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## Maintaining Business Continuity

The key to being ready is making sure your communications infrastructure stays up when disaster strikes.

### SOLUTIONS

#### BY SIZE

Enterprise	Mid-size	Small
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#### BY FUNCTION

Business Continuity	Call Center	Franchise
Mobile Workforce	Multi-Location	Franchisee
Salesforce Open CTI	SmartBand MPLS	TotalCare
MPLS-Connect	Business Analytics	SmartCPE
SmartBand	Reliability	Support
Security	Value Proposition	

#### BY MARKET

Advertising	Construction	Consulting
Education	Entertainment	Finance
Government	Green Energy	Healthcare
Hospitality	Insurance	Legal
Manufacturing	Non-Profit	Real Estate
Retail	Technology	

#### BY PRODUCT

Streams	Skype for Business	SmartBox
Streams Mobile	ConnectMe	
AppDesigner		



### UNIFIED COMMUNICATIONS, TEAM MESSAGING, FILE SYNC & SHARE

PanTerra Networks is a unified cloud service provider, delivering its family of secure, ultra-reliable, future-proof solution for SMB and Mid-market enterprises. PanTerra includes Streams, its business-class, HIPAA secure, ultra-reliable, futureproof unified cloud service that can be deployed world-wide.

**Streams** includes unified communications and team messaging infrastructure with a next-generation cloud-

based solution and **Smart-Box**, its HIPAA secure, enterprise cloud file storage, sync & share service.

With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available, while significantly lowering their total cost of operations and IT administration complexities.





Nature can have a devastating impact on your business if you're not prepared. The key to being ready is making sure your communications infrastructure stays up when disaster strikes. The key to staying up depends both on preventive measures as well as recovery measures. Only when your communications infrastructure implements both measures can you be sure that your business is protected from both Mother Nature and inadvertent human nature.

PanTerra's solution delivers innovative features that can prevent or minimize the impact of a disaster, regardless of whether it is a natural disaster or man-made. By utilizing the latest cloud-based technologies combined with an ultra-high reliable cloud-based infrastructure and a seasoned 24/7 network operational center, PanTerra can transform your communications infrastructure into a hardened competitive weapon.

**Fully Geo-Redundant, Secure, Hardened, Cloud-based Infrastructure.** PanTerra's services

are delivered from fully hardened, secure, redundant, cloud data centers capable of withstanding virtually any natural disaster. All PanTerra equipment within these data centers are infrastructure-class and redundant as well, using an N+1 redundancy and scaling architecture. Each service can be managed and scaled independently with no single-point-of-failure.

**Network Operations Center.** A world-class, experienced NOC monitors all PanTerra services 24/7/365. Significant monitors are implemented in all service applications with warning and alarm levels as well as auto-recovery processes should any critical event occur.

**Service Provider & Technology Provider.** As both the technology and service provider, PanTerra is continually driving the technology to deliver higher levels of reliability and quality.

**Instantaneous Access.** PanTerra is accessible from any SIP-based phone or internet-based browser on any desktop or mobile device from anywhere in the world. With PanTerra, if

your location is disrupted because of a disaster you can move away from the disaster and still instantly access all your communications, providing continuity of business to your customers and co-workers.

**Intelligent Routing.** Since PanTerra is a full unified communications service, it has access to all your communications channels and devices. Should one of your devices fail, PanTerra will automatically detect it and can automatically re-route the communications to another device.

**Last Mile Carriers.** Connectivity interruptions occur frequently as lines get accidentally cut or fires take out a carrier's connection closet. With PanTerra, you can select the local carrier that is the most reliable and be confident PanTerra will interoperate. In addition, for increased reliability, you can install dual connectivity from two different carriers and PanTerra will seamlessly interoperate with both carriers.

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