# **CONTACT US FOR A DEMO TODAY! 800.805.0558**

# **UCaaS** for the Legal Professional

PanTerra enables law offices to jump into the 21st century and address all of their demands by integrating with the communications requirements of antiquated technology without the need for IT staff, expensive equipment or additional headaches.

# TODAY

### SOLUTIONS

Mid-size

Construction

Entertainment

Green Energy

Insurance

Non-Profit

Technology

#### **BY SIZE**

Enterprise **BY FUNCTION** 

Business Continuity Mobile Workforce Salesforce Open CTI SmartBand MPLS MPLS-Connect SmartBand Security

Call Center Franchise **Multi-Location** Franchisee **TotalCare Business Analytics** SmartCPE Reliability Support Value Proposition

Small

Consulting

Healthcare

Real Estate

Finance

Legal

#### **BY MARKET**

Advertising Education Government Hospitality Manufacturing Retail

#### **BY PRODUCT**

Streams **Streams Mobile** AppDesigner

Skype for Business SmartBox ConnectMe



# UNIFIED COMMUNICATIONS, TEAM MESSAGING, **FILE SYNC & SHARE**

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Share Link

PanTerra Networks is a unified cloud service provider, delivering its family of secure, ultra-reliable, future-proof solution for SMB and Midmarket enterprises. PanTerra includes Streams, its business-class, HIPAA secure, ultra-reliable, futureproof unified cloud service that can be deployed world-wide.

Streams includes unified communications and team messaging infrastructure with a next-generation cloudbased solution and Smart-Box, its HIPAA secure, enterprise cloud file storage, sync & share service.

With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available, while significantly lowering their total cost of operations and IT administration complexities.







Lawyers, staff and clients' daily lives have dramatically changed over the years due to the increasing demands for instant information, mobile accessibility and competitive alternatives. PanTerra enables law offices to iump into the 21st century and address all of their demands by integrating with the communications requirements of antiquated technology without the need for IT staff, expensive equipment or additional headaches. PanTerra is loaded with features and benefits specifically designed for legal professionals and organizations while eliminating any need to understand anything about technology.

With PanTerra, you can provide your staff and customers with integrated and unified communications delivered through an easy to use SaaS for phones and recording, faxes, secure instant messaging, mobile text messaging, email, file sharing and calendaring from one vendor; thereby eliminating headaches.

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Trusted by

## Unleash Powerful Business Tools

- Detailed reporting for all customer and office transactions
- Auto Attendant for call routing enabling 24x7 client emergency response
- Email and calendaring to keep everyone organized and on schedule
- Instant message and phone presence enabling staff to see when users are on the phone, in the field or busy
- SmartBox HIPAA compliant enterprise-level file sharing that communicates

# Traditional Phone Requirements with Mixed Medium Tools to Ensure Communication Integrity

- Account codes to track and report on client activity
- Recording to capture important calls for later review, case resolution, and billing

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 Shared lines and group calls so administrators can see status of staff and easily screen calls

## Powerful Remote Access Features

- Secure Instant Messaging with presence and cell phone text conversion
- Find me follow me routing for each person to ensure important calls are answered and routed appropriately
- Voicemail notification to quickly inform you of a missed calls as well as attach a voicemail for mobile review



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