CONTACT US FOR A DEMO TODAY! 800.805.0558

UCaaS for the Insurance Industry

With the advent of the web, competitive pressures from virtual insurance brokers and virtualization delivering longer work days for clients and staff, insurance companies are finding new ways to increase their personal service and competitiveness.

SOLUTIONS

BY SIZE

Enterprise	Mid-size	Small

BY FUNCTION

Business Continuity	Call Center	Franchise
Mobile Workforce	Multi-Location	Franchisee
Salesforce Open CTI	SmartBand MPLS	TotalCare
MPLS-Connect	Business Analytics	SmartCPE
SmartBand	Reliability	Support
Security	Value Proposition	

BY MARKET

Advertising	Construction	Consulting
Education	Entertainment	Finance
Government	Green Energy	Healthcare
Hospitality	Insurance	Legal
Manufacturing	Non-Profit	Real Estate
Retail	Technology	

BY PRODUCT

Streams	Skype for Business	SmartBox
Streams Mobile	ConnectMe	
AppDesigner		

UNIFIED COMMUNICATIONS, TEAM MESSAGING, FILE SYNC & SHARE

PanTerra Networks is a unified cloud service provider, delivering its family of secure, ultra-reliable, future-proof solution for SMB and Mid-market enterprises. PanTerra includes Streams, its business-class, HIPAA secure, ultra-reliable, futureproof unified cloud service that can be deployed world-wide.

Streams includes unified communications and team messaging infrastructure with a next-generation cloud-based solution and SmartBox, its HIPAA secure, enterprise cloud file storage, sync & share service.

With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available, while significantly lowering their total cost of operations and IT administration complexities.

STREAMS

PanTerra

With the advent of the web, competitive pressures from virtual insurance brokers and virtualization delivering longer work days for clients and staff, insurance companies are finding new ways to increase their personal service and competitiveness. These demands are driving requirements for accessibility whether mobile or operating from multiple locations, the ability to integrate multiple means of communication such as instant message, emails and appointments, and a schedule to ensure every phone call is answered around the clock regardless of location is an absolute necessity.

Eliminate on-site complexities and overhead costs:
Subscribing to a single unified communications SaaS eliminates all on premise phone systems, email, calendar, fax and unsecure instant message services, servers and headaches.

Unite multiple offices or service multiple cities from one office:
Regardless of location

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or locations, PanTerra can be configured to route calls to best suit your client and your business needs. Freedom from physical barriers or even local phone numbers to service cities out of your physical geography.

Time of day controllers for business calls:
Route calls to offices, employees and voicemail based on your business schedules, needs and time of day routing.

Flexibility to work from home:
Working at night, from cell phones or homes, ensuring every call is answered gives 21st century companies a competitive edge.

Recording:
Recording gives insurance companies the ability to record, store and playback calls for training, monitoring call quality, improved accuracy, and train employees.

Account Codes:
Use of account codes allows offices to track time spent on client calls

and cases.

Customer Relationship Integration:
Every customer transaction is a chance to grow your business. PanTerra integrates with SalesForce.com and Microsoft Outlook for powerful CRM controls to keep clients close.

Secure data and communications:
When you're sharing customer data, you need to know that your communications are completely secure. PanTerra's cloud is fully HIPAA compliant, features multi-factor authentication and offers the option of using its SmartBand MPLS for increased network security.