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## AppDesigner: Streams Your Way

AppDesigner unleashes the power of a communications programming environment.

### SOLUTIONS

#### BY SIZE

Enterprise	Mid-size	Small
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#### BY FUNCTION

Business Continuity	Call Center	Franchise
Mobile Workforce	Multi-Location	Franchisee
Salesforce Open CTI	SmartBand MPLS	TotalCare
MPLS-Connect	Business Analytics	SmartCPE
SmartBand	Reliability	Support
Security	Value Proposition	

#### BY MARKET

Advertising	Construction	Consulting
Education	Entertainment	Finance
Government	Green Energy	Healthcare
Hospitality	Insurance	Legal
Manufacturing	Non-Profit	Real Estate
Retail	Technology	

#### BY PRODUCT

Streams	Skype for Business	SmartBox
Streams Mobile	ConnectMe	
AppDesigner		



### UNIFIED COMMUNICATIONS, TEAM MESSAGING, FILE SYNC & SHARE

PanTerra Networks is a unified cloud service provider, delivering its family of secure, ultra-reliable, future-proof solution for SMB and Mid-market enterprises. PanTerra includes Streams, its business-class, HIPAA secure, ultra-reliable, futureproof unified cloud service that can be deployed world-wide.

**Streams** includes unified communications and team messaging infrastructure with a next-generation cloud-

based solution and **Smart-Box**, its HIPAA secure, enterprise cloud file storage, sync & share service.

With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available, while significantly lowering their total cost of operations and IT administration complexities.





AppDesigner unleashes the power of a communications programming environment.

**CUSTOMIZE WITH APPDESIGNER.** AppDesigner is a powerful programming platform which allows Streams to custom interoperate and integrate with virtually any 3rd party application.

#### **COMMUNICATIONS API PROGRAMMING PLATFORM.**

AppDesigner is a programming platform that allows you to build powerful "streamlet" applications to intelligently perform actions based on specific communications events. The possibilities are unlimited!

#### **DATABASE INTEGRATION.**

Interface to and interact with virtually any database or CRM. Look up a customer's billing or support information by asking for a customer ID. Pass information to a billing or support CRM and provide customers with billing or support information automatically.

**BUILD CUSTOM QUEUES & AUTO ATTENDANTS.** With

AppDesigner, you can create complex custom auto attendants or ACD queue functionality for virtually any situation. Making changes or modifications is a snap.

#### **GLOBAL TEMPLATES.**

AppDesigner comes with easy to modify global templates such as time-of-day routing auto attendant and IVR functions. You can also create and share your own templates.

**ADVANCED PROGRAMMING FEATURES.** AppDesigner's advanced feature-set delivers enterprise-level integration.

#### **MULTI-LEVEL FUNCTION BLOCK PROGRAMMING.**

Choose from a number of function blocks which can be nested. Call separate streamlet files from within a streamlet.

**CONDITIONAL EXECUTION.** If-then-else condition blocks can be inserted at any point to conditionally branch and execute separate functions.

**SUPPORT FOR EXPRESSIONS AND VARIABLES.** Define multiple variables and set up complex expressions for evaluation and conditional

branching.

**BUILD & RE-USE TEMPLATES.** Define any Streamlet as a template and re-use it or share it to others for re-use. Create unlimited streamlet applications.

#### **COLLAPSIBLE/EXPANDABLE NESTING.**

Expandable/collapsible nested functions with displayed comments simplifies development and review of streamlet.

#### **STREAMLET TO STREAMLET FUNCTION CALLING.**

This powerful feature allows you to call another streamlet from any streamlet.

**OPTIMIZED LOCAL TABLE LOOKUP.** Perform fast built-in table lookups with multiple key-value pairs (KVP). Import table from external Excel spreadsheet.

**FUTUREPROOF EXTENSIBILITY.** Additional functions and features can easily be added to AppDesigner while maintaining backward compatibility; thereby, future-proofing your AppDesigner development.

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