
- Diverse, global supply chain
- Strong inventory positions at distributors
- Active forecasting of customer demands for capacity and material planning

These efforts have allowed us to offer a reliable source of supply to customers during this crisis. We cannot predict government actions that impact plant attendance or ability to transport but are actively working on contingency routes and plans. We maintain this focus with the goal of being a highly dependable supplier in spite of the pandemic.

Should you have any questions or specific concerns, please don't hesitate to reach out to your Corning representative using your usual contact information. We look forward to continuing to work together to support business and supply chain continuity during this crisis.

We deeply appreciate your business and are confident we will get through this together.

Sincerely,

Kim Hartwell