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## UCaaS Optimized for the Franchise Business

Dealing with the complexities of a business communication network with multiple franchise locations, franchisees and billing methods is no easy task.

### SOLUTIONS

#### BY SIZE

Enterprise	Mid-size	Small
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#### BY FUNCTION

Business Continuity	Call Center	Franchise
Mobile Workforce	Multi-Location	Franchisee
Salesforce Open CTI	SmartBand MPLS	TotalCare
MPLS-Connect	Business Analytics	SmartCPE
SmartBand	Reliability	Support
Security	Value Proposition	

#### BY MARKET

Advertising	Construction	Consulting
Education	Entertainment	Finance
Government	Green Energy	Healthcare
Hospitality	Insurance	Legal
Manufacturing	Non-Profit	Real Estate
Retail	Technology	

#### BY PRODUCT

Streams	Skype for Business	SmartBox
Streams Mobile	ConnectMe	
AppDesigner		



### UNIFIED COMMUNICATIONS, TEAM MESSAGING, FILE SYNC & SHARE

PanTerra Networks is a unified cloud service provider, delivering its family of secure, ultra-reliable, future-proof solution for SMB and Mid-market enterprises. PanTerra includes Streams, its business-class, HIPAA secure, ultra-reliable, futureproof unified cloud service that can be deployed world-wide.

**Streams** includes unified communications and team messaging infrastructure with a next-generation cloud-

based solution and **Smart-Box**, its HIPAA secure, enterprise cloud file storage, sync & share service.

With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available, while significantly lowering their total cost of operations and IT administration complexities.



# PanTerra



Dealing with the complexities of a business communication network with multiple franchise locations, franchisees and billing methods is no easy task. Traditional voice solutions require multiple products, applications and services per location and keeping communication expenses under control and organized can be daunting.

PanTerra's unified communications cloud solution means less administrative overhead and cost with faster deployment for new franchises. Our goal is to give you complete freedom to concentrate on expanding your business – leave your communications to the cloud experts.

### Customizable multi-location, multi-payment billing system

- Separate billing groups can be configured for each (or group of) franchise location (s)
- Each billing group can have separate billing invoices, billing methods (credit card/manual invoicing) and billing addresses

- Completely separate billing statement can be created that can rollup multiple billing invoices, thus creating subtotaled summary statements for corporate or a franchise owner with multiple locations
- Any line item cost can be split across multiple bills allowing cost splitting at the line item level
- Any hybrid billing model from centralized single invoice to multiple invoices with single or multiple locations per invoice can be configured easily in a web-based administration portal

### Ultra-flexible, customizable cloud service

- Add/modify/delete cloud services and users with a click of the mouse at anytime from anywhere
- Move the complete IT infrastructure from one location to another instantly without reconfiguration, which allows for easy management of up-sizing, downsizing or adding franchises

- Support for at-home, in-store or hybrid franchise models
- Built-in analytics allow franchises to tune their business in real-time
- Take all office communications and content mobile on your smartphone, tablet or notebook
- Unified service makes it simple to deploy and manage each franchise location

### Ultra-reliable cloud infrastructure

- 99.999+% reliability/availability ensures your customer engagements are always maintained and available no matter what time of day
- Business-level Quality of Service (QoS) ensures the best presentation of your company
- 100% cloud service means that even if the local franchise infrastructure fails, customer engagements will continue, without interruption

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